

**2023 SUMMER SEASON FACT SHEET**

<b>NAME:</b>	<b>GRAND YAZICI CLUB "TURBAN THERMAL" HOTEL</b>
<b>CATEGORY:</b>	4 STAR THERMAL HOTEL
<b>BOARD:</b>	ULTRA ALL INCLUSIVE (UAI)
<b>OPENING DATE:</b>	2006
<b>RENOVATION:</b>	2020
<b>TOTAL AREA :</b>	73,000 m2
<b>WEB:</b>	<a href="http://www.grandyazic-hotels.com">www.grandyazic-hotels.com</a>
<b>E-MAIL:</b>	<a href="mailto:infoturban@grandyazic-hotels.com">infoturban@grandyazic-hotels.com</a>
<b>PHONE:</b>	+90 252 417 7300
<b>FAX:</b>	+90 252 417 7373
<b>ADRESS:</b>	Armutalan Mah. 101 sk. No:3 MARMARIS / MUĞLA
<b>PLACES TO VISIT:</b>	Kaunos / Dalyan – Ephesus - Rodos (via ferry boat)
<b>NEAREST SHOPPING CENTER:</b>	Marmaris - İçmeler
<b>DISTANCE:</b>	Marmaris 6 km, İçmeler 2 km
<b>DALAMAN AIRPORT:</b>	90 Km
<b>DALAMAN AIRPORT TRANSFER:</b>	75 minutes
<b>HOSPITALS:</b>	Ahu Hospital - 5 km (private hospital), State Hospital 7 km
<b>TAXI:</b>	0 m
<b>MINIBUS:</b>	0 m
<b>BEACH:</b>	0 m
<b>TOTAL AMOUNT OF ROOMS:</b>	543
<b>CHECK -IN TIME:</b>	14.00
<b>CHECK-OUT TIME:</b>	12.00
<b>SPOKEN LANGUAGES:</b>	Turkish, English, German, Russian

**ROOM TYPES:**

<b>Total Number of Rooms</b>		<b>543</b>			
<i>The main building has 5 floors, The B Block has 5 floors</i>					
<i>The number of elevators in the Main Building is 4, The number of elevators in the B Block is 3.</i>					
<b>MAIN BUILDING</b>	<b>218</b>	<b>B BLOCK</b>	<b>84</b>	<b>VILLA</b>	<b>241</b>
Standard	46	Standard	78	Standard	99
Superior Standard	48	Handicapped (Std)	1	Superior Standard	10
Family	113	Junior Suite	5	Family	107
Handicapped (family)	4			Marine Suite	11
Corner suite	1			Grand Suite	10
Deluxe suite	4			Junior Suite	3
Executive suite	2			President Villa	1

**Standard Room (Roh):**

- The View is run of the house (ROH). Rooms are given from the MAIN BUILDING, B BLOCK or the VILLA AREA, according to availability.
- The size is 26 sqm.
- Maximum capacity is 3 pax.
- 1 Double bed.
- 1 Single bed.
- 1 Balcony.
- 1 Bathroom (Walk-in Shower, Wc).
- 1 LED TV (Satellite).
- Central Airconditioning System
- Telephone is charged extra.
- Tea & Coffee making facilities
- Safebox is free of charge.
- Flooring: Laminated (main building) or Carpet (B block) or Ceramics (Villa area).
- WI-FI is free of charge.
- **Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).**

**Superior Standard Room (Roh):**

- The View is run of the house (ROH). Rooms are given from the MAIN BUILDING or the VILLA AREA, according to availability
- The size is between 30 sqm and 35 sqm.
- Maximum capacity is 3 pax.
- 1 Double bed, 1 Single bed, 1 Armchair (which can be transformed to 1.90x 90 bed, and can be comfortable with additional padding ).
- 1 Balcony, 1 Bathroom (Walk-in Shower, Wc).
- 2 LED TVs (Satellite).
- Central Airconditioning System
- Telephone is charged extra.
- Tea & Coffee making facilities
- Safebox is free of charge.
- Flooring: Laminated (main building) or Ceramics (Villa area).
- WI-FI is free of charge
- **Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).**

### **Family Room (Roh):**

- The View is run of the house (ROH). Rooms are given from the MAIN BUILDING or the VILLA AREA, according to availability
- It has connected door.
- The size is between 38 sqm and 42 sqm.
- Maximum capacity is 4 pax.
- 1 Double Bed.
- 1 Single bed.
- 1 Armchair (which can be transformed to 1.90x 90 bed, and can be comfortable with additional padding ).
- 1 Balcony.
- 2 Bathrooms (Walk-in Shower, Wc).
- 2 LED TVs (Satellite).
- Central Airconditioning System
- Telephone (charged extra).
- Tea & Coffee making facilities
- Safebox is free of charge.
- Flooring: Laminated (main building) or Ceramics (Villa area).
- WI-FI is free of charge.
- **Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).**

