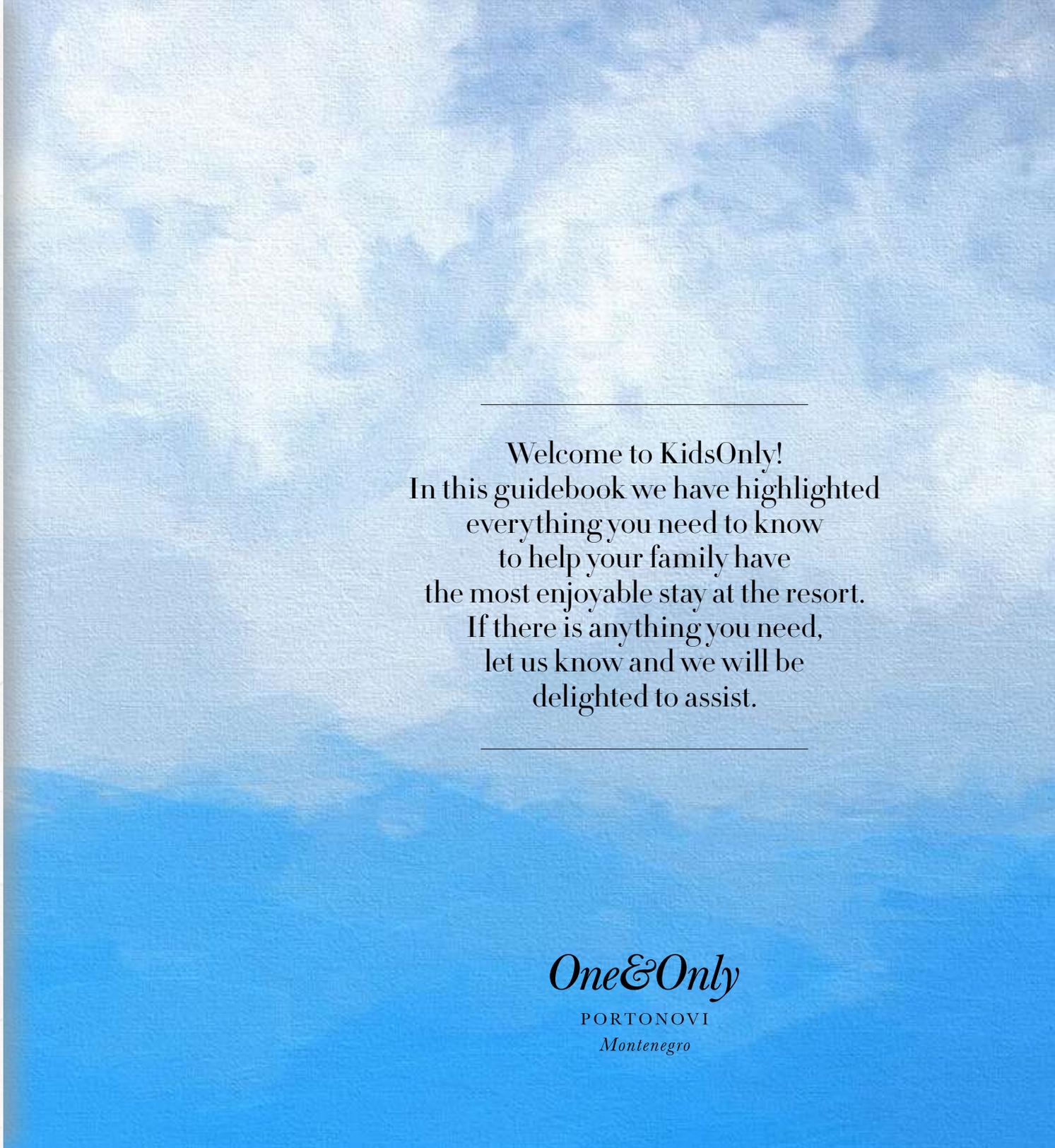


One&Only
KIDS ØNLY



Welcome to KidsOnly!
In this guidebook we have highlighted
everything you need to know
to help your family have
the most enjoyable stay at the resort.
If there is anything you need,
let us know and we will be
delighted to assist.

One&Only

PORTONOVİ

Montenegro

STORY

Dear children,
Welcome to the fantasy realm...

