

202 <u>3</u> SUMMER SEASON FACTSHEET					
NAME:	GRAND YAZICI CLUB "MARMARIS PALACE" HOTEL				
CATEGORY:	4 STAR				
BOARD:	ALL INCLUSIVE (AI)				
OPENING DATE:	1992				
RENOVATION:	2018-2019 Winter				
TOTAL AREA:	70.000 m2				
WEB:	www.grandyazicihotels.com				
E-MAIL:	infopalace@grandyazicihotels.com				
PHONE:	+ 90 252 455 55 (Pbx)				
FAX:	+ 90 252 455 34 38				
ADRESS:	İçmeler Mah. Atatürk Cad. No: 62 Pamucak Mevkii / Marmaris				
PLACES TO VISIT:	Kaunos / Dalyan – Ephesus - Rhodes (via ferryboat)				
NEAREST SHOPPING CENTER:	Marmaris - İçmeler				
DISTANCE:	Marmaris 6 km, İçmeler 2 km				
DALAMAN AIRPORT:	90 Km				
DALAMAN AIRPORT TRANSFER:	75 Minutes				
HOSPITALS:	Ahu Hospital - 5 km (private hospital), State Hospital 7 km				
TAXI:	0 m				
MINIBUS:	0 m				
BEACH:	0 m				
TOTAL AMOUNT OF ROOMS:	459				
CHECK -IN TIME :	After 14.00				
CHECK-OUT TIME:	Before 12.00				
SPOKEN LANGUAGES:	Turkish, English, German, Russian				



ROOM TYPES

	Tota	al rooms 459					
	Main b	uilding floors 5					
	Main l	building elevators 4					
MAIN BUILDING 187 VILLA (BUNGALOW) 272							
Family (Roh)	29	Family (Roh)	32				
Standard (garden view)	57	Bng Villa Standard (garden view) (Roh)	179				
Standard (sea view)	101	Bng Villa Standard (sea view) (Roh)	59				
		King Suite	2				
Villa Rose 1							
		Villa Rose2	1				

Standard Room | Bungalow / Villa (ROH, Garden or Sea View):

- The view is run of the house (ROH); Rooms are given as ROH, GARDEN VIEW or SEA VIEW, based on sale.
- The size is 26 sqm.
- Maximum capacity is 2 Adults + 2 Children (0-12,99 yrs) or 3 Adults + 1 infant (0-1,99 yrs).
- 1 Double bed.
- 1 Single bed.
- 1 Sofa bed.
- 1 Balcony.
- 1 Bathroom (Walk-in Shower, Wc).
- 1 LED TV (Satellite), Central Airconditioning System, Telephone (charged extra).
- Tea & Coffee Making Facilities, Safe box (free of charge).
- Flooring: Laminated.
- WI-FI is free of charge
- Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).

Standart Room | Main building (Garden or Sea view):

- Based on sale, rooms are given as <u>GARDEN VIEW</u> or <u>SEA VIEW</u>
- The size 24 sqm.
- Maximum capacity is 3 pax.
- 1 Double bed.
- 1 Single bed.
- 1 Balcony.
- 1 Bathroom (Walk-in Shower, Wc),
- 1 LED TV (Satellite), Central Airconditioning System, Telephone (charged extra).
- Tea & Coffee Making Facilities, Safe box (free of charge).
- Flooring: Laminated.
- WI-FI is free of charge
- Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).

Family Rooms | Main Building or Bungalow (Villa) Area:

- The view is run of the house (ROH); Rooms are given from <u>MAIN BUILDING</u> or <u>BUNGALOW AREA</u>, according to availability.
- Some of rooms have a connected door (some of them don't have a connected door, rooms are given depends on the



- availability of the hotel).
- The size is between 45 sqm and 50 sqm.
- Maximum capacity is 4 Adults + 1 infant (0-1,99).
- 1 Double bed.
- 2 Single bed.
- 1 Armchair (which can be transformed to 1.90x 90 bed, and can be comfortable with additional padding).
- 1 Balcony, 1 Bathroom (Walk-in Shower, Wc).
- 2 LED TV (Satellite), Central Airconditioning System, Telephone (charged extra).
- Tea & Coffee Making Facilities, Safe box (free of charge).
- Flooring: Laminated
- WI-FI is free of charge
- Minibar is free of charge and is full with beer + soft non-alcoholic drinks on check-in day; water and mineral water are filled daily).