### **Handicapped Room:**

- We have 5 handicapped rooms ( as 4 Family rooms in the main building + as 1 Standard room in B block) specially designed for our handicapped guests.
- The View is run of the house (ROH). Rooms are given from the MAIN BUILDING or the B BLOCK according to availability
- The size is between 38 sqm and 42m<sup>2</sup> for family room and the size is 26 sqm for std room.
- Maximum capacity of standart room is 3, maximum capacity of family rooms is 4 pax.
- 1 Double Bed is in the family room and standard room.
- 1 Single bed is in the family room and standard room.
- 1 Armchair is in the family room (which can be transformed to 1.90x 90 bed, and can be comfortable with additional padding)
- 1 Balcony.
- There are 2 Bathrooms in the Family rooms (Walk-in Shower, Wc) and there is 1 Bathroom in the Std room (Walk-in Shower, Wc).
- There are 2 LED TVs in the Family rooms (with Satellite) and there is 1 LED TV in the Std room (with Satellite).
- Central Airconditioning System
- Telephone (charged extra).
- Tea & Coffee making facilities
- Safebox is free of charge.
- Flooring: Laminated (main building) and Carpet (B block).
- WI-FI is free of charge.
- **Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).**

### **Junior Suite Rooms:**

- There are 1 Bedroom and 1 Living room.
- The size is 58 sqm.
- Maximum capacity is 2 pax.
- 1 Double bed in the Bedroom.
- Sofa set and a table in the living room area.
- 1 Bathroom (Walk-in Shower, WC – Phone in Bathroom).
- 1 Adet Balcony.
- 2 LED TVs (Satellite).
- Split Airconditioner
- Telephone (charged extra |interconnected in every room ).
- Tea & Coffee making facilities
- Safebox is free of charge.
- Flooring: Carpet (B block) or Ceramics (Villa area).
- WI-FI is free of charge.
- **Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).**

### **Marine Suite Rooms (Villa area):**

- Marine Suites have amazing sea view .
- There is a private pool for the common use only for Marine Suite guests.
- There is huge private terrace for sunbathing.
- 1 Balcony.
- Specially designed rooms. There are 2 bedrooms and 1 living room.
- The size is between 110 sqm and – 115 sqm.
- Maximum capacity is 5 pax.
- *1st bedroom – 1 double bed*
- *2nd bedroom - 2 single beds or 1 double bed.*
- *Living room – 1 sofa set, 1 additional single bed(according to request).*
- 2 Bathrooms (Walk-in Shower, WC), 1 Bathroom has a Jacuzzi.
- 3 LED TVs (Satellite).
- Split Airconditioner
- Telephone (charged extra |interconnected in every room ).
- Tea & Coffee making facilities
- 2 Safe boxes are free of charge.
- Flooring: Laminated or Carpet or Ceramics.
- WI-FI is free of charge.
- **Mini Fridge is filled daily with full VIP setup, fresh pressed juices.**

**“MARINE SUITE GUESTS“**

**\*\*\*VIP-TOP\*\*\***

Services offered within the room concept	Extra services (charged extra)
<ul style="list-style-type: none"> <li>• In the Turkish, Italian, Steak House, Asian A la Carte Restaurants, Set menus are free of charge during the period of stay and requires reservations. Priority for reservation option in all a la carte restaurants – related to availability, Optional menus are charged extra.</li> <li>• Priority for early check-in, late check-out, and express check-in option according to availability,</li> <li>• Butler Service ,</li> <li>• Daily room cleaning and turn down service,</li> <li>• Priority for reservation at Tennis court,</li> <li>• Fresh flower decoration on the day of arrival,</li> <li>• There is a wifi connection booster.</li> <li>• Stroller service,</li> <li>• Daily beach reservation,</li> <li>• Daily Minibar Setup (VIP),</li> <li>• Free Workshop and conference room availability (max 15 pax),</li> </ul>	<ul style="list-style-type: none"> <li>• La Querida Fish A la carte restaurant (requires reservation),</li> <li>• Private Pavillon which is in the La Querida Restaurant (requires reservation),</li> <li>• Dry cleaning &amp; laundry service (washing &amp; ironing),</li> <li>• Lodge reservation in the Palace Beach Club</li> <li>• VIP transfer service, from airport to hotel or from hotel – to airport transfers (inquiry in advance),</li> <li>• Room service,</li> <li>• Special Dinner, Celebrations and party organizations,</li> <li>• Club car</li> <li>• Tennis lessons/teacher,</li> <li>• Water Sports services,</li> <li>• Photography services,</li> <li>• Shopping,</li> <li>• External Phone calls,</li> <li>• Spa center offers and services,</li> </ul>

