



Tolenza Resort Hotel – Summer Concept 2026

GENERAL INFORMATION			
Opening Date	15 March 2026	Board	All Inclusive (AI)
Category	4* Resort Hotel	Beach Features	Sand, 50 m
Last Renovation	2026	Area (m ²)	5500 m ²
Number of Buildings	1 Main Building	Blocks & Floors	1 Block – 5 Floors
ISO 9001:2015	Available	ISO 14001:2015 Environmental Management System	Available
Safe Tourism Certificate	Available		
Sustainable Tourism Certificate	Available	Languages Spoken	Turkish, English, German, Russian
Elevator	2 Elevators (Main Building)	Voltage	220 V
Air Conditioning	Split AC in rooms	Internet	Wi-Fi
Disabled Access	International standards compliant	Accepted Credit Cards	Visa, Mastercard
Baby Cot	On request	Smoking Policy	Non-smoking rooms

SOCIAL MEDIA & CONTACT INFORMATION	
Website	www.tolenzahotels.com
Email	info@tolenzahotels.com ;sales@tolenzahotels.com
Facebook	
Instagram	
Phone	0242 565 22 22
Fax	
Address	Kızlar Pınarı Mah.Şeyh Şamil Cad No 9 Alanya/Antalya

DISTANCES & TRANSPORTATION	
Distance to Sea	50 m
Nearest City Center	100 m
Airport	Antalya International Airport 145 km / Gazipaşa Airport 45 km
Nearest Shopping Mall	5 km Alanyum AVM
Nearest Hospital	2 km Özel Başkent Hospital

ROOMS & FEATURES

Total Rooms 128		Total Beds 390 Yatak 390	
Standard Rooms 128	2	Disabled Rooms 2	
Standard Room (126 units / 28–30 m² / Max capacity: 2+1, 3)			
LCD TV (satellite), balcony, shower cabin, hair dryer, bathroom phone, direct phone, Wi-Fi, electronic safe, split AC, minibar, energy-saving system, kettle, tea & coffee set, ceramic cups, amenities, 1 double bed + 1 single bed, ceramic floor.			
Disabled Room (2 units / 28 m² / Max capacity: 2 + baby)			
Same features as standard room + special bathroom & sink for disabled guests.			
** Linen & towel change every 2 days			

RESTAURANTS & BARS

Restaurant	Service Hours	Location	Notes
Breakfast (Buffet)	07:00- 10:00	Main Restaurant	Gluten-free, Vegan, Lactose-free, Diet & Detox menu (morning)
Late Breakfast	10:00- 11:00		
Lunch (Buffet)	12:30- 14:30		Gluten-free, Vegan, Lactose-free, Diet (Lunch-Dinner)
Dinner (Buffet)	19:00- 21:30		
Midnight Buffet	23:00- 01:00	Main Restaurant	Soup, spaghetti, salad, desserts, fruits
Pool Snack	10:00:24:00	Poolside	Local alcoholic & non-alcoholic drinks, hot drinks, cocktails
Gözleme	11:00- 16:00	Poolside	With meat, cheese, potato, sugar
D Ice Cream Service	16:00- 17:00	Poolside	Different varieties daily
Patisserie	17:00-18:00	Patisserie	Pastries, sandwiches, hot & cold drinks
Cafe Time	17:00- 18:00	Lobby Bar	Cake, cookies, bagels, simit
BARLAR	SUNULAN SERVİS- SAATLERİ	KONUMU	AÇIKLAMA
Lobby Bar	10:00-24:00	Lobby Bar	(local alcoholic & non-alcoholic drinks, with local drinks cocktails)
(Pool Bar)	10:00-24:00	Havuz	(unlimited local drinks, hot & soft drinks)
Mini Bar	Free water daily		
*** The days on which restaurants and bars will be closed are determined by hotel management depending on weather conditions.			

MEETING ROOMS

Room	Length (m)	Width (m ²)	Area (m ²)	Height (m ²)	Reception	Banquet	Theatre	U-shape	Classroom
Meeting Room	22	10	220	4	-	-	200	50	100

POOLS

Type	Size	Depth
Heated Main Pool	40m	
Heated Children's Pool	15 m	

WELLNESS CENTER

***Free: Turkish Bath, Sauna
 ***Paid: Massage (3 rooms), peeling, body & skin care (reservation required)

All pools are closed between 19:00 and 07:00 for the safety and health of our guests. The outdoor swimming pool is heated (Water temperature 27 – 29°C).

WATER SPORTS

Motorized & non-motorized (extra charge, operated by private company under municipality control)

FREE SERVICES

***Welcome treats on arrival
 ***Safe in rooms
 ***Internet-connected PC & printer in lobby
 ***Heated outdoor pool (seasonal)
 ***Sunbeds, umbrellas, beach towels (card system)
 ***Wi-Fi in rooms & public areas

Special Days

***Birthday: Fruit & wine, birthday card, cookies for children
 ***Anniversary: Fruit basket & wine
 *** Hotel management reserves the right to change the location of services and activities.



PAID SERVICES

- ***Imported drinks, bottled & canned beverages
- ***Freshly squeezed juices
- ***Telephone, photocopy
- ***Laundry & dry cleaning
- ***Water sports
- ***Doctor, hospital, ambulance

IMPORTANT NOTES

- ***Drinks are self-service
- ***No alcohol for guests under 18
- ***No alcohol served at breakfast
- ***Smoking prohibited indoors
- ***Pools closed 19:00–07:00 for cleaning & safety
- ***Check-in: 14:00 / Check-out: 12:00
- ***Late check-out: subject to availability & extra charge
- ***Pets not allowed
- ***Dress code applies for dinner & indoor areas
- ***No parking service
- ***The hotel management reserves the right to make unilateral changes to the services and information contained in this guide. All outdoor opening and closing hours, activities, sports, and operating hours are subject to change depending on weather conditions and seasonal requirements.**