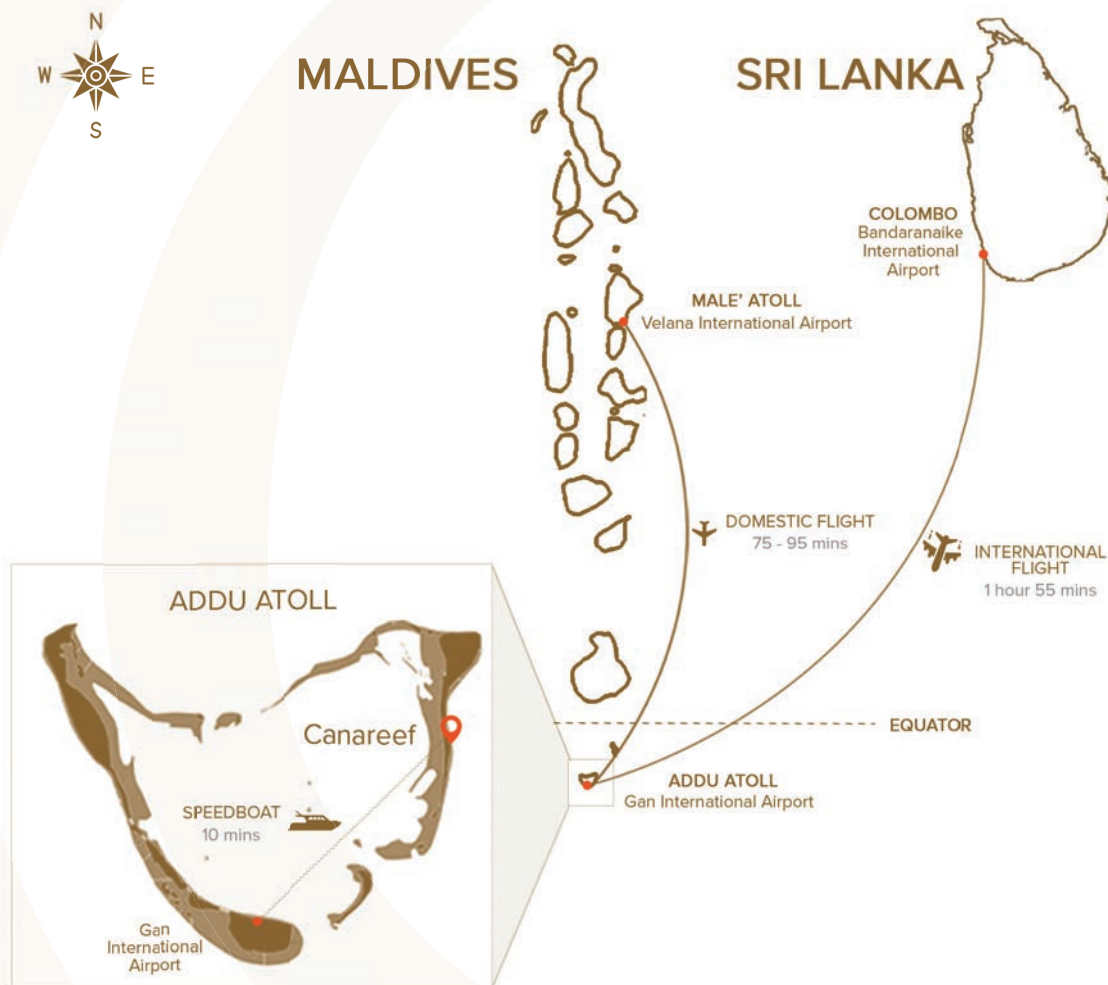




Transfers

GETTING TO CANAREEF

Canareef Resort Maldives is located in the pristine beauty of Addu Atoll, the southernmost atoll of the Maldives. The resort is accessible via a scenic domestic flight across the equator from Velana International Airport (Malé) to Gan International Airport, followed by a short speedboat transfer to the resort. Guests arriving directly at Gan International Airport can reach the resort with a brief speedboat ride.



EQUATOR CROSSING

Guests traveling to Canareef Resort via domestic flight will cross the equator, marking a significant milestone in their journey. To commemorate this special moment, the Resort will present an **Equator Crossing Certificate** upon arrival at the Resort.



TRANSFER ROUTES

VELANA (MALE') INTERNATIONAL AIRPORT

Domestic Flight + Speedboat Transfers

For those arriving to Velana International Airport, enjoy a scenic **domestic flight of approximately 75–95 minutes** over the tiny islands and atolls of the Maldives to Gan International Airport of Addu Atoll, followed by a swift **10-minute speedboat ride** from Gan International Airport to Canareef Resort Maldives.