King Suite (Villa Area):

- Villa has an amazing sea view, sunbath opportunity in a wide terrace.
- There are private entrance and private garden.
- The size is 100 sqm.
- 1 Balcony.
- Specially designed Suite has 2 bedrooms and 1 living room.
- Maximum capacity is 5 Pax.
- In the First Bedroom ;1 double bed.
- In the Second Bedroom; 2 single bed.
- 2 Bathrooms (Walk-in shower, WC).
- There is 1 sitting group in the living room and 1 folding single bed.
- 3 LED TV (Satellite), Split Airconditioner, Telephone (charged extra | interconnected in every room).
- Tea & Coffee Making Facilities, 2 Safe box(free of charge).
- Flooring : Ceramic.
- WI-FI is free of charge
- Mini Fridge is filled daily with full VIP setup, fresh pressed juices.

""KING SUITE GUESTS"" ***VIP-TOP***							
Services offered within the room concept	Extra services charged extra						
 In the Turkish, Italian, Asia A la Carte Restaurants, Set menus are free of charge during the period of stay and requires reservations. Priority reservation option in all a la carte restaurants – related to availability, Priority for early check-in, late check-out, and express check-in option – related to availability, Butler Service, Daily room cleaning and turn down service, Priority for reservation at Tennis court, Fresh flower decoration on the day of arrival, There is a wifi connection booster Stroller service, Daily beach reservation, Daily Minibar Setup (VIP), 	 Fish A la Carte Restaurant (requires reservation), Private Pavillon which are in the Kıyı Beach and Palace Beach (requires reservation), Dry cleaning & laundry service (washing & ironing), Lodge reservation in the Palace Beach Club VIP transfer service, from airport to hotel or from hotel – to airport transfers (inquiry in advance), Special Dinner, Celebrations, and Party organizations, Room service, Club Car, Tennis lessons/teacher, Water Sports services, Photography services, Shopping, External Phone calls, 						
Daily Minibar Setup (VIP),							



Villa Rose (Villa area):

- Villa has an amazing sea view
- Specially designed Villa Rose is unique at the facility and only one is available in the hotel.
- The villa is Duplex floor. It has private entrance and private garden.
- Total area is 200 sqm.
- Maximum capacity is 6 Adults + 1 Child (0-12,99 yrs).
- Landing Deck for boats is available (1,80 m draft).
- There is an small outdoor pool.
- There are sunbathing and dining area outdoors.
- *Upper floor;* 3 bedrooms and 1 dressing room.
- Bedroom 1 1 double bed and bathroom (walk-in shower & WC).
- Bedroom 2 1 double bed and bathroom (walk-in shower & WC).
- Bedroom 3 1 Single child bed.
- Base floor; there are a 1 bedroom with 1 double bed and 1 bathroom (walk-in shower & WC), 1 living room with a dining area, 1 indoor kitchen.
- Flooring: Laminated.
- WI-FI is free of charge
- Split Airconditioner,
- Telephone (charged extra),
- Safe box (free of charge),
- Smart TV/Netflix / Bluetooth Audio System available.
- Mini Fridge is filled daily with full VIP setup, fresh pressed juices.

