

HOTEL FACT SHEET & WINTER CONCEPT

GENERAL INFORMATION

: SUENO HOTELS BEACH SIDE NAME OF THE HOTEL

NATIONAL CATEGORY : Official 5 Star

ADDRESS : Side Mah. Adnan Menderes Bulvarı No: 24/1 Side - Manavgat / ANTALYA

TELEPHONE : +90 242 744 10 00 (pbx) **TELEFAX** : +90 242 744 10 31 **WEB SITE** : www.sueno.com.tr E - MAIL : info@sueno.com.tr

HOTEL MANAGER : Mr. Haşim ERDOĞAN : Mr. Kadir EĞİN **SALES & MARKETING COORDINATOR**

PENSION TYPE : Ultra All Inclusive (01 April – 31 October) / All Inclusive (01 November – 31 March)

YEAR OF CONSTRUCTION : June 2006 SERVICE PERIOD : All Year round

: Turkish, English, German, Russian LANGUAGES

SYSTEMS & CERTIFICATIONS : Quality Management System TS EN ISO 9001

> Environmental Management System TS EN ISO 14001 Food Safety Management System TS EN ISO 22000

Occupational Health and Safety Management System TS ISO 45001 Customer satisfaction – Complaints Management System TS ISO 10002

Green Key & Blue Flag

hotels may occur. Sueno Hotels reserves the right to make changes to the concept and service content due to COVID-19.

DISTANCE TO THE AIRPORT : Antalya (AYT) 60 km

: About 45 Minutes TRANSFER TIME

DISTANCE TO THE NEAREST CITY 70 km : Antalya **DOWNTOWN, SHOPPING AND** : Manavgat 5 km **NEAREST HOSPITAL** Side 1 km DISTANCE TO THE : Perge 75 km HISTORICAL PLACES 95 km Termessos Phaselis 150 km Myra 250 km 30 km Aspendos 1 km

Side

DESCRIPTION OF HOTEL

COVID-19 (PANDEMIC)

BUILD AND TERRITORY : A Resort Hotel builded on a territory of 130.000 m² as a Main Building direct at the Beach and 13 Blocks Villas. The main building consists of 606 rooms over 5 floors

and the villas are built around a 2.800 m² swimming pool, which have total 154 rooms. These rooms are available some with pool or garden views.

: As the rules for social distance and circulars of the ministry started due to COVID-19 can be renewed or changed in this process, changes to the concept content of our

PLACE OF THE BEACH : Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 260 m). Shallow Sea and fine Sandy Beach.

Pier (15.05 – 15.10), Planet Beach Club, sunbeds and sunblinds are available for Guests.



WELCOME & FAREWELL

Personel accompanying for VIP's Guests to the room.

Providing all the neccessary informations for 24 hours by the hotel staff.

Indoor and Outdoor Parking for Free.

Reservation priority at the Main Restaurant for handicapped guests.

OUR ROOMS

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Name of Room	Room	Number	Size	Room V	/iew		Room sections								Floor		Bath	
Туре		of Rooms	m²	Lat. Sea	Land	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	wc	Bath	Maximum Capacity	Carpet	Laminate	Shower	Bathtub
Standart Room	OSTD	495	31	Х	Χ	1	1			1			1	2+1	Х	Х		1
Family Room	OFAM	95	43	Х	Χ	2	2			1			1	3+1	Х	Х		1
Suite Room	OSUI	7	91	Х		2	1	1		1	1		1	3+1	Х	Х		1
Handicapped Room	OSTD	8	31		Χ	1	1			1			1	2+1	Х	Х	1	
King Suite	KSUI	1	173	Х		2	1	1		1	1	1	1	3+1	Х	Х		1
Villa Standart Room	GLS	134	31		Χ	1	1		1	1			1	2+1		Х	1	1
Villa Family Room	GLFM	20	54		Χ	2	2		1	1			1	3+1		Х	1	1
Villa rooms are behind	Ale e lee e lee	1. 11.12		1011			1	1.0	1 1 1	A . 1. I. I		1		1		. 1		

Villa rooms are behind the main building, distributed in 13 blocks. These rooms are located on the ground floor or in the 1st floor. Available some with pool or garden views. Villas are closed in Winter season.

FREE OF CHARGE SERVICES IN ROOM

THE OF CHARGE DERVICES IN ROOM							
	Standart Room	Family Room	Suite Room	Handicapped Room	King Suite	Villa Standart Room	Villa Family Room
Room Cleaning	X	X	X	X	Χ	X	X
Hot Setup (Tea & Coffee)		X					X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	Χ	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	Χ	X	X
SatLCD TV	X	X	X	X	Χ	X	X
Hair Dryer	X	X	X	X	Χ	X	X
Air Condition (Central / 01.0431.10 cooling / 01.1131.03. heating)	X	X	X	X	Χ	X	X
Wi-Fi Internet	X	X	X	X	X	X	X



HONEYMOONERS

Up-grade upon availability to higher room category.

