



All-inclusive concept Winter 18/19 & Summer 19 Seasons

Welcome to El Hayat Sharm Resort. We are honored to have you as our guest and wish you to have the most pleasurable experiences whilst staying in our resort. It is great pleasure for our staff to host you during your stay with us who are ready to fulfill all your needs & assist you to make your vacation unforgettable. We take this opportunity to provide some information you may find useful to make your stay with us more enjoyable.

◦ Pharaoh's Kitchen (Main restaurant)

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- Breakfast : 07:00 am till 10:00 am
- Lunch : 13:00 to 15:00
- Dinner : 19:00 till 21:30



Pool Bar Snacks : 10:00am till 13:00 and 15:00 till 17:00

Pool Bar : open from 10:00 am till 17:00

Treasure Bar : open from 10:00 am till midnight



West Cave Bar : open from 12:00 pm till midnight.

East Cave Café shisha Corner : Open from 13:00 till Midnight (against extra Charge)



Caesars Night Club:

every Sunday & Wednesday
from 23:00 (free entrance &
drinks with extra charge).



Drinks included in "All Inclusive" package: soft drinks, cold juices served from dispensers, mineral water, local beer, local alcoholics and hot drinks served in glasses and cups only, Local wine served only during lunch and dinner.

Dial extension #80 for room service (extra charge, 24 hours)

Entertainment & sport activities:

Animation activities from 10:00am – 11.30pm, evening shows, Water polo, 5 a side football and volleyball are free of charge. Billiards, Babyfoot and Tennis table is against extra charge.



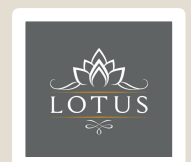
Sekhmet Spa:

The Gym is free of charge.
Sauna, Massage, Turkish bath, Steam, and Jacuzzi are against extra charge.



Ancient Egyptian Spa

Enjoy 20% off at all our outlets around the hotel (**Lotus** Restaurant, **Mokna** Café, **SEGA** cafe, Fast Food Kiosk, **Little Pharaoh** Kids Café and **Scarab** cinema lounge



- •For your safety, it is not allowed to bring any home delivery food or drinks in the hotel.
- •If you want us to change your towels, just pop them in the bath, and we'll replace them with fresh ones. We'll change them as often as you like, as long as you let us know.
- •Your individual safe box is located inside your wardrobe. Using instructions are placed next to it. Kindly note that the management does not hold the responsibility of any loss to the valuables that are left outside the safe box. We advise you not to put your mobile phones in the safe box unless the battery has been removed.
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- •For local and International calls, just dial # 9 before the number required, the cost of the call is calculated per minute. To Call another room dial # 6 and the room number.
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- •Free shuttle bus to the beach 5 times per day, and be sure to get the entrance ticket from the reception.
- •Doctor is available upon request 24 hours. In case of emergency, please contact the reception by dialing # 0
- •Towel cards in case of missing or getting lost, you will be charged 20\$.
- •Room keys in case of missing or broking, you will be charged 10\$ for the key and 15\$ for the key tag.
- •Check out time is 12 noon. Should you require late checkout, an additional checkout (according to the hotel availability) charge equal to 20 \$ (till 03:00pm) or 40\$ (till 06:00pm) will be automatically posted to your bill.
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- Should you need any further assistance, please do not hesitate to dial (# 0) for the Reception desk help.
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- We look forward to your cooperation.
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- Sincerely,
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- *Hotel Management*