""VILLA ROSE GUESTS"" ***VIP-TOP*** Services offered within the room concept Extra services charged extra In the Turkish, Italian, Asia A la Carte Restaurants, Set menus are free of charge during the period of stay and Fish A la Carte Restaurant (requires reservation), requires reservations. Priority reservation option in all Private Pavillon which are in the Kıyı Beach and a la carte restaurants – related to availability, Palace Beach (requires reservation), Priority for early check-in, late check-out, and express Dry cleaning & laundry service (washing & ironing), check-in option - related to availability, Lodge reservation in the Palace Beach Club Butler Service, VIP transfer service, from airport to hotel or from Daily room cleaning and turn down service, hotel – to airport transfers (inquiry in advance), Priority for reservation at Tennis court, Special Dinner, Celebrations, and Party Fresh flowers on Day of arrival, organizations, Daily Minibar Setup (VIP), Tennis lessons/teacher, There is a wifi connection booster Water Sports services, 1 Club Car, Photography services, All meals in the room (to be selected from available Shopping, menu), **External Phone calls** Stroller service, Spa center offers and services, Baby Set (bathinette, single use pinafore, baby food Private Kitchen Chef, warmer, baby cot), Private Daily boat tour, Netflix, Bluetooth, Notebook, Dvd player, Daily beach reservation Landing Deck for boats - (1,80 m draft)



Villa Rose 2 (Villa area /in the middle):

- Villa has an amazing sea view
- Specially designed Villa Rose 2 is unique at the facility and only one is available in the hotel.
- The villa is Duplex floor. It has private entrance and private garden.
- Total area is 200 sqm.
- Maximum capacity is 6 pax.
- Landing Deck for boats available (1,80 m draft).
- There are sunbathing and dining area outdoors.
- <u>Upper floor</u>; 3 bedrooms 1 dressing room.
- Bedroom 1 1 double bed and bathroom (walk-in shower & WC).
- Bedroom 2 1 double bed and bathroom (walk-in shower & WC).
- Bedroom 3 1 single bed and bathroom (walk-in shower & WC).
- Flooring: Carpet.
- Base floor; there are 1 bedroom with 1 single bed and bathroom (walk-in shower & WC),1 living room with a dining area and kitchen.
- Flooring : Laminated.
- WI-FI is free of charge
- Split Airconditioner
- Telephone (charged extra).
- Safe box (free of charge).
- Smart TV/Netflix / Bluetooth Audio System available.
- Mini Fridge is filled daily with full VIP setup, fresh pressed juices.

""VILLA ROSE 2 GUESTS"" ***VIP-TOP***						
Services offered within the room concept	Extra services charged extra					
 In the Turkish, Italian, Asia A la Carte Restaurants, Set menus are free of charge during the period of stay and requires reservations. Priority reservation option in all a la carte restaurants – related to availability, Priority for early check-in, late check-out, and express check-in option – related to availability, Butler Service, Daily room cleaning and turn down service, Priority reservation at Tennis court, Fresh flowers on Day of arrival, Daily Minibar Setup (VIP), There is a wifi connection booster 1 Club Car, All meals in the room (to be selected from available menu), Stroller service, Baby Set (bathinette, single use pinafore, baby food warmer, baby cot), Netflix, Bluetooth, Notebook, Dvd player, Daily beach reservation Landing Deck for boats - (1,80 m draft), 	 Fish A la Carte restaurant (requires reservation), Private Pavillon which are in the Kıyı Beach and Palace Beach (requires reservation), Dry cleaning & laundry service (washing & ironing), Lodge reservation in the Palace Beach Club VIP transfer service, from airport to hotel or from hotel – to airport transfers (inquiry in advance), Special Dinner, Celebrations, and Party organizations, Tennis lessons/teacher, Water Sports services, Photography services, Shopping, External Phone calls Spa center offers and services, Private Kitchen Chef, Private Daily boat tour, 					



		SPECIAL BENEFITS	
HONEYMOON APPLICATION ***V.I.P. HM***		BIRTHDAY AND ANNIVERSARY REPEAT GUEST APPLICATION ***V.I.P. RP***	
	 Special celebration card/ letter, Honeymoon decoration linen, Fruit, Cookies, Snacks & Wine on arrival free of cherge, Just once, breakfast in the Palace Beach upon request complimentarily, According to availability, just one of the set menu options of Turkish, Italian or Asian A la Carte Restaurants is free of charge regardless of the duration of stay 30% discount for massage for a couples at the SPA, 	 Special celebration card / letter Standard sized symbolic cake is free of charge (requires order from guest relations office) 20 % discount from Spacenter, Welcome card / letter, complimentary treat on the day of arrival 	F

