

Welcome to Blend Club Aqua Resort- Hurghada

All-Inclusive Information

All Inclusive Privileges	<p>Upon your check-in and receiving guest bracelet you can enjoy All Inclusive System. All hot and cold, local alcoholic & non-alcoholic drinks are included.</p> <p>After midnight all beverages are chargeable. All special selection of superior local wines, sparkling wines and premium alcoholic beverages, beers are chargeable.</p> <p>Alcoholic drinks are served only to adults 18 years & over.</p> <p>The official Check-in time is 14:00. The Check-out time is 12:00 noon.</p> <p>The AI System starts upon arrival at the resort and the ends on the day of departure. The AI System expires at 12:00 noon of departure date.</p> <p>Wi-Fi service – connection at the lobby area of the resort (free of charge)</p> <p>Please do not pay cash in our F&B outlets but upon Check-out at the Reception.</p>
“Fenti” International Restaurant	<p>Breakfast 07:00 till 10:00 – buffet style (coffee, tea and juices - free of charge/seasonal freshly squeezed juices – chargeable)</p> <p>Lunch 12:30 till 14:30 – buffet style</p> <p>Dinner 19:00 till 21:30 – buffet style</p>
Lobby Bar	<p>Open 24/7</p> <p>Soft & hot drinks (coffee, tea and hot chocolate) and water available from 07:00 till 00:00 (free of charge)</p> <p>Bottled water and canned soft drinks are chargeable.</p> <p>Italian style coffee – Espresso, Cappuccino are chargeable.</p> <p>Alcoholic drinks served from 10:00.</p>
Pool Bar	<p>Beverages 09:00 till sunset.</p> <p>Tea Time 16:30 till 17:30 – assorted tea & snacks (free of charge)</p> <p>Alcoholic drinks served from 10:00.</p>
Aqua park Bar / Snacks Beach Restaurant	<p>Beverages 09:00 till sunset.</p> <p>Late breakfast 10:30 till 11:30 – coffee, tea, danish pastry (free of charge)</p> <p>Snacks 12:00 till 17:00 – self service</p> <p>Alcoholic drinks served from 10:00.</p>
Dress Code	<p>Please note that swimwear is not to be worn in the Lobby & Reception areas or in the restaurants during breakfast, lunch or dinner. Please do not wear shorts, sleeveless shirts or slippers in the restaurants during the dinner period.</p>
Breakfast / Lunch Boxes	<p>Breakfast or lunch boxes available upon request for the excursions minimum one day before till 21:00 (free of charge)</p> <p>For assistance please contact Reception #33.</p>
Guest Request	<p>For any maintenance orders, special requests or assistance, please contact Reception #33 or Guest Experience #30.</p>
Entertainment	<p>Daily entertainment program – sports & leisure activities by the pool at aqua park 10:00 till 12:30 and from 15:00 till 16:45.</p> <p>Daily evening entertainment program - evening show or live singer program from 21:00. (Please contact reception or animation team)</p>
Sports & Activities	<p>Football court (sandy). Located on the beach.</p> <p>Billiard tables – free of charge. Located in the lobby.</p> <p>For equipment please contact Reception #33.</p>
Child Safety	<p>Children are the responsibility of their parents/caretakers and must be accompanied by and under parental guidance at all times.</p>
Tenants	<p>The hotel accepts no liability and will not pay any compensation for accident and complaints caused by Third Parties, such as hotel tenants (shops etc.)</p>
Pools / Beach / Aqua park	<p>Available 4 pools: active pool, relax pool (heated in the winter time). 2 kids pools</p> <p>Pools open from 08:00 till 18:00.</p> <p>Beach open from 07:00 till 18:00.</p> <p>Aqua park open from 10:00 till 17:00 (opening related to the weather forecast)</p> <p>Children must be supervised by an adult at all times. Please familiarize yourself with the pool, beach and Aqua Park information, rules on the boards.</p> <p>Please it is not allowed to reserve sunbeds at the pool and beach.</p> <p>It is not allowed to sunbathe topless; please respect other guests staying in the hotel.</p>
Beach Towels Exchange	<p>Beach towels can be obtained with beach towel cards in the towel center located by the pool. Changing of the beach towels is possible also through the towels center.</p> <p>A lost or damaged beach towel will be charged 250EGP.</p>
Minibar	<p>Minibar filled with 2 small bottles of water upon arrival and refilled as per consumption (free of charge). Any extra items are upon request (chargeable).</p> <p>Tea & Coffee making facilities complimentary in the room. Refilled as per consumption.</p> <p>For orders please contact Reception #33.</p>
Safe Box	<p>Digital safe box is available in the room, free of charge. Instruction to the safe box is provided. Kindly leave the safe box door open before your Check-out from the hotel.</p>

	Management of Blend Club Aqua Resort Hurghada accepts no responsibility for valuable items left outside the safe box or in an open safe box.
Laundry	Service available from 09:00 till 12:00 (chargeable). Delivery by the next day before 17:00. For assistance please contact Reception #33.
Room Cleaning	Times for room cleaning, bed linens, towels exchange and bathrooms amenities replenishment: daily from 09:00 till 16:00. By using towels and bed linen more than once you help protect the environment. Please leave the dirty towels on the floor or in the bathtub in order to be exchanged. If you prefer a specific time for daytime cleaning, please contact Guest Experience #30.
Shuttle Bus	The Shuttle bus is available daily from 08:00 till 18:00. Shuttle bus route from the lobby to the beach and from the beach to the lobby every 15 min.
Clinic	Doctor available 24/7 upon request (chargeable). For assistance or emergency please contact Reception #33 or Guest Experience #30.
Wake-Up Call	To arrange your wake-up call please contact Reception #33.
Payment	You may choose to pay your bill either by cash or by credit card (Visa card, Master Card) Please note: we do not accept coins.
Check-out Time	Please let Reception know one day before departure the time we can collect your luggage. On departure day please bring back the room key card to the Reception and settle your account for any extra pay. A lost or damaged room key card will be charged 200EGP. If you would like to stay in the room after 12:00 noon, please contact the Reception one day in advance (late Check-out is subject to availability and chargeable). The price for extending the room from 12:00 till 15:00 – 30 \$, from 12:00 till 18:00 – 50 \$. Extension after 18:00 will be considered as a full day. For more information please contact Reception #33.
Roof Top Regulations	Please to not enter the rooftop areas of the buildings. Any damage or accident will be at your own risk. The hotel management will not accept any responsibility for claims or injury.
Safety Rules	Hotel premises are not to be crossed for your own safety. The Hotel management will not accept any responsibility for claims or injury.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence.

In case of emergency please follow the fire exit map behind your room door.

Please, be advised that it is not recommended to bring food, drinks and water from outside the resort for Health & Safety reasons.

Please contact Reception for any further information.

WE WISH YOU A PLEASANT STAY!