Velana (Male') International Airport

GAN INTERNATIONAL AIRPORT

Speedboat Transfers

If arriving to Gan International Airport, transfer to Canareef is via a short **10-minute speed boat ride** from Gan International Airport to Canareef Resort Maldives.

Sri Lankan Airlines currently operates direct flights from Colombo to Gan International Airport.



Gan International Airport

LOUNGE ACCESS

Available on complimentary basis for Canareef guests who have booked their transfers through the resort. Depending on the waiting time, you will be invited to relax in either **Moonimaa Lounge** (located at the Domestic Terminal) or **Sunnyside Lounge** (located in Hulhumale' Island, a 20-minute car ride from Velana International Airport). At both lounges, enjoy complimentary Wi-Fi, TV, Tea, Coffee, and light refreshments while waiting to board the flight. Washrooms, changing rooms, shower facilities, and real-time flight information screens are available for your convenience.

Moonimaa Lounge

Located at the **Domestic Terminal** at Velana International Airport



Moonimaa Lounge

Sunnyside Lounge

Located in **Hulhumale' Island**, a 20-minute car ride from Velana International Airport



Sunnyside Lounge

ARRIVAL EXPERIENCE

Upon arrival at Velana International Airport, guests will be **greeted by our airport representative** holding a placard with the resort's name and **escorted to the Domestic Terminal for check-in**.

Guests who have arranged transfers through the resort will enjoy **complimentary lounge access** while waiting for their domestic flight, either at **Moonimaa Lounge** or **Sunnyside Lounge**, both offering Wi-Fi, refreshments, and shower facilities.

As transfers to Canareef Resort Maldives depend on scheduled domestic flights, **waiting time may vary between 1 to 4 hours**. Guests will then board the domestic flight to Gan International Airport.

Upon arrival at Gan International Airport, **our representative will guide you to the speedboat** for a scenic ride to the resort.



A MALDIVIAN WELCOME

Guests will be welcomed on arrival with handmade coconut palm leaf garlands and a traditional Boduberu drumming escort to reception, followed by face towels and a refreshing welcome drink.



DEPARTURE EXPERIENCE

Guests departing from the resort will take a speedboat transfer to Gan International Airport, where **assistance will be provided with check-in** for the domestic flight to Velana International Airport.

Upon arrival at Velana International Airport, **guests will be escorted to the International Terminal** for their onward international flight.

Waiting time between domestic and international flights may vary between 1 to 4 hours depending on flight schedules. If the waiting time exceeds 4 hours, lounge access or day-use facilities may be arranged subject to availability.



DOMESTIC FLIGHT INFORMATION

1) Baggage Allowance:

- a) Checked luggage: 20 kg per passenger.
- b) Hand luggage: 1 piece not exceeding 5 kg (maximum dimensions: 20 x 12 x 7 inches) (Note: smaller than international cabin luggage allowances). Please be advised that any hand luggage exceeding these size limitations must be checked in as part of the checked baggage. In such cases, it will not be considered hand luggage and will count toward the 20 kg checked baggage allowance. If the total checked baggage exceeds 20 kg per passenger, excess baggage charges will apply and must be settled accordingly.
- c) Infants: No baggage allowance.
- d) Excess baggage:
 - i) Up to 23 August 2026: **USD 4.53 per kg** plus applicable taxes, payable directly to the domestic flight provider.
 - ii) From 24 August 2026: **USD 5.19 per kg** plus applicable taxes, payable directly to the domestic flight provider.

2) Booking Requirements:

- a) Full international flight details must be provided 2 weeks prior to arrival to ensure the best connections.
- b) Final details and amendments must be submitted 10 days before arrival to ensure same-day transfers.
- c) Full names as they appear on passports, along with passport copies (if possible), and flight details are required.
- d) If the date of the international flight is different from the date of check-in and check-out from the resort, it should be clearly communicated and reconfirmed along with the original booking request. Last-minute changes will incur additional charges.

3) Last-Minute Changes:

- a) Rebooking/cancellations within 96 hours of travel: USD 120 per person.
- b) Name changes during check-in: USD 50 per person. This fee will be invoiced separately to the agent. It is the agent's responsibility to ensure that the names provided at the time of the original reservation match exactly with the names on the clients' passports.

