

An aerial photograph of a resort complex. In the foreground, a sandy beach is lined with numerous lounge chairs and umbrellas. A wooden pier extends into the water. In the middle ground, a large, multi-story resort building with many windows is visible, surrounded by lush green trees. In the background, a hillside is covered in dense vegetation. The sky is a clear, light blue.

©  
pinebay  
HOTELS & RESORTS

CONCEPT 2024

01 April 2024 – 31 October 2024



*create lasting memories*



*Cloaked in blissful seclusion and carefully designed to frame its natural setting, Pine Bay is a magical hideaway with its own private bay surrounded by wild flora and natural setting.*

*Pine Bay welcomes each one of its guests with a sense of belonging and peace with the touch of Turkish hospitality.*

*The journey started in 1993 when "Cam Limani" turned into what it is now. With the same approach since then, Pine Bay seeks out to explore happiness of every individual through physical, mental, and emotional moments with tailored guest experience.*

*We have never given up on our priority, creating happy moments and turning them into lasting memories.*

Pine Bay Holiday Resort is a  GÖÇTUR Brand.





## General Information

HOTEL NAME	<i>Pine Bay Holiday Resort</i>
YEAR OF CONSTRUCTION	<i>1992</i>
COMPANY	<i>Göçtur Tourism, Investment LLC.</i>
YEAR OF LAST RENOVATION	<i>2014</i>
CATEGORY	<i>5* Hotel</i>
BOARD	<i>Ultra All Inclusive</i>
TOTAL AREA	<i>419.000 m<sup>2</sup></i>
SEASON	<i>01.04.2024 — 31.10.2024</i>
ADDRESS	<i>Bayraklıdede Mah. Çamlımanı Mevkii, Kuşadası, Aydın, 09400</i>
TELEPHONE	<i>+90 (256) 618 19 19</i>
FAX	<i>+90 (256) 618 08 19</i>
Website	<i><a href="http://www.pinebay.com">www.pinebay.com</a></i>
E-mail	<i><a href="mailto:info@pinebay.com">info@pinebay.com</a></i>
CALL CENTER	<i>+90 (256) 618 19 20</i>
TRANSFER	<i>Taxi station and minibus by the hotel Private transfer (additional charge)</i>
LANGUAGES	<i>Turkish, English, German, Russian</i>
NUMBER OF ROOMS	<i>Club Rooms: 300   Hotel Rooms: 320   Villas: 5   Total: 625</i>
NUMBER OF BEDS	<i>1400</i>
AIR CONDITIONING	<i>Central Air Conditioning</i>
NUMBER OF FLOORS	<i>Main Building 3 floors, Club Rooms 2 floors</i>
NUMBER OF LIFTS	<i>5 Indoor   2 Panoramic View Outdoor</i>
PETS	<i>Not allowed</i>
INTERNET / WI-FI	<i>Hotel rooms and public areas (24 hours, free of charge)</i>
ACCEPTED CREDIT CARDS	<i>MASTER CARD, VISA</i>





# Welcome & Farewell Distances

<b>İZMİR AIRPORT</b> (Adnan Menderes Airport)	60 KM (45 minutes)
<b>BODRUM AIRPORT</b> (Milas Airport)	125 KM (110 minutes)
<b>Kuşadası City Center</b>	7 KM (10 minutes)
<b>Nearest City</b>	İzmir 90 KM

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*General Manager's Welcome Letter and Small Offerings to all Suites, Villas and Repeat Guests*

*Valet and Parking Services*

*Prioritized table reservation in Terrace Restaurant for Disabled Guests*

*Beverage offering during Check-In*

*Online Check-In Opportunity Prior to Arrival*

*Kids Welcoming*

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Superior Room with Sea View



Sunset Villa



Common Services/  
Offerings in all Rooms

## Accommodation

<b>Electronic room key system</b>	<b>Tea and Coffee Set-up</b>
<b>Spacious balcony with Sea, Coast or Garden view</b>	<b>24 hour Room Service</b>
<b>Mini Bar restocked daily</b> <i>(2 bottles of water, 1 bottle of mineral water, 2 cans of Coca Cola, 1 can of Fanta, 1 can of Sprite, 1 can of Iced Tea, 1 boxed milk, 1 boxed fruit juice)</i>	<b>Bathroom Amenities</b>
	<b>Digital Safebox, Hairdryer, TV, Telephone, WiFi*</b>
	<b>Air Conditioner</b>