*Aboard the nautilus to unveil Montenegro's longest held secrets
and mystical history hiding at the bottom of the sea.
Meet the sea monsters, find messages in bottles,
and uncover ornate submarines; all elements of the Jules Verne tale
"20,000 Leagues Under the Sea."*

*Inspect the Cabinet of Curiosities, full of precious and strange objects
– a glimpse into the bravery of seafarers' storied adventure!
Capturing the imagination of guests both young and old,
our KidsOnly club makes the perfect backdrop
for mythical fables and tales of science fiction.*

Join in and explore the magical underwater world!

JOIN

Come and join the fun!

LOCATION

Our KidsOnly club is located on the ground floor, close to the entrance of La Veranda. Please refer to the map inserted at the end of this guide booklet.

TIMINGS

The KidsOnly clubs are open daily for supervised activities during the following times:

October to April • 9:00 - 17:00

May to September • 9:00 - 21:00

AGES

Use of the KidsOnly Club and amenities is free to all resort guests aged between three to twelve years. Children under four are welcome to use the club's facilities but must be supervised at all times by a parent or guardian.

REGISTRATION

Participation in KidsOnly activities is subject to prior registration and adherence to the club's rules and safety regulations. You may register your child at either club at any time.

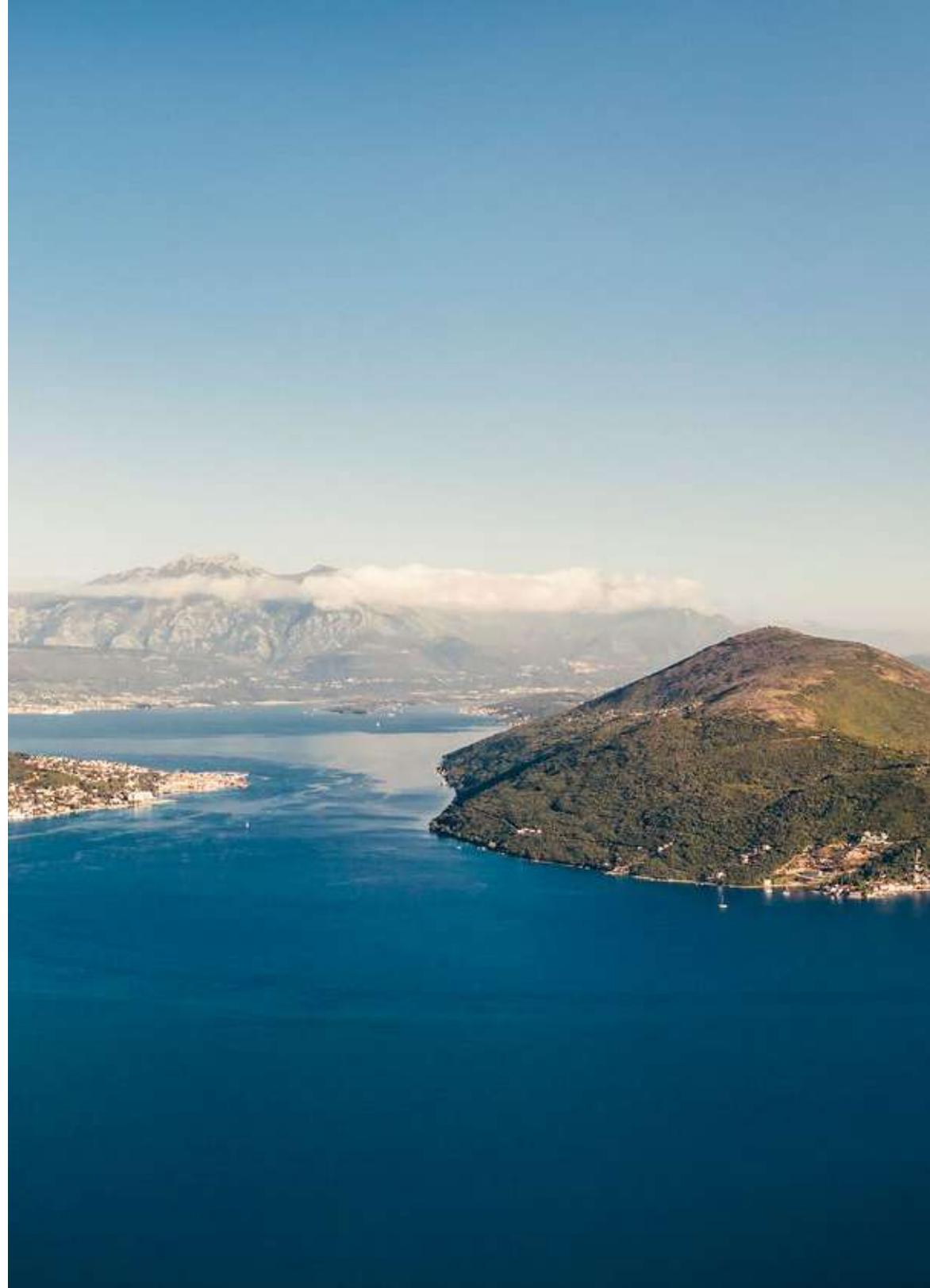
We strongly recommend that you ensure that your child is present at the club prior to the start of any scheduled activities to avoid disappointment.

