







Ivy Cyrene Island Aqua Park Resort

All Inclusive Concept			Thank you for choosing Ivy Cyrene Island Aqua Park Resort			Opening Times / Services & Facilities		
10:00 AM till Midnight Check – In : 14:00 Check – Out : 12:00 Hard all inclusive is only available from 10:00 am until Midnight. Soft all inclusive is available 24 hours. Early check in & late check out are subject to extra charge & subject to availability.						Pools : 08:00 – Sunset Beach : 08:00 – Sunset Aqua Park: 10:00 – 12:00 & 15:00 – 17:00 Kids Club : 10:00 – 12:30 & 15:00 – 16:30 Animation: Daily & Evening Program (Information Board) Kindly note, that opening and closing times of hotel facilities can be changed at any time by Management and are subject to hotel availability and weather condition.		
Bars			Restaurants			Not Included in The All-Inclusive Package		
Open 24 hrs		Sebratha Lobby Bar	07:00 to 10:00	Ghadamis Main Restaurant Buffet	Breakfast	Bottled beverages (water, canned soft drinks) Bottled or canned liqueurs, wine and beer Espresso and Turkish Coffee / Stocked minibar Room service Doctor service Diving center or watersports activities / Billiard Limousine service SPA & beauty Salon service Laundry service		
10:00 – Sunset 21:00 – 23:00		Al Baida Pool Bar	13:00 to 15:00				Lunch	
10:00 till sunset		Breeze Pool Bar	18.30 to 21:00		Dinner			
10:00 – Sunset		Beach Bar	23:00 – 02:00	Upon Request	Late Dinner			
Snacks			19.00 – 21:00	A La Carte Restaurants Once per stay	Chin – Chin Chinese Restaurant	Included in The All-Inclusive Package		
10:30 – 11:30	<u>Late Breakfast - Pastries</u>	Al Baida Pool Bar	19.00 – 21:00	Set Menu	Tex -Mix Mexican Restaurant	Free Wi Fi / Free Parking In your room: Tea & Coffee making facilities, 1 large bottle of water replenishment daily. Iron & ironing board (on request), safe box, Housekeeping service (9:00 – 17:00 hrs). Entertainment programs (Day & Evening)		
			19.00 – 21:00	Open Buffet	Le Gourmet Italian Restaurant			
			19.00 – 21:00	Set Menu	Mashrabya Oriental Restaurant			
10:30 – 11:30	<u>Late Breakfast - Pastries</u>	Beach Bar	19.00 – 21:00	<u>At Extra Charge</u>	Sea Food Restaurant	Swimming Pool & Aqua Park		
13:00 – 15:00	Hot Snacks	La Pizzeria	A La Carte Restaurants:				Swimming in the pool after sunset is not permitted because cleaning and disinfection are being done. It is mandatory to wear appropriate swimming clothes. Swim suite is not allowed inside the hotel's restaurants.	
16:00 – 17:00	Daily Selection of Hot Snacks Offers 2 types of Pizza 		Free once Per stay – Minimum one week stay- Pre reservation required. Beverages: Selection of; Soft drinks (Water, Carbonated beverages. Soda, Tonic, Juices), Hot drinks (Tea, Various Herbs, Various Instant Coffee), Local wines during meals, hard liqueurs Vodka, Rum, Brandy, Gin & Beer, Alcoholic Cocktails and Non- Alcoholic Cocktails, All served by glass. - Wine is only serviced during meal periods at the main restaurant.					
17:00 – 18:00	Tea Time	Sebratha Lobby Bar	Wi-Fi is free and available in public areas and in your room. (Only for browsing, downloading is not permitted) Phone: to call from room to room please dial 5 followed by the room number Laundry Service – All rooms are provided with a laundry bag. In case laundry service is needed, please call reception at (0).					
15:00 – 16:00	Ice Cream	Beach Bar	General: The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money which left in the room or public areas unattended. Please keep your belongings in the safe box provided in your room. -Please contact our Guest Relation Team if you have any allergies or special dietary requirements. -For any assistance during your stay please Contact (0) Front Desk or Guest Relation Team, situated in the lobby.					

Swimming Pools & Beach:

3 Swimming pools available for your leisure:

(Al Baida Pool – Breeze Pool - Kids Pool).

Beach towels are provided at the Breeze Pool Bar. 

You can change beach towels every day (once per day for each guest).

For losing a beach towel, you will be charged a fine of \$20.

Please don't reserve sunbeds without using them, so that other guests may use them as well.

Any personal belongings/towels left unattended for an extended period will be removed and hotel will not be held liable in case of any lost items left unattended.

Sunbeds should not be moved near the sea to avoid damage.

Damages

We are sure you will take care while you stay with us, and we acknowledge that accidents sometimes happen. We do however reserve the right to charge for any damage or breakages which we consider to be deliberately or recklessly caused, for any items discovered missing after you check - out. Please notify the Reception immediately if you find any damage or missing items when you first move to your room.

Departure:

Luggage: In case you need luggage assistance, please leave your luggage outside your room and contact Concierge (0) to collect it and deliver to reception.

Key & Towel Cards: Please return your key and towel cards upon check - out to reception, if you require a late check - out, please check availability and prices with our Reception Team at least 1 day prior to departure.

You can store your luggage in the luggage room after check - out.

The hotel is not responsible for any valuables, money, or documents left in your luggage.

Safe Box

Ivy Cyrene Island Aqua Park Resort does not accept any responsibility for the loss of personal items, valuables or money which is left in the room or public areas. Please ensure that valuable items are kept safely locked in your room's safe box.

Safety

- For safety and well-being, food is not allowed to be taken out of restaurant. This is only provided through hotel's room service at extra charge.
- Smoking of shisha in the room, balcony or terrace is not permitted

Red Sea:

Swimming in the sea after sunset is both dangerous and strictly prohibited. It's important to avoid touching corals or sea animals with your hands. This may cause serious injury to you and harm to coral reefs and marine habitats. Avoid feeding the fish. Fish feeding with human food can have damaging effects on marine life and the environment. Furthermore, it attracts both harmless fish and other dangerous sea creatures to the feeding spot.

***IF YOU HAVE ANY QUESTIONS,
PLEASE CONTACT THE
RECEPTION BY DIALING "0"
FROM YOUR ROOM PHONE.***

**Wishing you a pleasant and enjoyable stay,
Thank you,
Hotel Management**