



Dear Partners,

We hope this message finds you well. We are thrilled to share some exciting news about Pyramisa Beach Resort - Sharm El Sheikh, as we embark on a journey to enhance the overall guest experience.

As part of our ongoing commitment to continuous improvement, we will be initiating a renovation project for our cold-water pool, commencing on **January 15, 2024**. The anticipated completion date for this transformation is **June 12, 2024**.

During this period, we understand the importance of maintaining access to swimming options for our guests. Therefore, we are pleased to inform you that two other delightful pools will be available for their enjoyment. These pools are equipped with heating systems to ensure a comfortable experience even during the winter months:

**Indoor Pool:** Heated and designed to provide a serene environment for a relaxing swim.

**Outdoor Pool:** Heated and surrounded by sunny vistas, offering breathtaking views to enhance the overall swimming experience.

We believe that these alternative options will contribute to an equally memorable stay for our guests, providing them with the opportunity to unwind and enjoy their time at Pyramisa Beach Resort to the fullest.

We want to assure you that we are committed to completing the renovations promptly and to the highest standards. Our goal is to exceed expectations, ensuring that our guests return to an enhanced and rejuvenated mentioned pool once the project is complete.

We appreciate your understanding and cooperation during this exciting period of enhancement. If you have any questions or concerns, please feel free to reach out to us directly.

Best regards,