HEALTH

We ask that you inform us of any health problems or allergies from which your child may suffer, as well as any information related to their wellbeing. For the comfort and safety of KidsOnly members, children with signs of fever, cough, or other symptoms referring to a potentially contagious condition, will not be permitted to participate in club activities.

FOOD ALLERGIES

Although dietary or allergy specifics may have been noted at the time of your arrival, for safety reasons, please ensure to reiterate each of your children's particulars to the Restaurant Management on each restaurant visit. Our Guest Relations coordinator and Chef will also be pleased to meet you personally to discuss any specific culinary requirements.



Our regulations

If you leave the resort, you must inform the KidsOnly supervisor of your whereabouts and how you can be contacted.

You must collect your child at closing time unless you have made prior arrangements with the KidsOnly supervisor.

Children are not permitted to leave the club without a responsible adult. Children aged 8 and over may leave if you have given specific permission to the KidsOnly supervisor for them to leave unaccompanied.

It is essential that you ensure that your child is fit and well, as well as dressed appropriately for the scheduled activities. Please ensure that your child has a hat or cap, sun cream, swimsuit, and a change of clothing, along with arm bands or swimming rings for non-swimmers, as these items will not be provided.

KIDS ONLY CLUB

VALUABLES

We recommend that children are not left in possession of valuables such as jewellery when attending the club. Please make sure that all items are clearly labelled with your child's name. The resort cannot be held responsible for loss or damage of any items during participation in club activities.

DISCIPLINARY ACTIONS

The aim of the KidsOnly Club is the enjoyment of all participants. For this reason, children who are repeatedly disruptive or unruly will be returned to their parents guardians and may be excluded from future participation.

MEDICATION

For reasons of safety, KidsOnly club team members are not able to administer medicines to children. If your child requires medication, you must be present to administer it. In the event of prolonged absence of parents or guardians beyond normal hours, the KidsOnly team members are authorised to take such measures as may be necessary to ensure the child's wellbeing.

ACCIDENTS

In the event of accident, illness or emergency, and should you be unreachable, you must authorise the officers, employees or agents of One&Only Portonovi to take whatever steps they deem necessary or appropriate, including obtaining emergency medical treatment. In the event of a doctor's appointment or visit, medical or hospital expenses, the parent guardian must reimburse One&Only Portonovi all expenses incurred.



Play



The KidsOnly Club offers daily supervised activity programmes adapted to the different age groups.

A weekly programme of events is available at the KidsOnly Club and the Guest Services Desk. Please note that activities are subject to change depending on weather conditions and the number of participants. During school holidays special activities may be offered.

Please ask at the KidsOnly Club or the Guest Services for more details.

ALL AGES

- *Raft Building*
- *Flag Making*
- *Knot Tying*
- *SUP Boarding*
- *Kayaking*
- *Beach Volleyball*
- *Table Tennis Tournament*
- *Treasure Hunts*
- *Capture the Flag*
- *Music lessons*
- *Scavenger Hunts*
- *Badminton Tournament*
- *Star Gazing*
- *Pirate Telescope making*
- *Pirate Hat and Sword making*
- *Painting classes*
- *Dodge ball*
- *Kids' Fitness*
- *Kids' Yoga,*
- *Kids' Pilates*
- *Balance and coordination*
- *Storytelling experience with a local actress*
- *Sandcastle competitions*

SWIMMING LESSONS

AGES 4 AND ABOVE

One-to-one swimming lessons conducted by fully qualified staff. (24-hour notice required)

TENNIS LESSONS

AGES 7 AND ABOVE

Our professional tennis coach will improve your child's game with a structured programme designed to develop solid tennis technique. (Reservation required)

BREAKFAST

La Veranda is ideally suited for families, with casual indoor and outdoor dining offering many child friendly dishes. At breakfast, baskets of croissants, waffles, pancakes and a 'doughnut of the day' are freshly made, followed by a wide selection of fruits and fruit compotes. A Providore corner and large gluten-free offering are also available.

