



DINING

Al Hambra	International buffet and Traditional Egyptian with	Breakfast Lunch	07:00 - 10:00 12:30 - 14:30
Cuisine	A modern touch	Dinner	18:30 – 21:30
Lobby bar	All inclusive local alcoholic & soft drinks by the glass Soft drinks & beer only		10:00 - 24:00 24:00 - 10:00
El Shamousa pool bar	All inclusive local alcoholic & soft drinks by the glass		10:00 - 18:00 19:00 - 00:00
Food court	Pizza, cold snacks, soup & soft ice cream Tea time		12:00 - 16:30 16:30 - 17:30
Family pool bar Food court	All inclusive local alcoholic & soft drinks by the glass cold snacks & soft ice cream Tea time		10:00 –19:00 12:00 –16:30 16:30 – 17:30
Beach bar Food court	Soft drinks, coffee/tea, and beer by the cup Fast food & pizza		10:00 – Sun set 12:00 – 16:00

Activities

Free of charge

- Tea & coffee facilities refreshed daily, complimentary
- Safe box (in the room)
- Exchange & ATM machine 24 Hours beside La Loca disco.
- Free towels, sun beds.
- Aerobic.
- Water Gymnastic.
- Water volley ball.
- Water basketball.
- Yoga.
- Water polo.
- Tennis court. (Light against charge).
- Squash court.
- Tennis Table from 08:00 till 22:00
- Billiard from 08:00 till 22:00
- Kids Club from 10:00 -12:30 & 15:00 -17:00
- Daily evening entertainments program.
- Daily animation & sport activities

Against Charge

- Minibar beverages and snacks
- Fresh Juices
- Bottled beverages
- Imported alcoholic drinks
- Car rental & limousine service
- Laundry / Dry Cleaning Services
- Telephone
- Hair salon and beauty Centre
- Health Club (GYM) from 08:00 to 19:00 (4 Euro)
- Sauna/Steam/Jacuzzi room from15:00 till 19:00(4Euro per Hour)
- Clinic
 - 10:00 11:00 & 20:00 21:00
 - A Doctor is on call 24 hours for emergencies. Please contact reception on 888.
- Late check-out is available against extra charges and subject to availability. Please ask one of our hosts at the Reception Desk.

Please note that all restaurant areas (indoor and outdoor) are non-smoking areas and masks are mandatory

- Picnic Boxes: Please order your Breakfast & lunch boxes one day in advance before 20:00 hrs at the Reception.
- Beverage: Soft all inclusive: Soft drinks, Mineral water, Tea and coffee from 10h00 to 00h00 (Mini bar is excluded).

 Hard all inclusive: Soft drinks, Mineral water, Tea and coffee local Beer, Egyptian Wine and all local spirits are served in glasses and not bottled.
- Safe Box: Free of charge. The hotel isn't liable for any content or loss of valuables placed in the safe. Please leave your safe box open before departure.
- Internet Connection: Wi-Fi available (unlimited 512 kb)
- Reservations of sun beds is not permitted. The hotel reserves the right to remove and store any towels and personal belongings left unattended on sunbeds for more than 1 hour (to be kept by Lost & Found office).
- Dress Code: Smart casual is recommended; shorts and flip flops are not an appropriate attire
- It is prohibited to wear cotton clothes of any kind inside the pool.
- Check-Out: 12:00 noon time. Please return your key card- Aqua park cards during check out. Kindly note that you will be charged 20\$ for missing Aqua park cards.
- Food Allergy and Diet requirements: Please contact the restaurant manager or our Executive Chef for assistance you may need or or dial 888
- Currency policy: as per law, payment for non-Egyptian guest by LE (cash) may only be accepted with a bank receipt. Credit Card payments are only accepted by US Dollars. AMEX cards may be issued with L.E. currency amounts.
- Beach / Pool towels will be delivered/exchanged once you have placed them on the floor in your room daily between 18 and 19 hrs by your room attendant. If you place your towels on the floor.
- Waterproof Diapers for children are a must, A penalty of 1000 LE will be levied for non-followers of this rule.
- Makadi Water World: Daily Operation hours are from 10:00 to 17:00 hrs. Break time between 13:00 14:00 hrs.
 - The Shuttle bus station is located next to la loca Disco. Please take your beach towels from the hotel with you.





- 1- Main Entrance, Lobby, ATM
- 2- Shopping Area
- 3- Alhambra Restaurant
- 4- Pool Bar
- 5- Clinic
- 6- Family Restaurant
- 7- kids Club "JAZY"
- 8-Theater
- 9- Kids Playground
- 10- Kid's Pool
- 11- Pool (heated during winter)
- 12- Family Pool (not heated)
- 13- El Khan
- 14- Beach Walk Way
- 15- GYM, Squash, Billiard, Sauna & Jacuzzi
- 16-Tennis Court
- 17- Boccia Court

- 1- Haupteingang, Lobby, Geldautomat
- 2- Einkaufsbereich
- 3- Alhambra Restaurant
- 4- Pool Bar
- 5- Klinik
- 6- Family Restaurant
- 7- Kinder Club "JAZY"
- 8- Theater
- 9- Kinderspielplatz
- 10- Kinderpool
- 11- Pool (im Winter beheizt)
- 12- Family Pool (nicht beheizt)
- 13- El- Khan
- 14- Strandweg
- 15- GYM, Squash, Billiard, Sauna & Jacuzzi
- 16- Tennisplatz
- 17- Boccia platz