ROOM CATEGORY	FACILITIES	m <sup>2</sup>   LOCATION	MAX OCCUPANCY
Room with Garden View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	25 m <sup>2</sup>   Main Building	2 adults + 1 child
Junior Room with Garden View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	31 m <sup>2</sup>   Main Building	2 adults + 1 child
Family Room with Garden View	2 bedrooms with 1 double bed and 2 twin beds, carpet floor, 1 bathroom with tub	43 m <sup>2</sup>   Main Building	2 adults + 3 children 3 adults + 2 children
Room with Partial Sea View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	30 m <sup>2</sup>   Main Building	2 adults + 1 child
Room with Sea View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	25 m <sup>2</sup>   Main Building	2 adults + 1 child
Superior Room with Sea View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	40 m <sup>2</sup>   Main Building	2 adults + 2 children 3 adults + 1 child
Standard Suite	1 bedroom with 1 double bed, 1 living room, wood & carpet floor, 1 bathroom with tub	50 m <sup>2</sup>   Main Building	2 adults + 1 child
Superior Suite	1 bedroom with double bed, 1 bedroom with 2 twin beds, 1 living room with kitchenette, 3 bathrooms, Nespresso Capsules	119 m <sup>2</sup>   Main Building	2 adults + 2 children 3 adults + 1 child
Business Suite	1 bedroom with 1 double bed, 1 living room, 1 office / work room, kitchenette, carpet floor, 2 bathrooms, Nespresso Capsules	166 m <sup>2</sup>   Main Building	2 adults + 2 children 3 adults + 1 child
Standard Suite with Terrace	1 bedroom with 1 double bed, carpet floor, 1 bathroom, terrace with jacuzzi, Nespresso Capsules	40 m <sup>2</sup>   Main Building	2 adults + 1 child
Standard Suite with Garden & Terrace	1 bedroom with 1 double bed, 1 living room, carpet floor, 2 bathrooms (tub), garden with jacuzzi, Nespresso Capsules	54 m <sup>2</sup>   Main Building	2 adults + 1 child
Superior Suite with Terrace	1 bedroom with 1 double bed, 1 living room, carpet floor, 2 bathrooms, terrace with jacuzzi	91 m <sup>2</sup>   Main Building	2 adults + 2 children 3 adults + 1 child
Superior Suite with Pool	1 bedroom with 1 double bed, 1 bedroom with 2 twin beds, 1 living room with kitchen, wood & carpet floor, 2 bathrooms, jacuzzi, swimming pool, terrace, parking garage	147 m <sup>2</sup>   Main Building	2 adults + 2 children 3 adults + 1 child (or 4 adults)
Standard (Junior) Club Room	1 bedroom with 1 double bed, living room with 2 sofa-beds, ceramics floor, 1 bathroom	35 m <sup>2</sup>   Club Rooms	2 adults + 2 children 3 adults + 1 child
Family Club Room	1 bedroom with 1 double bed, 1 bedroom with 2 twin beds, living room with 1 sofa-bed, ceramics floor, 2 bathrooms	49 m <sup>2</sup>   Club Rooms	2 adults + 3 children 3 adults + 2 children (or 4 adults) 4 adults + 1 child
Sunset Villa	3 bedrooms with 1 double bed, living room, kitchen, 4 bathrooms, rooftop terrace, outdoor terrace, shared swimming pool	145 m <sup>2</sup>   Villa	Max 7 Guests
Infinity Villa	3 bedrooms with 1 double bed, 1 bedroom with 1 twin bed, living room, kitchen, 2 bathrooms with jacuzzi, 2 bathrooms with shower, outdoor terrace, swimming pool	295 m <sup>2</sup>   Villa	Max 7 Guests

\* WiFi may not be accessible in certain Club Rooms.