FOOD & BEVERAGE / SERVICE TIMES Under All Inclusive Board

Concept: All Inclusive

- Buffet Breakfast (in the Main Restaurant).
- Buffet Lunch (in the Main Restaurant).
- Snack menu during the lunch time; table service and / or self-service are provided at the outlets to be determined by the hotel Management.
- Buffet Dinner (in the Main Restaurant).
- Ice cream is served free of charge in the main restaurant during the lunch and dinner.
- For 24-hours, local non-alcoholic beverage service is offered, it is free of charge.
- Between 10:00 04:00 local and some imported alcoholic beverages are offered, they are free of charge.
- Other imported drinks and fine wines, freshly squeezed juices, except for the ones included in hotel's All-Inclusive concept, will be charged extra.
- Alcoholic beverages are not served in the main restaurant during breakfast.
- Drinks which are not included in the Menu are served for an extra fee in the main restaurant.
- All restaurants and bars have the possibility of serving drinks to the table.
- Bottled drinks are not served in the Main Restaurant and All Bars.
- In addition, all ordered drinks other than those available in the minibar standard are charged extra.
- (alcoholic beverages are not served to those under the age of 18).

MAIN RESTAURANT:

•	Breakfast,	free	07.00 - 10.30
•	Late Breakfast,	free	10.30 - 11.00
•	Lunch,	free	12.30 - 14.00
•	Kids Buffet,	free	12.00 - 13.00
•	Ice cream,	free	13.00 - 14.00
•	Dinner,	free	18.30 - 21.00
•	Kids Buffet,	free	18.30 - 20.00
•	Ice cream,	free	19.00 - 20.00



Snack Restaurants:

Patisserie | Gözleme:

A rich selection of bakery products Traditional Turkish pancake varieties are offered.

• Free Between 11.00 – 18.00

Snack Restaurant:

Snack meals available as self service and /or table service.

• Snack menu Free Between 12:00 – 16:00

Kıyı Snack Restaurant:

Self service.

Snack Menu Free Between 12.00 – 16.00

Midnight Soup & Sandwich Corner:

A variety of cold sandwiches and soup of the day are offered as self-service.

• Free Between 23.00 – 06.00

A'LA CARTE RESTAURANTS

4 various a la carte restaurants are available.

Our guests have a right to use just one of the following free a la carte restaurant options and only once, provided that they stays for a minimum of 7 nights.

Turkish (Turkish cuisine) A la Carte Restaurant:

- Dinner in the evenening served a la carte.
- Between 19:00 22:00.
- Reservation required.
- Set menu + drinks within the concept are free of charge.

•

Asian A la Carte Restaurant:

- Dinner in the evenening served a la carte.
- Between 19:00 22:00
- Reservation required.
- Set menu + drinks within the concept are <u>free of charge</u>.

Italian A la Carte Restaurant:

- Dinner in the evenening served a la carte.
- Between 19:00 22:00
- Reservation required.
- Set menu + drinks within the concept are **free of charge**.

Fish / Seafood A la Carte Restaurant:

- Dinner in the evenening served a la carte.
- Between 19:00 22:00
- Reservation required.
- Charged extra
- Set and Optional special menu+drinks are offered.
- **Note:** Fish Restaurant is also available during daytime with offered <u>snack options</u>, reservation required, **Charged extra.**



****** 9 various beverage stations are available.

Lobby Bar

- Hot and cold non alcoholic drinks offered within the concept, are served and free of charge as 24-hours.
- Between 10:00 04:00 Local and some imported alcoholic beverages are offered and free of charge.
- Extra hot and cold drinks which are not included in our AI concept can be ordered charged extra.