LUNCH

We recommend La Veranda for its casual family atmosphere and wide range of à la carte specialities. Sabia, with its outdoor terrace, is also ideal for family dining and serves Southern Italian cuisine with a focus on fresh, locally sourced seafood and vegetables. In addition, 'feet in the sand' dining is available. The Tapasake Club's restaurant, as well as Caminetti bar offer light snacks and a selection of children's favourites.

DINNER

For family dining, both La Veranda and Sabia offer a wide range of delicious dishes, with special kids' menus.

ALL DAY DINING

A light afternoon menu is available between lunch and dinner at all open restaurants. In-Room Service is on hand to cater your family's dining requirements 24/7. In addition to the wide selection of gastronomic specialities, the In-Room Service menu also features a children's selection.

EARLY OWL DINNER

During peak school holiday and festive seasons, children are welcome to join the KidsOnly team for dinner in La Veranda from 5 pm. Please contact the Guest Services for further information and bookings.

BABY FOOD

Our Chefs will be happy to assist with your baby's meals, as well as lending a hand with the sterilisation and warming of your baby bottles. Please contact the Guest Services or inform the Restaurant Manager of your requirements when making a reservation.

A large, stylized logo for 'La Veranda'. The letters 'La' are in a tall, elegant, black script font. The 'V' is a bold, black, sans-serif font. The 'eranda' part is in a smaller, black, sans-serif font. The entire logo is set against a white background.





BABYSITTING

Subject to availability, the Guest Services will be happy to assist you with babysitting services at a cost of 20 EUR per hour. Please note that babysitting places are limited, so we urge you to book at least 24 hours in advance. For more information and bookings, please contact the Guest Services by dialling 0, via the Guest Messaging Hub, or visit the KidsOnly Club.

RULES & REGULATIONS

***RULES & REGULATIONS**
The babysitter is there to assist you during short parental absences. This in no way constitutes a substitute for parental supervision and responsibilities. Tasks including, but not limited to, feeding, bathing, changing, and swimming must at all times be carried out under parental supervision. Babysitter can be arranged for kids over six months of age. Due to the safety interests, each babysitter can supervise a maximum of two children.*

TIMINGS

All babysitters are One&Only Portonovi's team members and provide their free time to offer babysitting services. As they also carry out full-time daily duties, babysitting sessions should not exceed four hours (or eight hours on a team member's day off) and should not be scheduled to continue after midnight. We do not allow babysitters to be assigned beyond six continuous days.

AVAILABILITY

Should an employee be unavailable due to sickness or emergency leave, the Guest Services Centre will do their utmost to offer a replacement babysitter, subject to staff availability.

DURATION OF SERVICE

Should the duration of service require change, we would be grateful if you could inform the Guest Services.

SPECIAL INSTRUCTION

Please be sure to inform the Guest Services of any special instructions relating to the child's medical condition, behaviour, allergies, etc. Due to safety concerns, babysitters are not permitted to administer medicine to children in their care.

CONTACT DETAILS

Parents/guardians must be available at all times and must leave contact details with the babysitter.

PAYMENT

Please note that no direct payment should be made to the babysitter.

MEALS

Parents must make arrangements for meals for the babysitter and child if the session is over lunch or dinner time. Please note that babysitters will not feed children aged under 36 months without parental supervision.

Children remain under the sole care and responsibility of their parents/ guardians throughout their time at the resort.

The resort goes to great lengths to put security measures in place to ensure the safety of all guests. However, we request that you keep a constant check on your children whenever they are not participating in an organized activity, especially around the swimming pool – even when it is monitored - and on the beach.

BEACH & POOL

We recommend that children always wear suitable footwear when outside to avoid accidents involving sharp seashells, stones, etc. Sandshoes can be purchased at the store on the resort's beachfront.