Private Bay
1200 meters Private Beach
Private Marina

<b>Hours of operation:</b>	
Outdoor pools: 07:00 – 19:00	Lifeguard on duty
Indoor pools: 09:00 – 20:00	from 09:00 until 18:00

<b>Aquatic Park</b>
5 Slides + 2 Children's slides
<b>Hours of operation: 10:00 – 12:30   13:45 - 17:00</b>

Pools & Beach

POOL	INDOOR   OUTDOOR	HEATED *	DEPT   m <sup>2</sup>
<i>Silence Pool (Main Pool)</i>	Outdoor	X	150 cm   622 m <sup>2</sup>
<i>Kids Pool</i>	Outdoor	X	40 cm   10 m <sup>2</sup>
<i>Indoor Pool</i>	Indoor	X	150 cm   222 m <sup>2</sup>
<i>Indoor Kids Pool</i>	Indoor	X	40 cm   10 m <sup>2</sup>
<i>Activity Pool</i>	Outdoor		140 cm   630 m <sup>2</sup>
<i>Aqua Pool</i>	Outdoor		165 cm, 120 cm, 135 cm
<i>Jakuzi Pool</i>	Outdoor		140 cm   95 m <sup>2</sup>
<i>Kids Pool</i>	Outdoor		40 cm   300 m <sup>2</sup>

Note: Pine Bay Kusadasi may close aquatic park slides and similar facilities on certain days due to unfavourable weather conditions or other similar operational reasons.





Marina Restaurant



Terrace Restaurant

**1 Main Restaurant,  
8 A la Carte Restaurants,  
4 Snack Restaurants,  
13 Bars,  
2 Patisserie,  
2 Cafes,  
24-hour Room Service**

- Breakfast, lunch and dinner open buffets are at the Terrace Restaurant
- Breakfast at Marina is reservation-only and is available once for every five nights stay
- Terrace Restaurant: Pasta Corner, Pide (Turkish pizza) Corner, Healthy Corner, Fruit Corner, Show Cooking
- Baby high chairs are available upon request
- Beverages are served to the table
- Special food preparation for guests with diet restrictions and food allergy upon request

## Food & Beverage

Breakfast	Terrace Restaurant	07:00 - 11:00
Lunch		12:30 - 14:30
Dinner		19:00 - 21:30
Late Dinner		23:00 - 01:00
Kid's Buffet (Breakfast & Dinner)	Terrace Restaurant	07:00 - 11:00   18:00 - 21:00
Breakfast	Marina	08:30 - 11:00
Beach Snack	Beach Club	12:00 - 17:00
Marina Snack	Marina	12:00 - 16:00
Panorama Snack	Panorama	12:00 - 16:00
Pool Snack	Pool Bar (Main Pool)	12:00 - 16:00
Gözleme (Turkish Pancake)	Pine Street	12:00 - 16:00
Kumpir (Baked Potatoes)		12:00 - 16:00
Waffle		12:00 - 16:00
Patisserie	Fuaye Cafe	11:00 - 18:00
	Efe Cafe & Patisserie	11:00 - 18:00
Ice Cream (Algida)	Ice Cream Shop (Pine Street)	12:00 - 16:00
	Beach Club	12:00 - 16:00
Coffee	Fuaye Cafe	08:30 - 22:00
	Efe Cafe & Patisserie	09:00 - 00:00
Hamburger	Surf Burger Truck	13:00 - 18:30
Night Snacks *	Pine Street	22:00 - 00:00

\* Night Snack is offered on certain days of the week.





## A la Cartes

RESTAURANT NAME	CUISINE	OPERATING HOURS   LOCATION	EXTRA
Brizza by Marina	Aegean Breakfast	08:30 - 11:00   Marina	-
Smyrna Ege Meyhanesi	Aegean Taverna	19:00 - 22:00   Marina	
Su Restoran	Seafood Restaurant	19:00 - 22:00   Marina	10 EUR
La Contenta	Mexican Restaurant	19:30 - 22:00   Beach	-
Il Pino	Italian Restaurant	19:00 - 22:00   Panorama	-
Tava Restoran	Turkish Restaurant	19:00 - 22:00   Panorama	-
Mizu	Far East Asian Restaurant	19:00 - 22:00   Pool	-
(m)eat on the rocks	Steak Restaurant	19:30 - 23:00   Panorama	50 EUR

- Reservation for a la carte restaurants can be made between 10:00 - 16:00 from the Guest Experiences Desk.
- A la Carte reservations are available once for every five nights stay. Additional reservations are extra charge.
- Local house-wines are served at the a la carte restaurants free of charge and cellar wines are extra charge.
- Baby high chairs available at all of the restaurants and kids' meals are available on the kid's menu.

Note: Pine Bay Kusadasi may close a la carte restaurants and similar facilities on certain days due to insufficient number of guests, unfavourable weather conditions or other similar operational reasons.