Coffee Corner

- No alcoholic beverages are available at this café.
- Tea, mineral water, water, and coffee options which are in the All Inclusive concept available, they are free of charge.
- Special coffee options and special herbal tea options which are not in the All Inclusive concept, and are charged extra
- Open between 10.00 00.00

Kıyı Beach Bar

- By the Beach, serves only for adults who are **above 16**.
- Cold drinks within the concept are offered, free of charge.
- Drinks which are not within the concept are charged extra
- Open between 10.00 00.00

Stone Pool Bar

- Cold drinks within offered concept are free of charge.
- Drinks which are not within the concept are charged extra
- Open between 10.00 00.00

Pine Bar | Beach Bar

- Cold drinks within offered concept are free of charge.
- Drinks which are not within the concept are charged extra
- Open between 10.00 00.00

Aqua Bar | Relax Bar

- Cold drinks within offered concept are free of charge.
- Drinks which are not within the concept are charged extra
- Open between 10.00 18.00

Sport Bar

- Cold drinks within offered concept are free of charge.
- Drinks which are not within the concept are charged extra.
- Open between 10.00 19.00

Amfi Bar

- Cold drinks within offered concept are free of charge.
- Drinks which are not within the concept are charged extra.
- Open between 10.00 00.00

Palace Beach Club | Bar

- At the Palace Beach private beach area requires reservation for all guests during the day and is chargeable.
- Palace Beach Club is open between <u>23.00 to 01.00</u> on **some** evenings. Cold drinks available, requires reservation for all guests and **chargeable**.



ENTERTAINMENT & SERVICES

SERVICES	CHARGE	NOTES						
NA/i Ei	Free of	Wi-fi is free of charge in the hotel area .The hotel cannot be held						
Wi-Fi	charge	responsible for interruptions that may arise from service providers.						
Boom clooning	Free of	Daily cleaning						
Room cleaning	charge	Daily cleaning.						
Towol change	Free of	Changed 2 times a week (also provided upon request)						
Towel change	charge	Changed 3 times a week (also provided upon request).						
Linan shanga	Free of	Changed 2 times a week (also provided upon request)						
Linen change	charge	Changed 3 times a week (also provided upon request).						
Nurse	Free of	7 / 24 infirmant available						
Nurse	charge	7 / 24 Infilmary available.						
Doctor	charged	7 / 24 available upon call						
Doctor	extra	7 / 24 available upon call.						
Wheel chair	charged	Can be rented from the hospital upon request (info infirmary)						
Wileer Chair	extra	can be rented from the hospital apoin request (into infinitially).						
Daytime entertainment	Free of	Available						
Daytime entertainment	charge							
Evening entertainment	Free of	Available						
Evening entertainment	charge	responsible for interruptions that may arise from service providers. Daily cleaning. Changed 3 times a week (also provided upon request). 7 / 24 infirmary available. 7 / 24 available upon call. Can be rented from the hospital upon request (info infirmary). Available. Available. Available on certain days within the schedule of the animation program. Available on certain days within the schedule of the animation program. Available. It is open during certain hours, 4-12,99 age range (0-3,99 y. kids are allowed to attend under parental supervision). It is open during certain hours. There is 1 water slide. Common use for adult and child. Open between 09.00 – 20.00 Various massages available. Open between 09.00 – 20.00, Unisex service is offered. Various facial, body, foot and hand treatments available. Open between 09.00 – 20.00 Open between 09.00 – 20.00						
Live Music	Free of	Available on certain days within the schedule of the animation program						
Live ividsic	charge	Available on certain days within the schedule of the animation program.						
Theme Party	Free of	Available on certain days within the schedule of the animation program						
Theme Faity	charge	Available of certain days within the schedule of the animation program.						
Amphitheater	Free of	Available						
Amphitheater	charge	Available.						
Kids Club	Free of	It is open during certain hours, 4-12,99 age range						
Klus Club	charge	,						
Agua Dark	Free of	It is open during certain hours. There is 1 water slide. Common use for						
Aqua Park	charge	adult and child.						
Sna 9. Populty contor	charged	Open hetween 00 00 - 20 00						
Spa & Beauty center	extra	Open between 09.00 – 20.00						
Massage	charged	Various massages available						
Widssage	extra	various massages available.						
Hairdresser	charged	Open between 09.00 – 20.00. Unisex service is offered.						
	extra							
Treatment	charged	Various facial, body, foot and hand treatments available.						
	extra	· /						
Hamam	Free of	Open between 09.00 – 20.00						
	charge							
Body scrub & Foam Hamam	charged	Open between 09.00 – 20.00						
-	extra							
Sauna	Free of	Open between 09.00 – 20.00						
	charge							
Fitness Center	Free of	Open between 09.00 – 19.00 (min. 14 y. / Age restricted).						
Tomaio Count (Deut 1994)	charge							
Tennis Court (Daytime) &	Free of	l Available						
Equipment	charge							
Tennis Special Series	charged	T I MALIANIA						
equipment	extra							
Tennis lessons	charged	Available.						
	extra							