THE DO'S

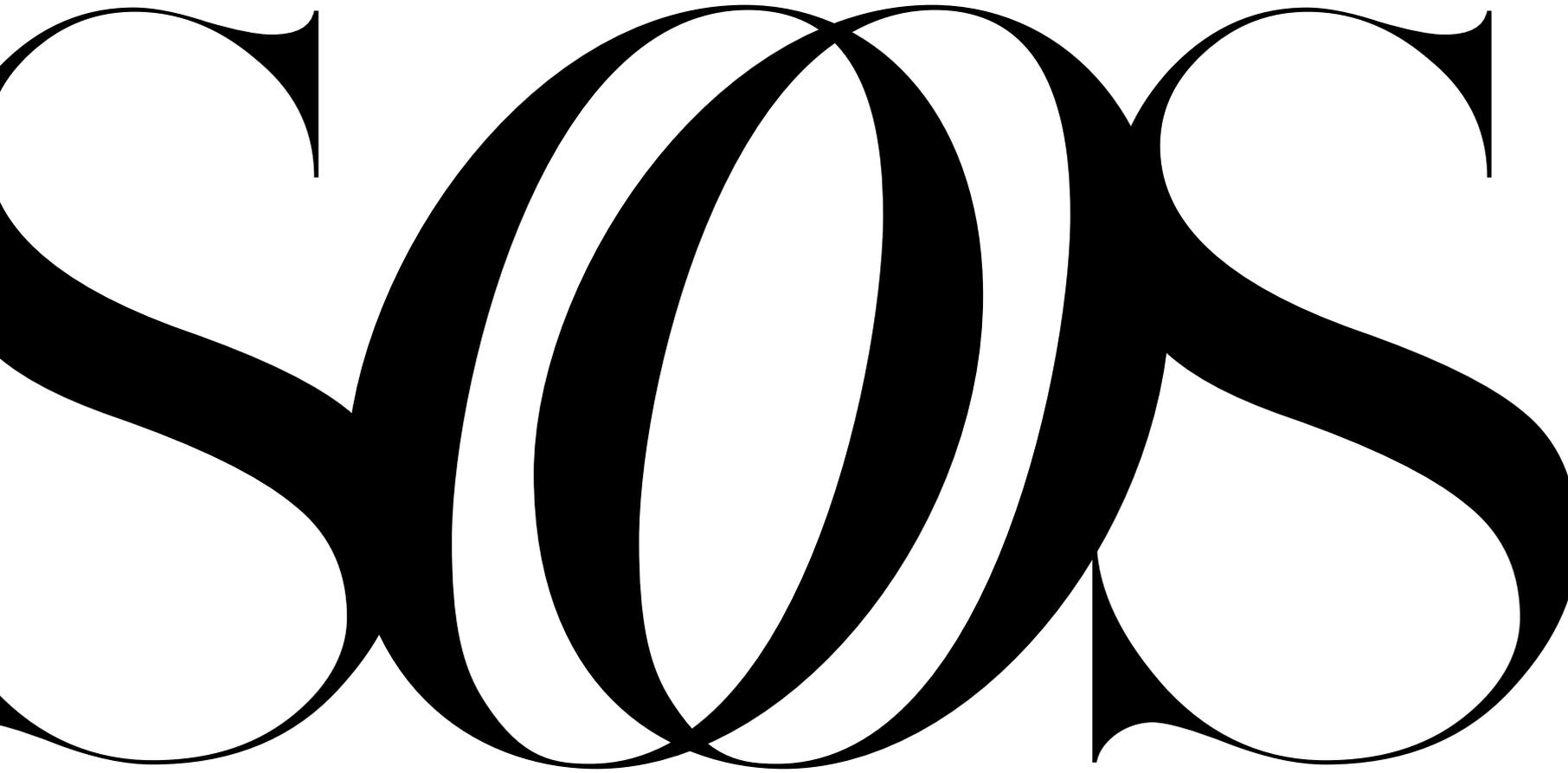
- *Ensure that your child is wearing suitable sunscreen.*
- *Provide your child with a hat.*
- *Ensure that your child is wearing shoes out of doors.*
- *Give your child plenty of water to drink.*
- *Make sure that you and your child swim close to the shore.*
- *Obey the warning flags.*
- *Take special care on inflatables.*
- *Inform us of any allergies or special requirements.*
- *Respect the comfort and wellbeing of other guests.*

THE DON'TS

- *Allow your child to swim immediately after meals.*
- *Let your child run around the pool area.*
- *Allow your child to swim unsupervised.*
- *Change nappies around the pool, deck, or beach. Use the restroom facilities.*
- *Allow your child to swim without a swimsuit.*
- *Allow your child to run in the corridors.*

PLEASE ALWAYS STAY





BABY SUPPLIES & EQUIPMENT

PRODUCTS

For emergencies, we stock a range of baby products, such as:

*Diapers/nappies
Baby wipes and lotions
Baby powder
Baby soap and shampoo*

For additional requirements, the Guest Services will be happy to assist you with purchasing additional products.

EQUIPMENT

During your stay, we will be happy to lend you equipment to help ensure your child's comfort and safety, including:

*Potty/Bathtub
Stroller/Pushchairs
Bottle warmer/Steriliser
Car seat/Car booster seat
Baby cot
Changing mat
Highchair (in restaurants which accept young children)*