**President Villa :**

- President Villa has amazing sea view.
- Specially designed Villa is unique and only 1 in the hotel.
- The villa is Duplex floor. It has separate private entrance and private garden.
- Balcony is 38 sqm. Total area is 240 sqm.
- Maximum capacity is 6 pax + 1 Child (Age 0-12,99)
- There is separate butler entrance and annex .
- There are private access to the beach and infinity pool. (Pool 40 sqm / depth 1,35 m).
- Landing Deck for boats available (1,80 m draft).
- Wide terraces and sunbath area are available. Also there is dining area outdoors.
- WI-FI (free of charge).
- *There are bedrooms on the Top Floor.*
- *First bedroom* 20 sqm, carpet floor, 2 Single beds and bathroom (Walk-in Shower, WC).
- *Second bedroom* 28 sqm, carpet floor, 1 Double bed and bathroom (Walk-in Shower, WC).
- *Third bedroom* 50 sqm, carpet floor, 1 Double bed and bathroom (Walk-in Shower, WC).
- Bedrooms are equipped with 1 Split Airconditioner, 1 Phone (charged extra), 1 Safebox (free of charge), 1 Smart TV
- Ground Floor;
- 1 Steam room and 1 bathroom.
- 1 kitchenette/dining area, size is 65 sqm, parquet flooring.
- 1 Split Airconditioner, 1 phone (charged extra), 1 Safe (free of charge) available.
- 1 Smart TV/Netflix / Bluetooth Audio System available.
- **Mini Fridge is filled daily with full VIP setup, fresh pressed juices.**

**“PRESIDENT VILLA GUESTS“**

**\*\*\*VIP-TOP\*\*\***

Services offered within the room concept	Extra services (charged extra)
<ul style="list-style-type: none"> <li>• In the Turkish, Italian, Steak House, Asian A la Carte Restaurants, Set menus are free of charge during the period of stay and requires reservations. Priority reservation option in all a la carte restaurants – related to availability, – related to availability, Optional menus are charged extra.</li> <li>• Priority for early check-in, late check-out, and express check-in option – related to availability,</li> <li>• Butler Service ,</li> <li>• Daily room cleaning and turn down service,</li> <li>• Priority for reservation at Tennis court,</li> <li>• Daily fresh flowers, ,</li> <li>• 1 Club Car,</li> <li>• There is a wifi connection booster.</li> <li>• Daily filled minibar with full setup and VIP Setup,</li> <li>• All meals in the room (selected from menu),</li> <li>• Stroller service,</li> <li>• Baby Set (bathinette, single use pinafore, baby food warmer, baby cot),</li> <li>• Netflix, Bluetooth, Notebook, Dvd player,</li> <li>• Daily beach reservation,</li> <li>• Landing Deck for boats: 1,80 m draft</li> <li>• Free use of private thermal pool for once,</li> </ul>	<ul style="list-style-type: none"> <li>• La Querida Fish A la Carte restaurant (requires reservation),</li> <li>• Private Pavillon which is in the La Querida Restaurant (requires reservation),</li> <li>• Dry cleaning &amp; laundry service (washing &amp; ironing),</li> <li>• Lodge reservation in the Palace Beach Club</li> <li>• VIP transfer service, from airport to hotel or from hotel – to airport transfers (inquiry in advance),</li> <li>• Daily private boat trip (requires reservation),</li> <li>• Special Dinner, Celebrations, Party organizations,</li> <li>• Private kitchen chef,</li> <li>• Tennis lessons/teacher,</li> <li>• Water Sports services,</li> <li>• Photography services,</li> <li>• Shopping,</li> <li>• External Phone calls,</li> <li>• Spa center offers and services,</li> </ul>

**Corner Suite:**

- Suite is located on the top floor of the main building, has a magnificent sea view where the blue and green meet each other.
- Specially designed room has 3 bedrooms, 2 large living rooms and 1 dressing room.
- American kitchen, oven, dishwasher and mini fridge are available.
- Active fire place and a large terrace are available.
- The size is 210 sqm.
- Maximum capacity is 7 pax.
- *1st bedroom 1 double bed.*
- *2nd bedroom 1 double bed.*
- *3rd bedroom 1 double bed + 1 single bed.*
- 1 Bathroom (Walk-in Shower, WC) in each of the Bedrooms.
- 1 Seating group and 1 multi purpose table are available in each living room area.
- 1 bathroom (WC) in living room area.
- 5 LED TVs (Satellite | Local/International).
- Split Airconditioner
- Telephone (charged extra |interconnected in every room ).
- Tea & Coffee making facilities
- 2 Safe boxes are free of charge.
- Flooring : Laminate.
- WI-FI (free of charge).