Fresh Flower arrangement at the room.

Fruit basket and a bottle of sparkling wine in the room.

Complimentary "continental breakfast" served in the room (Breakfast service time and date will be arranged via Guest Relations during C/In).

A complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking).

%30 discount by massages at the SPA Center.

Honeymoon room decoration (Roses, slippers, bathrobes etc.).

FACILITIES

11 - 21 N	DI.	•	- •	Size				5
Unit Name	Place	Openin	gilmes	m²	Capacity	Free	Extra	Description
Main Lobby	Lobby	24 h	ours	4.087		Χ		
Reception	Lobby	24 h	ours			Χ		
Luggage carrier	Lobby	24 h	ours			Χ		
Guest Relation	Lobby	08:30	00:00			Χ		
Cinema	Ground Floor	15:00	22:00	171	130 Person	Χ		2 times a day
Entertainment Center	Ground Floor	16:00	00:00	1.035			X	Indoor
Shopping Center	Ground Floor			339			X	9 Shops
SPA Center	Ground Floor	08:00	20:00	900		Χ		Treatments extra charge
VIP Spa Center	Ground Floor	09:00	20:00	200			X	Facility and Treatments extra charge
Fitness Center	Ground Floor	08:00	20:00	200		X		
Meeting Rooms	Lobby & Ground Floor						Х	8 Meeting Rooms
Lollipop Kids Club	Ground Floor	10:00 - 12:30	14:30 - 17:00	120		Χ		Winter Indoor
Laundry & Dry Cleaning	Ground Floor			534			X	
Car Park	Garage	24 h	ours	405		Χ		
Medical Service	Ground Floor	24 h	ours	77			Х	Doctor Visit times
Basketball Court	Outside					Χ		1 Court
Tennis Courts	Outside					Χ		4 Hard courts
Football Pitches	Outside						Χ	2 pieces 90m x 60m Gras & 1 pieces 45m x 38m Artifical Gras

MEAL SERVICES & RESTAURANTS

Activities	Place	Menu	Openin	g Times	Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	07:00	10:00	872 person	456 person	
Late Breakfast	Main Restaurant	Mini Buffet	10:00	11:00	872 person	456 person	
Lunch	Main Restaurant	Open Buffet	12:30	14:30	872 person		Service
Snack	A'la carte	A'la carte	12:30	15:30			
Dinner	Main Restaurant	Open Buffet	18:30	21:00	872 person	456 person	Service
Midnight Snack	Main Restaurant	Mini Buffet	23:00	00:00	870 person	456 person	
Patisserie	Coffee House	Service	15:30	17:30			



A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Opening Times		Indoor Capacity	Outdoor Capacity	Description
No Name	A'la carte	A'la carte	18:30	21:00	35 person	-	Free of charge
No Name	A'la carte	A'la carte	18:30	21:00	35 person	-	Free of charge

Note: A la Carte Restaurants are with Reservation / 1 x time per stay in each Restaurants (depending on availability). Reservation is possible only for one Restaurant in each time. Italian , Mexican , Asia restaurant menus are alternately offered.

BARS

Unit Name	Place	Openin	g Times	Capacity	Inclusive	Extra	Description
Ada Bar (Lounge Bar)	Lobby	09:00	01:00	450 person	Х		Local alcoholic/nonalcoholic and hot drinks
Coffee House	Lobby	09:00	00:00	152 person	X		Hot drinks
Bowling Bar	Ground Floor	16:00	22:00	30 person	X		Local alcoholic/nonalcoholic drinks
Disco	Ground Floor	23:00	02:00	200 person	X		Local alcoholic/nonalcoholic drinks
Café Türk	Ground Floor	08:30	00:00	350 person	X		Turkish Coffee & Tea
Vitamin Bar	SPA Center	09:00	20:00	10 person	X		Local nonalcoholic drinks. Menu Card is fee of charge.
Indoor Pool Bar	SPA Center	09:00	19:00		X		Local nonalcoholic drinks

Local alcoholic and nonalcoholic drinks: Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Cin, Vodka, Cognac. Some import drinks are served at certain bars and cost extra.

MINIBAR

Bier (2 boxes) Fanta (2 boxes) Sprite (1 boxes) Soda (2 bottles)	Coca Cola (2 boxes) Water (2 bottles)
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Note: The contents of the minibar filled 2 times a week.