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Tennis Court (Nightt) Lighting	charged extra	Available.
Table Tennis	Free of charge	Available.
Mini Basketball	Free of charge	Available.
Mini Golf	Free of charge	Available.
Dart	Free of charge	Available.
Diving	charged extra	Belongs to Watersports Comp. Reservation required.
Jet ski	charged extra	Belongs to Watersports Comp. Reservation required.
Banana	charged extra	Belongs to Watersports Comp. Reservation required.
Speed Motorboat	charged extra	Belongs to Watersports Comp. Reservation required.
Hamburger	charged extra	Belongs to Watersports Comp. Reservation required.
Parasailing	charged extra	Belongs to Watersports Comp. Reservation required.
Wind Surf (licenced)	charged extra	Belongs to Watersports Comp. Reservation required.
Kanoo	charged extra	Belongs to Watersports Comp. Reservation required.
Water Bike	charged extra	Belongs to Watersports Comp. Reservation required.
Sunbed	Free of charge	Available.
Parasol	Free of charge	Available.
Matress	Free of charge	Available.
Dressing Cabin on the Beach	Free of charge	Available.
Beach Towel	Free of charge	Towel card will be issued from reception on check-in. Card can be used at towel booth to obtain Pool towels.
Laundry Service	charged extra	Form available in room, must be filled out by guest with desired requirements.
Dry cleaning	charged extra	Form available in room, must be filled out by guest with desired requirements.
Late check-out	charged extra	(related to availability) Information must be required via reception desk one day prior to departure.
Pets	-	Pets are not accepted.
Car Rental	charged extra	Available.
Photographer	charged extra	Available.
Mini Market	charged extra	Available.
Boutique	charged extra	Available.
Jewellery Shop	charged extra	Available.



BEACH & POOLS					
BEACH - Available Services	Area / Amount	Notes			
Beach	380 m length	The distance to the hotel is 0 m. Direct entrance to the Sea from a platform available. (Platform is covered with Sand). WC, shower and changing cabins are available with matresses, sunbeds and parasols.			
Pier / Jetty (Beach section 1)	1	A sun deck, Parasols and Sunbeds are available.			
Pier / Jetty (Section 2 Palace Beach Club front)	1	A sun deck, Parasols and Sunbeds are available.			
Pier / Jetty (Section 3 Kıyı Beach Club front)	1	A sun deck, Parasols and Sunbeds are available. Only for 16 years or above.			

Outdoor Pools – offered services	<u>sqm</u>	depth	<u>Notes</u>		
(Open Area) Main activity pool	740	740	Common use.		
(Open Area) Main activity poor	sqm	cbm	Common use.		
(Open Area) Polay pool	452	800	Common use.		
(Open Area) Relax pool	sqm	cbm	Common use.		
(Open Area) Water Slides	70 sqm	50 cbm	Common use.		
(Onen Area) Kids Book	180	100	Commonuso		
(Open Area) Kids Pool	sqm	cbm	Common use.		

Indoor Pools – offered services	<u>sqm</u>	<u>Depth</u>	<u>Notes</u>
Indoor Pool	120 sqm	80 cbm	It is one, in the Spa area. Heated.

