

**Dreams Vacations Resort**  
**Hard All Inclusive Formula V.2023**

Dear valued guest,

We are thrilled to welcome you to Dreams Vacation Resort in Sharm El Sheikh! We would like to take this opportunity to provide you with all the information you need to make the most of your stay. Our Hard All Inclusive Package for 2023 is designed to ensure your comfort and enjoyment.

**Room Information:**

- Check-in time is at 2:00 PM and check-out time is at 12:00 PM. late checkout is available for an additional charge, please contact the reception desk for availability.
- Room cleaning and maid service will be provided as needed and upon request, along with towel replacement.
- For security reasons, please store your valuables in the safe box located in your room's wardrobe and keep the safe box open at checkout time. The hotel is not responsible for valuable items left outside the safe box.
- Personal items left outside the room or on the terrace/balcony are the guests' responsibility, and the hotel management will not be liable for any loss.
- Linens, including towels, pillows, etc., cannot be taken outside the hotel. Beach towels will be available in your room, and towel exchange will occur during room cleaning. A fee of \$13 will be charged for a lost beach towel.
- Guests are entitled to use the beach at Dreams Beach Resort, and drinks will only be served at Al Khour Beach Bar according to the All Inclusive concept.

**Meals and Snacks:**

- Breakfast is served buffet style at the Andalusia Main Restaurant from 7:00 AM to 10:00 AM.
- Lunch is served from 1:00 PM to 3:00 PM at the Andalusia Main Restaurant with an international buffet.
- Dinner is served from 7:00 PM to 10:00 PM (or 7:30 PM to 10:00 PM during Ramadan) at the Andalusia Main Restaurant with an international buffet and live cooking corners. Food cannot be taken outside the restaurant, and any food taken outside will be charged.
- Snacks are served from 4:00 PM to 5:00 PM at the Andalusia Terrace, including sandwiches, and from 11:30 PM to 12:30 AM at the Andalusia Terrace, including sandwiches.

**Drinks:**

- The Lobby Bar is open 24 hours, with alcoholic drinks served from 1:00 PM to 11:00 PM.
- All drinks are served according to the outlets' operating hours, except for alcoholic drinks, which will be served from 1:00 PM until the end of operation.
- Only one drink will be served per person at a time.

- Drinks will be served in disposable cups at indoor and outdoor outlets.
- Local wine will only be served in disposable cups during lunch and dinner at the Andalusia Main Restaurant.
- Drinks include soft drinks, local alcoholic drinks, mineral water, tang juice, American coffee, tea, and hot chocolate. Alcoholic and non-alcoholic cocktails are also available.

**Sports and Leisure Activities:**

- Free Wi-Fi is available.
- Pool activities include table tennis, beach volleyball, beach mini football, and boccia.
- Tennis is available during the day time at Dreams Beach Resort with prior reservation at the recreation center.
- A gymnasium is available.
- Sunbeds cannot be reserved.

**Entertainment:**

- Daily animation activities during day time
- Evening international, oriental, or animation shows

**Children Activities:**

- Two children pools
- Mini disco every night
- Kids Area

**Services Available With Extra Charge:**

- All massage and masks
- Sauna, steam, jacuzzi, and Turkish bath at Dreams Beach Resort Spa
- Tennis after sunset (prior reservation is requested) at Dreams Beach
- Laundry and pressing services
- Diving and snorkeling
- Doctor services (doctor available on call 24 hours)
- Beverages in bottles
- Alcoholic drinks after 23:00 hrs
- Espresso, cappuccino, and Turkish coffee
- All imported alcoholic drinks
- Freshly squeezed seasonal fruit juice

Note: The management reserves the right to make changes to the above concept due to weather conditions, guest requests, or any force majeure developments without prior notice.