**Mini Fridge is filled daily with full VIP setup, fresh pressed juices.**

**“CORNER SUITE GUESTS“**

**\*\*\*VIP-TOP\*\*\***

Services offered within the room concept	Extra services (charged extra)
<ul style="list-style-type: none"> <li>• In the Turkish, Italian, Steak House, Asian A la Carte Restaurants, Set menus are free of charge during the period of stay and requires reservations. Priority reservation option in all a la carte restaurants – related to availability, Optional menus are charged extra. Optional menus are against charge,</li> <li>• Priority for early check-in, late check-out, and express check-in option – related to availability,</li> <li>• Butler Service ,</li> <li>• Fresh flowers decoration in the room on the day of arrival,</li> <li>• There is a wifi connection booster.</li> <li>• Daily VIP Setup,</li> <li>• Daily room cleaning and turn down service,</li> <li>• Priority reservation at Tennis court,</li> <li>• Notebook, Dvd player,</li> <li>• Stroller service,</li> <li>• Daily beach reservation,</li> </ul>	<ul style="list-style-type: none"> <li>• La Querida Fish A la Carte Restaurant (requires reservation),</li> <li>• Private Pavillon which is in the La Querida Restaurant (requires reservation),</li> <li>• Dry cleaning &amp; laundry service (washing &amp; ironing),</li> <li>• Lodge reservation in the Palace Beach Club</li> <li>• VIP transfer service, from airport to hotel or from hotel – to airport transfers (inquiry in advance),</li> <li>• Room service,</li> <li>• Special Dinner, Celebrations, Party organizations,</li> <li>• Private kitchen chef,</li> <li>• Tennis lessons,</li> <li>• Water Sports services,</li> <li>• Photography services,</li> <li>• Shopping,</li> <li>• External Phone calls</li> <li>• Spa center offers and services,</li> </ul>

**Executive Suite :**

- Suite is located on the top floor of the main building, has a magnificent sea view where the blue and green meet each other.
- Specially designed room has 1 bedroom, 1 large living room, 1 dressing room.
- The size is 100 sqm.
- Maximum capacity is 3 pax.
- In Bedroom 1 double bed (King Size), 1 Bathroom (Walk-in Shower, WC and Phone) available.
- In Living room there is 1 folding single bed, 1 Seating group and 1 multi purpose table, 1 Toilet (WC) .
- 2 LED TVs (Satellite | Local/International).
- Split Airconditioner
- Telephone (charged extra |interconnected in every room ).
- Tea & Coffee making facilities
- Safebox is free of charge.
- Flooring : Laminated.
- WI-FI (free of charge).
- **Mini Fridge is filled daily with full VIP setup, fresh pressed juices.**

**“EXECUTIVE SUITE GUESTS”**

**\*\*\*VIP-TOP\*\*\***

Services offered within the room concept	Extra services (charged extra)
<ul style="list-style-type: none"> <li>• In the Turkish, Italian, Steak House, Asian A la Carte Restaurants, Set menus are free of charge during the period of stay and requires reservations. Priority reservation option in all a la carte restaurants – related to availability, Optional menus are against charge,</li> <li>• Priority for early check-in, late check-out, and express check-in option – related to availability,</li> <li>• Daily room cleaning and turn down service,</li> <li>• Priority reservation at Tennis court,</li> <li>• Fresh flower decoration on day of arrival,</li> <li>• There is a wifi connection booster.</li> <li>• Stroller service,</li> <li>• Daily beach reservation,</li> <li>• Daily Minibar Setup (VIP),</li> <li>• Free Workshop and conference room availability (max 15 pax),</li> </ul>	<ul style="list-style-type: none"> <li>• La Querida Fish A la Carte Restaurant (requires reservation),</li> <li>• Private Pavillon which is in the La Querida Restaurant (requires reservation),</li> <li>• Dry cleaning &amp; laundry service (washing &amp; ironing),</li> <li>• Lodge reservation in the Palace Beach Club</li> <li>• VIP transfer service, from airport to hotel or from hotel – to airport transfers (inquiry in advance),</li> <li>• Room service,</li> <li>• Special Dinner, Celebrations, Party organizations,</li> <li>• Butler Service,</li> <li>• Tennis lessons,</li> <li>• Water Sports services,</li> <li>• Photography services,</li> <li>• Shopping,</li> <li>• External Phone calls,</li> <li>• Spa center offers and services,</li> </ul>

**SPECIAL BENEFITS**

<b>HONEYMOON APPLICATION</b> <b>***V.I.P. BL***</b>	<b>BIRTHDAY AND ANNIVERSARY APPLICATION</b>	<b>REPEAT GUEST</b> <b>***V.I.P. RP***</b>
<ul style="list-style-type: none"> <li>• Special celebration card/ letter,</li> <li>• Honeymoon decoration linen,</li> <li>• Fruit, Cookies, Snacks &amp; Wine on arrival free of charge,</li> <li>• Just once, breakfast in the room, upon request complimentary,</li> <li>• According to availability, just one of the set menu options of Steak House, Turkish, Italian or Asian A la Carte Restaurants is free of charge regardless of the duration of stay</li> <li>• 30% discount for massage for a couples at the SPA,</li> </ul>	<ul style="list-style-type: none"> <li>• Special celebration card / letter</li> <li>• Standard sized symbolic <b>cake</b> is free of charge (<i>requires order from guest relations office</i>)</li> <li>• 20 % discount from <b>Spa center</b>,</li> </ul>	<ul style="list-style-type: none"> <li>• Welcome card / letter,</li> <li>• <b>complimentary treat on the day of arrival</b></li> </ul>