## Bars

BEVERAGES	BAR NAME	OPERATING HOURS
<b>Raki:</b> Efe (Gold), Yeni Raki, Sarı Zeybek <b>Wine:</b> Red, White and Rose House Wine, Sparkling Wine <b>Beer:</b> Efes Pilsen <b>Vodka:</b> Smirnoff (Red, Citrus, Green Apple, Orange, North), Gilbey's <b>Whiskey:</b> J&B, Vat 69, J.W. (Red), Long John, Ballantines, Jameson <b>Tequila:</b> Jose Sermant <b>Vermut:</b> Martini (Bianco, Rosso, Dry) & Garrone Bitter, Campari <b>Gin:</b> Gordon's, Gilbey's <b>Rum:</b> Captain Morgan, Havana Club, Foxland <b>Cognac &amp; Brandy:</b> Napoleon, Sorau Brandy <b>Liquor:</b> Aperol, Bailey's, Baker's Field, Malibu	Sunset Bar	24 Hours
	Sunset Terrace Bar	18:30 - 01:00
	Olea Bar	19:30 - 01:00
	Beach Bar	10:00 - 17:00   19:30 - 21:30
	Marina Bar	10:00 - 16:00   19:00 - 21:30
	Panorama Bar	12:00 - 16:00   19:00 - 21:30
	Amphi Bar	10:00 - 16:00   20:30 - 23:00
	Yelken Bar (Sail Bar*)	10:00 - 00:00
	Pool Bar	12:00 - 16:00   19:00 - 21:30
	On the Rocks Bar	19:00 - 22:00
<b>Soft Drinks:</b> Energy Drink, Fruit Juices, Coca-Cola, Coca-Cola Light, Fanta, Sprite, Soda, Schweppes Tonic, Lemonade, Ayran, Water <b>Hot Drinks:</b> Coffee, Espresso, Ristretto, Americano, Cafe Latte, Cappuccino, Turkish Coffee, Turkish Tea, Lipton Tea Varieties, Aromatic Herbal Teas	Sunset Bar	24 Hours
	Fuaye Cafe	08:30 - 22:00
	Efe Cafe & Patisserie	09:00 - 00:00
<b>Non-alcoholic Drinks, Beer</b>	Aqua Bar	10:00 - 17:00

Note: Pine Bay Kuşadası operates within Ultra All Inclusive Concept. Facilities, amenities and services offered may vary according to weather conditions. Pine Bay Kusadasi reserves the right to make changes to the concept without informing 3rd parties.





## Pine Kids Club

	ACTIVITIES	OPERATING HOURS
<b>Pine Club</b> 04 - 07 yrs old	Greenpeace Activities Archaeological Excavations Pool Activities Dance Performance Arts & Crafts Kite Festival	Chef's Table Ceramics Workshop Beach Clean-up Watercolor Painting Children's Cinema
<b>Pane Club</b> 08 - 12 yrs old	Martial Arts Yoga   Stretching   Meditation Mini Sports Tournaments Ceramics Workshop	Botanic Garden Activity Mini Golf Tournaments Music Workshop Rock Painting
<b>Punky Club</b> 13 - 17 yrs old	Play Station Nature Walks Mixology Training	Treasure Hunt Disc Jockey (DJ) Courses Trash Fashion Show

Note: Children under the age of 3 must be accompanied by a parent or a babysitter at all times.

## Honeymoon Concept

FREE OF CHARGE	EXTRA CHARGE
<ul style="list-style-type: none"> <li>Fruit basket and sparkling wine in the room on arrival</li> <li>Bathrobes and slippers in the room</li> <li>Room decoration</li> <li>Room service Breakfast once during the stay</li> <li>Prioritized reservation for one of the free a la cartes</li> <li>Room upgrade based on hotel availability</li> <li>Early C-In / Late C-Out based on hotel availability *</li> </ul>	<ul style="list-style-type: none"> <li>Romantic dinner offerings</li> <li>Cabanas by the marina</li> <li>Private massage in the Spa (with a %15 discount)</li> </ul>

