IC HOTELS SANTAI

IC HOTELS SANTAI FAMILY RESORT | WINTER 2026 - 2027

FACT SHEET



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General Information



Hotel: IC Hotels Santai Family Resort
Opening Date: 1995
Renovation Date: 2012 - Rooms, Spa, Fitness, Indoor Pool, Restaurant, À la Carte
New Buildings: 2015 - Swim Up Villas, Mini Club
2016 - Aquapark, 2017 - Amphitheater,
2018 - Kid's Restaurant
2019 - Snack, 2022 - Main Building, Pool Bar
Category: 5 Stars
Address: Kadriye Mahallesi Üçkum Tepesi Caddesi No: 14/1 Serik/Antalya/TÜRKİYE
Telephone: +90 (242) 725 41 02
Fax: +90 (242) 725 42 68
Web Site: www.ichotels.com.tr
Sales Office: sales@ichotels.com.tr
Reservation Office: reservation@ichotels.com.tr

Credit Cards: VISA - MasterCard - EuroCard
Season: SUMMER 1st April - 15th November
WINTER 16th November - 31st March
Airport: 25 Km
City Center: 30 Km
Total Area: 97.259 m²
Beach: Sand
Length of the Beach: 300 m
Concept: Ultra All Inclusive
(Swim Up Villas, Selection and King Villas are open till 15.11.2019)
C/Out - C/In: C/Out: 12:00 - C/In: 14:00
Late Check Out: Extra.
Domestic Animals: Not Accepted
Spoken Languages: Turkish, English, German, Russian





Services

Honeymoon Concept

Special Decorations in the room
Fruit Basket and Sparkling Wine in the room
Complimentary Breakfast in the room (one morning on request)
One Complimentary Dinner in À La Carte Restaurant
A Memory Picture
Special Discount in Lilium SPA center.

Free Services

Wi-Fi Internet
Beach and Pool Towels
Chaise-longue
Sun Umbrellas
Tennis courts (1 court with tartan covering, 1 with artificial grass)
Video Games
Mini Club
Animation Activities
Lighting of the Tennis Courts
Tennis Equipment
Indoor Disco

Chargeable Services

Room service
Laundry service and Dry Cleaning
Medical Service
Lilium Spa Center
Beauty Salon
Photographer
Swimming Instructor
Baby Sitting
Baby Stroller
Coin-Operated Game Room
Tennis Lessons
Telephone & Fax
Rent a Car
A la Carte Restaurants
Electric vehicle charging units

Shopping Center

Market
Boutique
Hair Dresser
Leather Shop
Jewellery Shop
Souvenir Shop
Rent a Car
Photographer Shop

Room Types





Room	Amount	Area	Features
Standard Room	384	29 m²	Bedroom (French or Twin Beds) Bathroom with Bathtub or Shower
Family Room	4	64 m²	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds, Living Room – Bathroom with Shower
Handicapped Room	5	29 m²	Bedroom with Twin Beds – Bathroom with Special Shower
Kids Suite	4	49 m²	Bedroom with French Bed – Bathroom with Shower, Bedroom with Bunk Bed – Bathroom with Shower
Junior Suite	15	55 m²	Bedroom with French Bed – Bathroom with Shower or Bathtub Living Room
Senior Suite VIP Concept	5	54 m²	Bedroom with French Bed – Bathroom with Jacuzzi, Living Room
King Suite VIP Concept	2	134 m²	Bedroom with French Bed – Bathroom with Jacuzzi, Salon, Bathroom with Shower

Room Types










Room Specifications

Features	Standard Room	Family Room	Kids Suite	Disabled Room	Junior Suite	Senior Suite	King Suite
Sea View	✓	✓	✓		✓	✓	✓
Garden View	✓	✓		✓			
Digital Key System	✓	✓	✓	✓	✓	✓	✓
Digital Safe	✓	✓	✓	✓	✓	✓	✓
Wireless Internet	✓	✓	✓	✓	✓	✓	✓
Direct Telephone Line	✓	✓	✓	✓	✓	✓	✓
LCD TV	✓	✓	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓	✓	✓
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓	✓
Shower Cabin	✓	✓	✓	✓	✓		✓
Bathtub	✓	✓			✓	✓	
Jacuzzi						✓	✓
Bathrobe & Slippers						✓	✓
Bath Set Ups	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓
Balcony / Terrace	✓	✓	✓	✓	✓	✓	✓
Balcony Chairs & Coffee Table	✓	✓	✓	✓	✓	✓	✓
Central Air - Condition	✓	✓	✓	✓	✓	✓	✓

* In other room types bathrobes and slippers are provided for our guests free of charge on request.