**FOOD & BEVERAGE / SERVICE TIMES**  
**Under Ultra All Inclusive Board**

**Concept: Ultra All Inclusive**

- Buffet Breakfast (in the Main Restaurant).
- Buffet Lunch (in the Main Restaurant).
- Snack menu during the lunch time; table service and / or self-service are provided at the outlets to be determined by the hotel Management.
- Buffet Dinner (in the Main Restaurant).
- There is also a free ice cream service with various flavours in the special ice cream Corner.
- **For 24-hours, local alcoholic/non-alcoholic and some imported beverage service is offered, and free of charge.**
- Other drinks and fine wines, freshly squeezed juices, except for the ones included in hotel's Ultra All-Inclusive concept, will be charged extra.
- Alcoholic beverages are not served in the main restaurant during breakfast.
- Imported drinks which are not included in the Menu are served for an extra fee in the main restaurant.
- All restaurants and bars have the possibility of serving drinks to the table.
- Bottled drinks are not served in the main restaurant and all bars.
- In addition, all ordered drinks other than those available in the minibar standard are charged extra.
- (alcoholic beverages are not served to those under the age of 18).

**Room Service (FOOD):**

- Charged extra
- 24 hours available

**EGE RESTAURANT (Main restaurant):**

- Breakfast, Free, 07.00 – 10.30
- Late breakfast, Free, 10.30 – 11.00
- Lunch, Free, 12.30 – 14.00
- Dinner, Free, 18.30 – 21.00

**Patisserie | Lemon Cafe:**

A rich selection of bakery products is offered.

- Free 11.00 – 18.00

**Gözleme + Manti:**

Traditional Turkish pancake and ravioli varieties are offered as self-service.

- Free 11.00 – 17.30

**Special Ice Cream Corner:**

Special flavours of Ice cream in a separate area.

- Free 10.00 – 22.00

**Food Court:**

- Snacks are available.
- Self service and Table service are available.
- Free 12.00 – 16.00

**Note:** *La Farfelle (Italian) Restaurant* and *Steak House Restaurant* is also available during 12.00-15.00 daytime with offered snack options, Free of Charge.

**Midnight Soup & Sandwich Corner:**

A variety of cold sandwiches and soup of the day are offered as self-service.

- Free 23.00 – 06.00

## **A'LA CARTE RESTAURANTS**

**5 various a la carte restaurants are available.**

Our guests have a right to use just one of the following free a la carte restaurant options and only once, provided that they **stays for a minimum of 7 nights.**

### **Kebab House (Turkish cuisine):**

- Dinner in the evening served a la carte.
- Between 19:00 – 22:00
- Reservation required.
- Set menu + drinks within the concept are free of charge.

### **Asian (Chinese & Far East cuisine) A la Carte Restaurant:**

- Dinner in the evening served a la carte
- Between 19:00 – 22:00
- Reservation required.
- Set menu + drinks within the concept are free of charge.

### **La Farfalle (Italian cuisine) A la Carte Restaurant:**

- Dinner in the evening served a la carte.
- Between 19:00 – 22:00
- Reservation required.
- Set menu + drinks within the concept are free of charge.

### **Steak House (Meat) A la Carte Restaurant:**

- Dinner in the evening served a la carte.
- Between 19:00 – 22:00
- Reservation required.
- Set menu and Optional menu available (charged extra).

### **La Querida (Fish & Seafood) Restaurant:**

- Dinner in the evening served a la carte.
- Between 19:00 – 22:00
- Reservation required.
- Set menu and Optional menu available (charged extra).
- Note: La Querida Restaurant has a private beach area for all guests , during the daytime, selected snack menu options are available, requires Reservation and is charged extra.

**\*\*\*\*\* 5 Beverage Stations are available.**

### **Lobby (Timeless) Bar**

- Hot and cold drinks offered within the concept, free of charge.
- Extra hot and cold drinks which are not included in our UAI concept can be ordered charged extra.
- Open for 24-hours.

### **Coffee Corner**

- No alcoholic beverages are available at this café.
- Smoking and non-smoking areas are available.
- Tea, mineral water, water, and coffee options which are in the Ultra All Inclusive concept available, they are free of charge.
- Special coffee options and special herbal tea options which are not in the Ultra All Inclusive concept , and are charged extra
- Open between 10.00 – 00.00

#### Beach Bar

- Located at hotel's Beach.
- Cold drinks within the concept, free of charge.
- Extra cold drinks which are not included in our UAI board can be ordered charged extra.
- Open between 10.00 – 00.00.