\* Early C-In 10am / Late C-Out 4pm

## Other Services

FREE OF CHARGE	EXTRA CHARGE
<ul style="list-style-type: none"> <li>Car park</li> <li>Sun beds and towels at pool and beach</li> <li>Stream Room, Turkish Bath, Sauna</li> <li>Open Library</li> <li>Safe at the Reception</li> <li>Telephone, Fax, Photocopy</li> <li>Internet / Wi-Fi</li> <li>Kids Club (Pine Club, Pane Club, Punky Club)</li> <li>Birthday Celebration: Offerings in the room</li> <li>Repeat Guests: Offerings in the room</li> <li>Honeymoon: Offerings in the room</li> </ul>	<ul style="list-style-type: none"> <li>Laundry Service</li> <li>Shops (photographer, mini market, leather shop, jeweler)</li> <li>SADE Boutique Store</li> <li>Doctor (on request)</li> <li>Nurse (24 Hours)</li> <li>Spa &amp; Wellness</li> <li>Wheelchair</li> <li>Hair Saloon</li> <li>Cabanas by the Marina</li> <li>Butler Service</li> <li>Babysitter (ages 4-12)</li> </ul>

## Activities (Leisure & Sports)

FREE OF CHARGE	EXTRA CHARGE
<ul style="list-style-type: none"> <li>Fitness Center</li> <li>Boccia</li> <li>Darts</li> <li>Beach Volley</li> <li>Table Tennis</li> <li>Tennis</li> <li>Football, Basketball</li> <li>Trekking</li> <li>Outdoor Fitness</li> <li>Canoe (10:00 - 12:00   14:00 - 16:00)</li> <li>Water Polo</li> <li>Water Gym</li> <li>Zumba</li> <li>Kangoo Jumping</li> <li>Strong Nation*</li> <li>Pilates, Yoga, Stretching</li> </ul>	<ul style="list-style-type: none"> <li>Banana</li> <li>Jet Ski</li> <li>Scuba Diving</li> <li>Ringo</li> <li>Parasailing</li> <li>Waterskiing</li> <li>Wakeboard</li> <li>Windsurf</li> <li>Private Boat Tour</li> <li>Private Tennis Classes</li> <li>Personel Fitness Training</li> <li>Archery</li> <li>Arcade Games</li> </ul>

## Entertainment

PROGRAM	OPERATING HOURS
Mini Disco	20:30 - 21:15
Prime Time Evening Show	21:30 - 22:15
After Show	22:30 - 23:00
Music Performance	23:00 - 00:00



# Awards & Certificates

## 2023

—  
ISO 9001:2015 Quality Management Standards  
ISO 14001:2015 Environmental Management System (EMS)  
ISO 22000:2018 Food Safety Management Systems  
ISO 10002: 2018 Quality Management - Customer Satisfaction  
Safe Tourism Certification - TGA  
Blue Flag Certification  
Safe and Sustainable Hotels Health & Hygiene Certificate

## 2022

—  
Turquality - an accreditation system  
HolidayCheck Recommended Award  
ISO 9001:2015 Quality Management Standards  
ISO 14001:2015 Environmental Management System (EMS)  
ISO 22000:2018 Food Safety Management Systems  
ISO 10002: 2018 Quality Management - Customer Satisfaction  
Safe Tourism Certification - TGA  
Blue Flag Certification  
Safe and Sustainable Hotels Health & Hygiene Certificate  
Green Star Hotel Rating

## 2021

—  
Tripadvisor Travellers' Choice - Best of the Best  
Safe Tourism Certification - TGA  
Health & Hygiene Certificate - Preverisk Group  
Blue Flag Certification  
Travelife Gold Certificate  
Green Star Hotel Rating

## 2020

—  
Safe Tourism Certification - TGA  
Health & Hygiene Certificate - Preverisk Group  
Travelife Gold Certificate  
Blue Flag Certification  
Green Star Hotel Rating

## 2019

—  
Zoover Award  
Travelife Gold Certificate  
Green Key  
Health & Hygiene Certificate - Preverisk Group  
Blue Flag Certification  
Green Star Hotel Rating

## 2018

—  
Health & Hygiene Certificate - Preverisk Group  
ISO 9001:2015 Quality Management Standards  
ISO 14001:2015 Environmental Management System (EMS)  
ISO 22000:2018 Food Safety Management Systems  
Blue Flag Certification  
Green Star Hotel Rating

## 2017

—  
Health & Hygiene Certificate - Preverisk Group  
Blue Flag Certification  
Green Star Hotel Rating

## 2016

—  
HolidayCheck Recommended Award  
Green Star Hotel Rating