VIP Concept

Senior Suite

- Transfer Airport - Hotel - Airport by a VIP car
- Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
- Extended mini bar (Imported Alcohol Drinks 5 cl.)
- Wine, fruits, nuts, chips in the room
- Fresh Flowers in the room
- Daily beach towels, bathrobe, slippers
- Imported bath set ups
- Turn Down service
- 50% discount for Laundry Service (Dry Cleaning is not Included)
- Daily newspapers
- 24 hours room service (Standard Menu)

King Suite

- Transfer Airport - Hotel - Airport by a VIP car
- Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.
- Extended mini bar (Imported Alcohol Drinks 70 cl.)
- Wine, fruits, nuts, chips in the room
- Fresh Flowers in the room
- Daily beach towels, bathrobe, slippers
- Imported bath set ups
- Turn Down service
- Complimentary Laundry Service (Dry Cleaning 50% Discount)
- Daily newspapers
- 24 hours room service (Standard Menu)
- Free A la Carte Reservation

Restaurants





	Time	Location
BREAKFAST	07:00 - 10:00	Main Restaurant
LATE BREAKFAST	10:00 - 11:00	Main Restaurant
LUNCH	12:30 - 14:30	Main Restaurant
TEA & COFFEE & PASTRY	11:00 - 18:00	Lobby Bar
SNACK RESTAURANT	14:30 - 17:00	Main Restaurant
DINNER	18:30 - 21:00	Main Restaurant
NIGHT BUFFET (Mini Buffet)	23:30 - 01:00	Main Restaurant
EXPRESS BUFFET	03:00 - 06:00	Lobby





À La Carte Restaurants



	Cuisine	Time	Open	Reservation	Children	
Olivo Ristorante	Italian	18:30 - 21:00	4 Days	Yes Chargeable À la Carte Restaurant		Yes
Umami Sushi & Asian Cuisine	Asian	18:30 – 21:00	6 Days	Yes Chargeable À la Carte Restaurant		Yes
Del Mar Fish Restaurant	Sea Food	18:30 - 21:00	3 Days	Yes Chargeable À la Carte Restaurant		Yes

Children aged 0-6[99] free of charge, children aged 7– 11[99] get 50% discount.
Reservations to the A la Carte Restaurants should be made 1 day in advance.





Bars



Opening	Hours	Drinks
Lobby Bar	**Open 24 Hours**	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
Vitamin Bar	**08:30 - 18:30**	Fresh Fruit, Freshly Squeezed Juices
Pocoloco Disco Bar	**23:30 - 01:00**	Local and Imported Alcohol Drinks, Cold Drinks
ICe Pub	**12:00 - 23:30**	Local and Imported Alcohol Drinks, Cold Drinks





Mini Bar

	Standard Room	Family Room	Handicapped Room	Kids Suite	Junior Suite	Senior Suite	King Suite
Coca Cola	✓	✓	✓	✓	✓	✓	✓
Fanta	✓	✓	✓	✓	✓	✓	✓
Sprite	✓	✓	✓	✓	✓	✓	✓
Soda	✓	✓	✓	✓	✓	✓	✓
Water	✓	✓	✓	✓	✓	✓	✓
Fruit Juice	✓	✓	✓	✓	✓	✓	✓
Efes	✓	✓	✓	✓	✓	✓	✓
Miller						✓	✓
Beck's						✓	✓
Raki (70 cl.)							✓
Raki (5 cl.)						✓	
Gordon's Gin (70 cl.)							✓
Gin (5 cl.)						✓	
Smirnoff Vodka (70 cl.)							✓
Vodka (5 cl.)						✓	
JB Whiskey (70 cl.)							✓
Whiskey (5 cl.)						✓	
Wine						✓	✓
Nescafe	✓	✓	✓	✓	✓	✓	✓
Variety of Teas	✓	✓	✓	✓	✓	✓	✓
Milk Powder	✓	✓	✓	✓	✓	✓	✓
Crispy Fruit						✓	✓
Dry Fruits / Chips						✓	✓
Cake, biscuit	✓	✓	✓	✓	✓	✓	✓
Cracker	✓	✓	✓	✓	✓	✓	✓
Oat Bar						✓	✓

Animation



Daytime Animation

Table Tennis
Mini Golf
Darts
Cooking Art
Archery (professional activity)
Fishing
Water Gymnastic
Morning Yoga & Wellness
Beach Volleyball