#### Pool Bar

- At our main activity pool area.
- Cold drinks which are in the concept, free of charge.
- Extra cold drinks which are not included in our UAI concept can be ordered charged extra.
- Open between 10.00 – 00.00

#### Vitamin Bar

- Located at our Spa.
- Cold drinks which are in the concept, free of charge.
- Open between 10.00 – 19.00

### ENTERTAINMENT & SERVICES

Applications	Charge	Notes
WI-FI	Free of charge	Wi-fi is free of charge in the hotel area. The hotel cannot be responsible for interruptions that may arise from service providers.
Room cleaning	Free of charge	Daily cleaning.
Towel change	Free of charge	Changed 3 times a week (also provided upon request).
Linen change	Free of charge	Changed 3 times a week (also provided upon request).
Nurse	Free of charge	7/24 infirmary available.
Doctor	Charged extra	7/24 available upon call.
Wheel chair	Charged extra	Can be rented from the hospital upon request (info infirmary).
Day time entertainment	Free of charge	Available.
Evening entertainment	Free of charge	Available.
Live Music	Free of charge	Available on certain days within the schedule of the animation program.
Theme Party	Free of charge	Available on certain days within the schedule of the animation program.
Amphitheater	Free of charge	Available.
Mini Amphitheater	Free of charge	Available, located at the kids club garden area.
Kids Club	Free of charge	Open within certain hours, for 4-12,99 age range. (0-3,99 years kids are allowed to attend under parental supervision). A playground available.
Aqua Park	Free of charge	The minimum age restriction is 8. It is open during certain hours. There are 2 water slides for adults and 1 water slides for children. Shared pool use.
Kids Dreamland	charged extra	Open within certain hours Costumes & Accessories of Heroes and Fairy Tale Characters are available. Booking & Application: Kids Club & Guest Relations.
Stroller	returnable	Upon availability, reservation and deposit are required.
Spa & Beauty center	charged extra	Opening hours: 09.00 – 20.00, Area width is 1.100 sqm.
Massage rooms	charged extra	With 1 Private VIP booth (for 2 pax) 10 massage booths are in total.
Massage	charged extra	Various Oriental, Medical, Luxury and local massages available.
Hairdresser	charged extra	Open between 09.00 – 20.00, Unisex service is offered.
Treatment	charged extra	Various facial, body, foot and hand treatments available.

Hamam	Free of charge	Opening hours: 09.00 – 20.00
Body scrub & Foam in Turkish Bath	charged extra	Opening hours: 09.00 – 20.00
Sauna	Free of charge	Opening hours: 09.00 – 20.00
Steam room	Free of charge	Opening hours: 09.00 – 20.00
Fitness Center	Free of charge	Opening hours: 09.00 – <u>19.00</u> (min. 14 years age restricted).
Tennis Court (Daytime) & Available Equipment	Free of charge	Available.
Special Series Tennis Equipment	charged extra	Available.
Tennis lessons	charged extra	Available.
Tennis Court (Night) Lighting	charged extra	Available.
Table Tennis	Free of charge	Available.
Beach Volleyball	Free of charge	Private area with sand ground
Mini Football	Free of charge	in the garden area of Kids Club (10m x 15m).
Mini Golf	Free of charge	in the garden area of Kids Club.
Dart	Free of charge	Available.
Water Gymnastic	Free of charge	Available.
Game Arcade	charged extra	Available.
Diving	charged extra	Belongs to Watersports Comp. Reservation required.
Jet ski	charged extra	Belongs to Watersports Comp. Reservation required.
Banana	charged extra	Belongs to Watersports Comp. Reservation required.
Speed Motorboat	charged extra	Belongs to Watersports Comp. Reservation required.
Hamburger	charged extra	Belongs to Watersports Comp. Reservation required.
Parasailing	charged extra	Belongs to Watersports Comp. Reservation required.
Kanoo	charged extra	Belongs to Watersports Comp. Reservation required.
Water Bike	charged extra	Belongs to Watersports Comp. Reservation required.
Sunbed	Free of charge	Available.
Parasol	Free of charge	Available.
Sunbed Cushions	Free of charge	Available.
Changing Room on the beach	Free of charge	Available.
Beach Towel	Free of charge	Towel card will be issued from reception on check-in. Card can be used at towel booth to obtain towels.
Laundry Service	charged extra	Form available in the room, must be filled out by guest with desired requirements.
Dry cleaning	charged extra	Form available in the room, must be filled out by guest with desired requirements.
Late check-out	charged extra	(related to availability) Information must be required via reception desk one day prior to departure.
Pets	-	Pets are not accepted.
Car rental	charged extra	Available.
Photographer	charged extra	Available.
Jewellery Shop	charged extra	Available.
Mini Market	charged extra	Available.
Boutique	charged extra	Available.

