



SAFIR

sharm waterfalls resort

ضيفنا
عربي

True Arabian Hospitality

Meals

La Cascade restaurant

- 07:00 until 10:00 Breakfast buffet
- 13:00 until 14:45 Lunch buffet
- 18:30 until 21:00 Dinner buffet

Paradise Reef restaurant, t the Main Pool

- Light snacks from 10:30 AM to 12:00 PM
- Light lunch (sandwiches) 12:30 until 15:00, reservation is required for (from 12:00 till 15:00 by Latinos Bar)
- 19:00 until 21:00 set menu with choice. Advanced reservation is required (from 12:00 till 15:00 by Latinos Bar) - All-inclusive vouchers are accepted once per stay.
- In case you need to follow special dietary requirements please ask for our chef who will be happy to assist you.
- Light Snacks at **Latinos Bar** from 15:30 until 16:30

Verdi Bistro

- 18:30 until 21:00 set menu with choice. Advanced reservation is required (from 12:00 till 15:00 by Latinos Bar) - All-inclusive vouchers are accepted once per stay.

Drinks

Local alcoholic (gin, vodka, whisky, rum and beer), local soft drinks, tea and instant coffee (Nescafe), mineral water served by glass. Wine to be served during meals (one glass per person).

- Café Shalalat Bar: From 10:00 till 23:30
- Latinos Bar: From 12:00 noon until 23:30
- Chillax Bar: From 10:00 until sunset.
- Health Club: From 10:00 until sunset
- Pool Island Bar: From 10:00 until sunset
- Topsy Turtle Bar: From 10:00 until sunset
- On The Rocks Bar: From 10:00 until sunset

In your Room

Please be advised that we will provide the room with bottle of water according to the number of the adult is part of the Premier all inclusive. For Extra bottles, will be with extra charge of 35 EGP. Mini bar items are **not** included in the Premier formula and is filled upon request.

Games and activities

Table tennis, volleyball, football, darts, ping, open air stretching, fitness center are available.

For the detailed program and shows at our amphitheater, please refer to our activity schedule at the front desk.

Internet: Standard speed Wi-Fi connection available around the resort areas

Swimming pools and Beach

Beach and outdoor swimming pools are available from 9:00 AM until sun set.

- Chillax pool (adults above 16 years only)
- Main pool (by the beach), two adults salty water pools and 2 fresh kids pools
- Health club pool (fresh water), by the health club.
- Garden pool (fresh water) by main building

Our team will be happy to provide you fresh towels daily at the beach/pools in exchange for your towel card.

Services which are not included

- Reserve a private airport transfer, 25 USD per way per car, max 3 guests.
- Bedwina Café and Restaurant: Traditional Bedouin food along with locally-inspired drinks from our beverage list. Open daily from 18:00 until mid-night.
- Sun Set lounge, from our beverage list and watch international soccer leagues
- Medical service available 24 hours against charge.
- Ice cream available at Latinos and Topsy Turtle with extra charge LE 20.00 per scope
- Billiards available at Latinos Bar at the charge of LE 100.00 per hour.
- Tennis available with extra charge 100.00 LE per hour during daytime only.
- Turkish coffee/Espresso with extra charge LE 50 per cup.
- The mini bar: with advance request, please contact room service on 5.
- Laundry: for cleaning and ironing, please dial laundry on 6
- Telephone calls
- Fresh Juices

Additional Information

- Please wear your all-inclusive bracelets during your entire stay.
- South Sinai desert is home to many animals and insects such as lizards, ants, mosquitoes and others. For a more relaxing stay we recommend to close your balcony door after sunset and during the night.
- To keep ants out of your room, we suggest not leaving food remains. Kindly place your room service tray in the corridor and dial 5 (room service) to collect it.
- Area wide power outages are possible and considered as force – majeure; this may disrupt several services at any time. Safir Sharm Waterfalls resort is not responsible for any claim in this regard.
- Swimming is permitted within the limited area indicated with ropes, swimming and snorkeling is STRICTLY forbidden beyond the roped area.
- Walking on the corals is forbidden.
- Diving and fishing from the beach and or jetty is STRICTLY forbidden.
- Feeding fish is strictly forbidden
- Guests who refrain from following these instructions will be prohibited from accessing the beach for the duration of their stay.
- Breakfast boxes available upon request one day before maximum by 19:00.

Safir Sharm Waterfalls Resort wishes you a pleasant and safe stay. Please read the below rules and regulations carefully and make sure to sign. Ask the reception desk for further clarification if needed:

- Your room type reservation was made on our system according to official communication through your travel agent. In case of any difference, please contact your travel agent for further clarification.
- The check-in time is at 15:00, early check in will be against charge and subject to the hotel availability at the time of check-in.
- For your safety, it is not allowed to take away any kind of food out of restaurants to your room or any other public area.
- Your children must be under your supervision all times especially on the swimming pools and beach, please accompany your children while using the lift/funicular.
- Please follow the dress code in the restaurants, swimming pools and reception area.
- Using the swimming pools is according to the safety rules on each pool.
- Please note that the hotel doctor is available 24 hours a day to provide advice and examination throughout your stay in the hotel. The service is provided against fee.
- If you aren't satisfied with your stay, please let us know during the stay and the appropriate service recovery will be delivered. Safir Sharm Waterfalls resort is not liable for any kind of complaint after departure.
- In case of late departure after 12:00 noon, the applicable charge will be automatically posted on your room bill (10 US\$ per hour).
- Please deliver the room keys and towel card up on your departure to the reception desk. Otherwise, Euro 10.00 per card will be automatically posted on your bill

Please note that the room's contents of furniture, equipment and supplies are available for your convenience. In the event of a malfunction, breakage or unavailability of any of the following contents, please contact the reception desk within 30 minutes from the time of receiving the room in order to complete the procedures at the time of departure smoothly. Those contents, for example, are not limited to: the entrance table marble, tea/coffee kettle, telephone set, TV screen, TV remote, balcony glass, lampshades, hair dryer, iron, iron table, bathtub and bathroom towels. In case of any of the room contents are damaged/missing, the established fee will be applied.