Evening Animation

Live Music
Karaoke
ICe Pub Night Club
Contests
Free Bingo Nights





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Mini Club



	Age	Time	Activities	Baby Sitter
Petit Club	0 – 3	10:00 - 12:30 14:30 - 17:00 20:45 - 23:00	Jar Foods / Kitchenware / Baby Pool / Game Room	Chargeable
Grovy Kids	4 – 7		Block Games /Soft Play/Sinema/PS5 - XBox One	
Arcade Room	8 – 12	10:00 -12:30 14:30 -17:00 21:15 - 23:00	Cinema / Video / Table Games	——
Prime Teen	13 – 17		PS 5 / Xbox One / Teenage Disco Bar	

Daytime Activities

3 Cinemas (Turkish - English - German - Russian)	Table Games	Click Room
Kids Bar	Creative Studio	
Creative Kitchen Kids Chef Atelier (Pizza - Cookie Baking)	Arcade Room (PS5 - XBox One - Internet PC)	





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Spa & Wellness, Pools & Beach





Spa & Wellness

Hammam	Relax Room	Body Care (Chargeable)	VIP Room - Turkish Hammam (Chargeable)
Sauna	Vitamin Bar	Capsule Care (Chargeable)	
Steam Room	Massage (Chargeable)	Jacuzzi (Chargeable)	
Fitness Center	Face Care (Chargeable)	VIP Room - Sauna (Chargeable)	

Pools and Beach

	Size	Depth	Opening Hours
Indoor Pool*	252 m^2	150 cm	08:00 - 20:00
Indoor Children's Pool*	8 m^2	40 cm	08:00 - 20:00 (Parental Observation)
Silence Pool	381 m^2	90-125 cm	09:00 - 16:00
Silence Kid's Pool	11 m^2	36 cm	09:00 - 16:00
Aquapark Pool*	212 m^2	120 cm	09:00 - 12:30 / 13:30 - 16:00
Fresh Park*	270 m^2	40 cm	09:00 - 12:30 / 13:30 - 16:00
Splash Park*	-	-	09:00 - 12:30 / 13:30 - 16:00
Beach	300 m (Lenght)	43 m (Width)	

**Heated in the winter season (26-28 °C).*

Meeting Rooms





	Width	Length	Height	Area	Banquet Arrangement	Classroom Arrangement	Theater Arrangement
Akdeniz Hall	17 m	19 m	3,9 m	323 m^2	160 Pax	160 Pax	250 Pax
Foyer			2,70 m	155 m^2			
Ege Hall	7 m	11 m	2,5 m	77 m^2	40 Pax	36 Pax	60 Pax
Marmara Hall	7 m	11 m	2,5 m	77 m^2	40 Pax	36 Pax	60 Pax
Hazar - 1 Hall	7 m	15 m	2,5 m	100 m^2	40 Pax	60 Pax	70 Pax
Hazar - 2 Hall	8 m	17 m	2,5 m	105 m^2	70 Pax	85 Pax	100 Pax





Hotel Principles



In hotel restaurants and bars all drinks are served by the glass. Service in bottles is not available.

Alcoholic drinks are not served to children under the age of 18.

Only the beverages mentioned above are served in Restaurants and Bars.

All the beverages served at the bars have the permission of the Republic of Turkey Ministry of Agriculture and Forestry.

The Minibar is replenished daily between 10:00-16:00 (To complete the service please do not forget the DND Card on the door).

Room Service is available 24 hours with extra charge (For VIP concept guests free of charge).

C/out procedures must be completed before 12:00 noon. Late c/out is extra and available on request subject to room availability and occupancy level. The guests must check with the hotel's Front Desk at least 24 hours prior to their departure on availability of late c/out.

Entertainment schedule, operation hours and locations of restaurants and bars and all other services can be changed by the management according to seasonal and up-to-date legal regulations.

The guests of the hotel can invite their friends as daily guests for 30 minutes in the lobby area. Meetings that are over 30 minutes will be chargeable. The documents of the daily guests (passport, driver's licence, ID card) will be checked by security of the hotel at the entrance.

The hotel doesn't take any responsibility for printed materials, online brochures and information which haven't been concerted by the hotel management.

In the case of infectious diseases detected by the hotel's doctor the infected guests may be requested to leave the hotel by the hotel's management.

According to the Turkish Republic Ministry of Health Circular No. 4207, smoking is not permitted in enclosed spaces.

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