MAVISH HOTEL PHU QUOC

Factsheet (winter 2026–2027)

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1. General Information & Location

- **Hotel Name:** Mavish Hotel
- **Address:** B1-101 & B1-102, Marina Waterfront Complex, Phu Quoc, An Giang Province, Vietnam
- **Contact Phone:** +84 888 775745
- **Reservation / Contract Email:** mavishgroup3636@gmail.com
- **Total Inventory:** 10 Rooms (5 Deluxe Rooms, 5 Family Deluxe Rooms)
- **Property Highlights:** Boutique townhouse-style accommodation located in the Bai Truong / Phu Quoc Marina Waterfront area, offering modern rooms with mountain/garden views, daily breakfast, and convenient access to beaches and local attractions.

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2. Room Categories & Specifications

Room Type	Size (m²)	Quantity	Bed Type & Size	Max Occupancy	Window / Balcony / View
Deluxe Room	25 m²	05 rooms	Double (2m x 2m) or Twin (1m x 2m)	• 2 Adults + 2 Children (<12 YO) (with extra bed) • 2 Adults + 1 Child (12–15.99 YO) (with extra bed) • 3 Adults (with extra bed)	**Window:** Yes **Balcony:** No **View:** Mountain / Garden View

Room Type	Size (m²)	Quantity	Bed Type & Size	Max Occupancy	Window / Balcony / View
Family Deluxe Room	35 m²	05 rooms	Double + Single (2m x 2m + 1m x 2m)	• 3 Adults + 1 Child (<12 YO) • 3 Adults + 1 Child (12–15.99 YO) (with extra bed) • 4 Adults (with extra bed)	**Window:** Yes **Balcony:** No **View:** Mountain / Garden View

- **Extra Bed Specification:** Size 0.9m x 1.9m (available for both adults and children at **300,000 VND/night**, including daily breakfast).

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3. Check-in, Check-out & Child Policy

Operating Hours

- **Standard Check-in Time:** 14:00 (2:00 PM)
- **Standard Check-out Time:** 12:00 (Noon)

Early Check-in / Late Check-out Policy

- **Check-in before 10:00 AM:** 100% of applicable room rate
- **Check-in from 10:00 AM to before 14:00 PM:** 50% of applicable room rate
- **Check-out from 12:00 PM to 16:00 PM:** 50% of applicable room rate
- **Check-out after 16:00 PM:** 100% of applicable room rate
- **Peak Season Note:** *(21 Dec 2026 – 10 Jan 2027 & 01 Feb 2027 – 11 Feb 2027)* — 100% surcharge applies for any early check-in or late check-out request.

Children & Extra Guest Policy

(Sharing existing bedding with parents; age calculated as of arrival date)

- **Infants (0 – 1.99 YO):** Free of charge.
- **Children (2 – 5.99 YO):** Free of charge (includes daily breakfast).

- **Children (6 – 11.99 YO): 100,000 VND/child/night** breakfast surcharge (maximum 2 children under 12 YO per room).
- **Children (12 – 15.99 YO): 200,000 VND/child/night** breakfast surcharge (maximum 1 child aged 12–15.99 YO per room).
- **Extra Bed (Adult or Child): 300,000 VND/night** (includes daily breakfast).

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4. In-Room Amenities, Connectivity & Refreshments

- **Connectivity & Technology:**
  - Complimentary high-speed Wi-Fi in guest rooms and public areas
  - Flat-screen television (Smart TV / cable channels)
  - Individual air conditioning with climate control
- **Bedding, Towels & Linens:**
  - Quality bed linen and pillows
  - Bath towels, hand/face towels, and beach/pool towels (by deposit)
  - Slippers
- **Bathroom & Toiletries:**
  - Private en-suite bathroom with shower / bathtub
  - Complimentary toiletries (soap, shower gel, shampoo, dental kits, shower caps, cotton swabs)
  - Hair dryer
- **Furniture & Storage:**
  - Wardrobe or open closet niche with clothes hangers
  - Writing or dressing table / vanity and mirror
- **Beverages & Mini-Bar:**
  - Mini-refrigerator / mini-bar
  - Electric kettle
  - Complimentary bottled water (daily per registered guest)
  - Complimentary tea, coffee, and drinking glasses

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5. Hotel Services, Housekeeping, Dining & House Rules

- **Front Desk & Guest Services:**
  - Reception / front desk service (24/7 or scheduled hours)
  - Luggage storage service
  - Airport / point-to-point transfers, taxi assistance, or vehicle rental arrangement (surcharge / third-party terms as applicable)

    - On-site or nearby parking
    - Umbrellas available for guests (rainy season / tropical weather)
- **Housekeeping, Linen & Laundry:**
    - Daily housekeeping / room cleaning service
    - Bed linen and towel change schedule (on request / per housekeeping policy)
    - ironing / pressing services (self-service)
- **Dining & Breakfast:**
    - Daily breakfast included in Bed & Breakfast (BB) room rates (served per registered guest per night).
- **House Rules & Environment:**
    - 100% non-smoking rooms. A dedicated cleaning/damage fee applies for smoking inside guest rooms.
    - Pets and outside food or beverages are strictly prohibited on hotel premises.
    - Children must be supervised by parents or adult guardians at all times inside rooms and within public areas.