MEETING ROOMS

Name	m²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Çınar Ball Room	1.300+200	6,5 m	1.800	1.200	300	1.500	1.100	2.050
Çınar 1	400	6,5 m	400	300	80	300	200	550
Çınar 2	450	6,5 m	600	400	150	400	300	600
Çınar 3	450	6,5 m	600	400	150	400	300	600
Sedir	145	4	180	120	60	120	100	180
Ardıç	106	4	150	60	50	70	60	150

Name	m²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Ladin	1.200	4	1.400	1.000	200	1.250	900	1.500
Göknar	80	4	100	50	40	50	50	100
Meşe	94	4	110	70	40	50	50	120
Yeşilçam	60	4	Х	Х	Х	Х	Х	Х
Business Center	75	4	Х	Х	Х	Х	Х	Х
Foyer (Lobby)	1.000	4						



SWIMMING POOLS

Pool	Place	Size m²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Aktivity Pool	Outside	909	1,40 cm	X	Х				
Relax Pool	Outside	334	1,40 cm	X	Х				
Cave Pool	Outside	275	1,40 cm	X	Х				
Terrace Pool	Outside	275	1,40 cm	X	Х				
Terrace Pool – 1	Outside	305	1,40 cm	X	Х				
Child Pool	Outside	190	35 cm	Х	Х				3 slides
Villas Pool	Outside	2.660	1,40 cm	X	Х				
Villas Pool – 1	Outside	681	1,40 cm	X	Х				
Villas Child Pool	Outside	51	35 cm	X	Х				
Indoor Pool	SPA Center	373	1,40 cm	X		Х			
Indoor Child Pool	SPA Center	23	35 cm	X		Х			
Aquapark	Outside	567	1,20 cm	Х	Х				8 slides

Note: Outside Swimming Pool are closed in Winter season.

SPA & WELLNESS

225 m² Indoor Pool	30 m ² Indoor Child Pool	1 VIP Section	1 Fitness Center	1 Vitamin Bar
2 Steam Bath	2 Sauna	2 Turkish Bath	Massage Rooms	Treatment Rooms
2 Changing Rooms	2 Relax Area			
Free of Charge	Turkish Bath	Sauna	Steam Bath	Changing Rooms
rice of Charge	Indoor Pool	Indoor Child Pool	Fitness Center	Relax Area
	Turkish Bath	Sauna	Steam Bath	Adventure Shower
Extra Charge	VIP Section	Vitamin Bar	Massage & Body- Care Treatments	Massage (with Jacuzzi) & Salt & Ice Rooms

SPORTS & ACTIVITIES

	Animation	sjoelbak	Passe- trappe	Boccia	
	Tennis Equipment	Mini Golf	Table Games	Dart	
Free of Charge	Tennis Courts	Cafe Games	Lollipop Kids Club	Table Tennis	
	Fitness Center	Basketball	Mini Football		
Extra	Football Fields	Tennis & Football Lighting	Electronic Games		
Charge					



LOLLIPOP KIDS CLUB

*04-12 Age

*13-16 Age Teenage Club (Summer season)

*Kids Cinema

*Aktivity Room (Painting etc.)

*Playground (Summer season)

*Mini Disco

*Baby Trolley (Rent a Car Extra Charge)

*Lollipop Kids Club Service hours can change according the season.

PAVILLONS & BEACH

Pavillon (Planet Beach Club) (Summer season)

*12 Pavillon Units

*Working hours 09:00 - 18:00

*Service is available by reservation from Guest Relation.

*Hotel Staff will be glad to provide Vip food and beverage service.

Beach (Summer season)

*Working hours 09:00 – 19:00 *Distance to hotel is 0 meter.

*Shallow and fine Sandy Beach

*260 meter length private Beach

*WC, shower, chancing rooms

*Beach towels , beach sunblinds and sun

beds are free of charge

*Pier size of 1.664 m 2 (15.05 – 15.10)

ENTERTAINMENT

Free of Charge	Animation	Karaoke	Live Musik	Table Games	Tournaments	Nostalgia (Oldies)
Extra Charge	Entertainment Center	Atari Games	Billard	Bowling (4 Line)		
	Play Station	Table Football	Electronic Games			

DIVERSES

Name	Yes	No	Inclusive	Extra	Description	
Credit Cards	X				Amex, Visa, Eurocard, Mastercard	
Late Check Out	X			Х	İf available; % 50 of the Rack Rate will charged	
Express Check In	X				For groups with advanced Pre-info	
Smooking Rooms		X				
Pets		X			Not Allowed	
Lifts	X				8 in Total	
Room Service	X			Х	24 hours	
Doctor Service	X			Х	Visit time	
Laundry Service	X			Х		
Photocopy	X			Х		
Fax	X			Х		
Telephone	X			Х		
Shops	Х			х	Textile, Souvenir, Silver, Market, Photo Shop, Hairdresser, Rent a Car	

All activities depend on season & weather conditions and Sueno Hotels Beach Side may change programmes without any notice.