**BEACH & POOLS**

<b>BEACH -SERVICES</b>	<b>Area / Amount</b>	<b>Notes</b>
Beach	330 m length	The distance to the hotel is 0 m. There is a direct entrance to the sea. WC, shower and changing cabins, sunbeds, sunbed cushions, and parasols are available.
Pier 1 (Jetty) (Beach area)	1	A sun deck, parasols and sunbeds are available.
Pier 2 (Jetty) (in front of Beach Bar)	1	A sun deck, parasols and sunbeds are available.

<b><u>OUTDOOR POOLS - SERVICES</u></b>	<b><u>Area sqm</u></b>	<b><u>Depth</u></b>	<b><u>Notes</u></b>
(Outdoor Area) Main activity pool	1250 sqm	150 cm	Common use.
(Outdoor Area) Relax pool	400 sqm	150 cm	only for adults above the age 14
(Outdoor Area) Waterslides pool	120 sqm	110 cm	Common use.
(Outdoor Area) Kids Activity pool	20 sqm	50 cm	Common use.
(Outdoor Area) Kids Club pool	100 sqm	45 cm	Common use.
(Outdoor Area) Marine Suite's pool	85 sqm	150 cm	For Marine Suite guests only.
(Outdoor Area) Grand Suite's pool	100 sqm	140 cm	For Grand Suite guests only.
(Outdoor Area) President Villa's pool	40 sqm	135 cm	For President Villa guests only.
(Outdoor Area) B Block - <b>Thermal Water</b> pool	152 sqm	140 cm	B block Outdoor thermal pool is only for our guests aged <b>18 and over</b> .

<b><u>INDOOR POOLS - SERVICES</u></b>	<b><u>sqm</u></b>	<b><u>Depth</u></b>	<b><u>Notes</u></b>
(Indoor Area) A Block Spa Pool - <b>Thermal Water</b>	100 sqm	140 cm	The main indoor thermal pool has no age limit, <i>but it is recommended for our guests aged 7 years and older.</i>
(Indoor Area) B Block Spa Pool - <b>Thermal Water</b>	96 sqm	140 cm	The B block indoor thermal pool is only for the guests aged <b>18 and over</b> .
(Indoor Area) B Block Private room 1 - <b>Thermal Water</b> Pool	6,25 sqm	80 cm	Reservation required and charged extra, <i>it is recommended for our guests aged 7 years and older.</i>
(Indoor Area) B Block Private room 2 - <b>Thermal Water</b> Pool	6,25 sqm	80 cm	Reservation required and charged extra, <i>it is recommended for our guests aged 7 years and older.</i>
(Indoor Area) B Block Private room 3 - <b>Thermal Water</b> Pool	8,75 sqm	90 cm	Reservation required and charged extra, <i>It is recommended for our guests aged 7 years and older.</i>

## ABOUT THERMAL WATER

### Thermal Water Pools:

- B Block , which houses the thermal water pool, offers free service in the outdoor pool and indoor pools open to common use.
- In addition, there are 3 separate thermal water pool rooms with bath, steam and massage rooms. (charged extra)
- It is not suitable for use in drinking applications due to its high fluoride level.
- Important warnings are posted on signs by the pools.
- Thermo mineral water contains 5156 mg/l of total mineralization, magnesium, chloride, and fluoride.
- Baths for remission periods of inflammatory rheumatic illnesses.
- Degenerative joint discomforts like osteoarthritis.
- Chronicle backaches.
- Myositis, tendinitis, fibromyalgia syndrome, myofascitis ache, and other soft tissue diseases.
- After orthopedic operations and on occasions where the person is immobile for a long period it can be used for rehabilitation and remobilization as a supporting and complementary element of treatment.

## MEETING ROOMS / CONFERENCE HALL

When hosting organizations for different purposes, we offer an understanding of service in which all the expectations of our guests are carefully considered. Some of the features that make our meeting rooms unique are:

- There are a total of **8 meeting & workshop halls of different sizes**, including the Main Hall, which can be divided into **3 separate sections (without columns)**.
- Close to elevators.
- Direct access from meeting rooms and foyer area to rooms, main restaurant, lobby and outdoor areas.
- Creation of special reception and c-in areas designed for group entries.
- Passenger vehicle access to the Main Meeting Room and foyer area for vehicle launches.
- Technical equipment equipped with latest technology, which can be provided at any time.
- Wi-Fi internet access (the hotel cannot be held responsible for interruptions that may arise from service providers).
- Barcovision & Curtain | 1 is free of charge, it is charged if additional request is made.
- Microphone | 1 is free of charge, it is charged if additional request.
- Flip Chart (blackboard) | 1 is free of charge, it is charged if additional request.
- Flip Chart Pen (Board Marker) | 1 is free of charge, it is charged if additional request.

