

RESORT PHUKET

June 6, 2024

Dear Valued Partner,

We would like to extend our warm greetings to you.

This correspondence is to inform you that potentially commencing from July 15, 2024, there will be landscape beautification, Porte Cohere renovation, and flood mitigation, affecting approximately 75% of the resort's landscape. Unfortunately, this will result in significant construction noise disturbances. The project is expected to be completed around November 2024. We will provide you with an update in September.

Throughout this period, guests will be able to access to various facilities, including the Main Pool, Saeng Chan Pool, the Residence Infinity Pool (exclusive to the Residence guests), fitness facilities, kids zone, in-room dining, and spa services. Meals will be served at Karon Beach Square, our delightful beachfront dining area, offering breakfast, lunch, and dinner options. It's important to mention that this information may be subject to further updates.

Understanding the significance of keeping you well-informed, we are dedicated to provide the updates regarding the progress of the renovation project. Your ongoing partnership and support are invaluable to us, and we sincerely appreciate the trust you continue to place in our establishment.

Should you have any inquiries or require additional information, please do not hesitate to reach out to our dedicated team. Your understanding and cooperation during this period are genuinely appreciated.

We extend our heartfelt gratitude for your continued trust and collaboration.

Best regards,

Harold Rainfroy

General Manager

Paradox Resort Phuket