Conference Rooms

GRAND YAZICI CLUB MARMARIS PALACE,

When hosting organizations for different purposes, we offer an understanding of service in which all the expectations of our guests are carefully considered. Some of the features that make our meeting rooms unique are:

- 1 Conference room available (without columns).
- Close proximity to elevators.
- Direct access from meeting rooms and foyer area to rooms, main restaurant, lobby and outdoor areas.
- Barcovision & Curtain | 1 is free of charge, it is charged if additional request is made.
- Microphone | 1 is free of charge, it is charged if additional request.
- Flip Chart (blackboard) | 1 is free of charge, it is charged if additional request.
- Flip Chart Pen (Board Marker) | 1 is free of charge, it is charged if additional request.



Conference room	area (sqm)	width (m)	length (m)	Ceiling height (m)	Classroom table / person	Banquet (Gala) Person	Reception (Bistro) Person	Theater (Chair) Person
KNIDOS	120 sqm	6,15	17,1	3,20	70	80	90	100

- Covid rules; The circulars of the Ministry of Interior and Ministry of Health are updated in line with the safe tourism criteria of the Ministry of Culture and Tourism. Circulars and safe tourism criteria are followed.
- You can get clear information about the capacities and other details, after contacting our Sales Marketing dept for your meeting inquiries.

Quality

GRAND YAZICI CLUB MARMARIS PALACE quality,

ISO 9001:2015 Quality Management System, **ISO 22000:2018** Food Safety Management System has been registered by the global certification company Bureau Veritas, and prioritized guest satisfaction and health in its quality guest satisfaction, food and environmental safety policy.

It has proven that it is an environmentally friendly hotel with its sensitivity towards the environment, the Blue Flag Award it receives every year, and the clean pool certificate of the TR Ministry of Health. It also has a Safe Tourism certificate. Apart from these, TR legal regulations are complied with in matters such as Occupational Health and Safety, water, pool and fire safety.

- ***The hotel reserves the right to make any changes in accordance with the circular and regulations.
- ***The opening dates, service hours, addition or removal of additional units, name and location changes of the abovementioned F&B units can be determined and implemented by the hotel management with the decision taken in the short term before the season, depending on weather conditions or density. The management reserves the right to make any changes it wishes.

Restaurant, A'la Carte, Outlet opening dates, service hours, addition or removal of additional units, name and location changes of all specified F&B units;

All live music, Amphitheatre events, Party, animation events changes;

Changes in watersports events;

Opening and closing times changes of Aquapark and pools;

Changes in hotel beach use;

Changes in children's and adult playgrounds;

Spa services changes;

Hotel shops service changes;

All rooms allocated for guest use, all open and closed spaces available or prepared to be available to guests; earthquake, landslide, mudslide, flood, typhoon, natural disasters such as Storm, fire, unforeseen events such as flooding, administrative prohibition decisions taken by the presidency and the government, global war terrorism and related bombings, Civil War, conflicts, impact, and attempt of revolution, strikes, and boycotts, epidemics (pandemics), a state of mandatory quarantine, the delay in renovation or construction, or for other unexpected reasons which are not in the hands of the hotel where it is unable to serve or failing in cases such as, the Hotel Administration always reserves the right to make changes before or after the season and bears no responsibility for the situation. In this case, the travel agent or agency has no right to claim compensation from the hotel under any name. The states listed in this article are not restrictions and are exemplary.

Parties accepts, declares, and undertakes its declaration in this notification in advance and irrevocably.

ABOUT THE HOTEL;

Yazıcı Turizm has always been a pioneer of firsts by making significant contributions to the development of Turkish tourism with its experience and quality in the sector during its journey approaching 50 years.

We have also not neglected to give you special privileges at Grand Yazıcı Hotels.

We offer VIP transfer service with our various vehicles from a helicopter to a boat for your visits to our facilities.

At the same time, you can also make tourist visits to the surrounding areas.



Yazıcı Turizm, which is an important tourism brand in Turkey, will continue to create value for all its stakeholders by printing its name on the front lines in the **summer tourism** sector, and to accumulate unforgettable memories for its precious guests.

YAZICI TURIZM YATIRIMLARI VE ISLETMELERI A.Ş.

GRAND YAZICI CLUB MARMARİS PALACE OTEL