Conference Rooms	Area (sqm)	Width (m)	Length (m)	Ceiling height (m)	Classroom (Table) Person	Banquet (Gala) Person	Reception (Bistro) Person	Theater (Chair) Person
Main Hall (ABC together)	1303,50 sqm	39,50 m	33 m	7 m	900	1100	1200	1500
Main Hall (A)	379,50 sqm	11,50 m	33 m	7 m	270	300	325	400
Main Hall (B)	511,50 sqm	35,50 m	33 m	7 m	325	350	400	500
Main Hall (C)	379,50 sqm	11,50 m	33 m	7 m	270	300	325	400
MİMOZA (workshop room)	110,40 sqm	8 m	13,80 m	2,80 m	60	65	85	85
YASEMEN (workshop room)	110,40 sqm	8 m	13,80 m	2,80 m	60	65	85	85
AKASYA (workshop room)	75,60 sqm	7,20 m	10,50 m	2,80 m	20	25	30	35
AÇELYA (workshop room)	55,48 sqm	7,60 m	7,30 m	2,80 m	20	25	30	35
KARDELEN (workshop room)	55,48 sqm	7,60 m	7,30 m	2,80 m	20	25	30	35

- Covid rules; The circulars of the Ministry of Interior and Ministry of Health are updated in line with the safe tourism criteria of the Ministry of Culture and Tourism. Circulars and safe tourism criteria are followed.
- You can get clear information about the capacities and other details, after contacting our Sales Marketing dept for your meeting inquiries.

## QUALITY

**GRAND YAZICI CLUB TURBAN THERMAL** quality,

**ISO 9001:2015** Quality Management System, **ISO 22000:2018** Food Safety Management System has been registered by the global certification company Bureau Veritas, and prioritized guest satisfaction and health in its quality guest satisfaction, food and environmental safety policy.

It has proven that it is an environmentally friendly hotel with its sensitivity towards the environment, the Blue Flag Award it receives every year, the clean pool certificate from the TR Ministry of Health, and the Environmentally Friendly Green Star Certificate from the TR Ministry of Culture and Tourism. It also has a Safe Tourism certificate. Apart from these, TR legal regulations are complied with in matters such as Occupational Health and Safety, water, pool and fire safety.

\*\*\*The hotel reserves the right to make any changes in accordance with the circular and regulations.

\*\*\* The opening dates, service hours, addition or removal of additional units, name and location changes of the above-mentioned F&B units can be determined and implemented by the hotel management with the decision taken in the short term before the season, depending on weather conditions or density. The management reserves the right to make any changes it wishes.

Restaurant, A'la Carte, Outlet opening dates, service hours, addition or removal of additional units, name and location changes of all specified F&B units;

All Live Music, Amphitheater events, Party, Animation events changes;

Changes in Water Sports activities;

Opening and closing times changes of Aquapark and pools;

Changes in hotel beach use;

Changes in children's and adult playgrounds;

Spa services changes;

*Hotel shops service changes;*

*All rooms allocated for guest use, all open and closed spaces available or prepared to be available to guests; earthquake, landslide, mudslide, flood, typhoon, natural disasters such as Storm, fire, unforeseen events such as flooding, administrative prohibition decisions taken by the presidency and the government, global war terrorism and related bombings, Civil War, conflicts, impact, and attempt of revolution, strikes, and boycotts, epidemics (pandemics), a state of mandatory quarantine, the delay in renovation or construction, or for other unexpected reasons which are not in the hands of the hotel where it is unable to serve or failing in cases such as, the Hotel Administration always reserves the right to make changes before or after the season and bears no responsibility for the situation. In this case, the travel agent or agency has no right to claim compensation from the hotel under any name. The states listed in this article are not restrictions and are exemplary.*

**Parties** accepts, declares, and undertakes its declaration in this notification in advance and irrevocably.

#### **ABOUT THE HOTEL;**

Yazıcı Turizm has always been a pioneer of firsts by making significant contributions to the development of Turkish tourism with its experience and quality in the sector during its journey approaching 50 years.

We have also not neglected to give you special privileges at Grand Yazıcı Hotels.

We offer VIP transfer service with our various vehicles from a helicopter to a boat for your visits to our facilities.

At the same time, you can also make tourist visits to the surrounding areas.

Yazıcı Turizm, which is an important tourism brand in Turkey, will continue to create value for all its stakeholders by printing its name on the front lines in both summer tourism, winter tourism, and thermal tourism in the sector, and to accumulate unforgettable memories for its precious guests.

**YAZICI TURIZM MARMARIS ISLETMELERİ A.Ş.  
GRAND YAZICI CLUB TURBAN TERMAL OTEL**