4) Connection Guidelines & Check-in:

- a) Check-in counters open 2 hours before departure and close 1 hour prior.
- b) Minimum connection time at Velana International Airport: 2 hours between domestic and international flights.
- c) At Velana International Airport, Immigration and luggage clearance usually takes about 30 minutes. However, it could take one hour during peak times with multiple flight arrivals. Therefore, it is recommended to allow one hour for this process.

5) Late Arrivals at Velana International Airport

- a) After 14:25 hrs: Connection to the afternoon flight cannot be guaranteed. Guests may need to wait for the night flight (6+ hours) or book a day-use room or Male' city tour at an additional cost.
- b) After 22:00 hrs: Same-day transfer to the resort cannot be guaranteed. Overnight accommodation in Male' or Hulhumale can be arranged at the guest's expense.
- c) The Resort is not responsible for any compensation for long waiting, nor for arranging day-use accommodation or the Male' city tour, though assistance can be provided to the agent or client. If clients do not wish to travel on the late-night flight, it is recommended to book overnight accommodation at an extra cost and arrange the first flight the following day. The agent must clearly communicate these details to the client, ensuring they are fully aware of the situation and recommending international flights with better domestic transfer connections.

6) Early Departures from Velana International Airport

- a) Before 09:00 hrs: Guests will be transferred on the last evening flight of the previous day. Accommodation in Male' can be booked at an additional cost.
- b) If the date of the international flight is different from the date of check-in or check-out the resort, it should be clearly communicated and reconfirmed along with the original booking request. Last-minute changes will incur additional charges.

GENERAL TERMS AND CONDITIONS

- 1) **Transfer Arrangement:** All transfers to and from Canareef Resort Maldives must be arranged through the Resort.
- 2) **Transfer Requirements:** Domestic flights and Speedboat transfers are required for guests arriving at Velana International Airport on international flights or from other atolls.
- 3) **Third-Party Service Provider:** Domestic flights are operated by a third-party, Island Aviation Service (IAS).
- 4) **Flight Rate Adjustments:**

Domestic flight transfer rates are subject to change due to factors beyond the Resort's control, including but not limited to increases in aviation fuel prices, airline surcharges, airport charges, government taxes, or any revisions imposed by the domestic airline operator.

In the event of such adjustments by the airline operator, the revised transfer rates will automatically apply to all bookings where the travel date falls on or after the effective date of the revised rates, regardless of the booking confirmation date. The Tour Operator agrees to accept and settle any such revised transfer charges as communicated by the Resort. The Resort will provide reasonable notice of any rate adjustment as soon as such changes are communicated by the airline operator.
- 5) **Waiting Time Definition:**
 - (a) **On Arrival:** Waiting time is calculated from the moment guests exit the international arrival terminal until domestic flight check-in opens, excluding the time required for immigration clearance, customs procedures, and baggage collection.
 - (b) **On Departure:** Waiting time on departure is calculated from the time guests exit the domestic terminal after baggage clearance until international check-in opens.
- 6) **Automatic Booking of Transfers:** Domestic transfers (arrival and departure) will be automatically booked at the time of accommodation booking unless otherwise stated.
- 7) **Transfer Delays:** Transfers may not always be available at the scheduled time, and the Resort is not liable for compensation for delays. Waiting times at Velana International Airport cannot be confirmed in advance.
- 8) **Transfer Scheduling:** All arrivals and departures are subject to the domestic flight schedule and weather conditions. Neither the Resort nor the Airline is obligated to change schedules or offer compensation for delays.
- 9) **Liability for Missed Flights:** Neither the Resort nor the transfer provider is liable for missed or delayed international/domestic flights caused by adverse weather conditions, force majeure, or acts of God.
- 10) **Possible Flight Stops:** Domestic flights may have en-route stops. The carrier will aim to maximize direct flights whenever possible.
- 11) **Cancellation/No-Show Policy:**
 - a) **Cancellation Due to External Factors:** If transfers are canceled due to reasons such as extreme weather, strikes, or other unforeseen circumstances, the guest will receive a refund or reschedule for the transfer.
 - b) Guests unable to arrive at the Resort due to canceled, delayed, or missed transfers (due to circumstances like weather, strikes, or other factors) are still subject to the Resort's cancellation/noshow policies.
 - c) The Agent is responsible for informing guests that such delays are not considered force majeure events.
 - d) The Resort is not liable for additional expenses incurred due to such delays or cancellations and will not refund no-show charges.
 - e) The Resort will assist with alternative accommodation, though it will not be of the same standard or meal plan as originally booked. The alternative accommodation will be based on availability and Half Board (Breakfast and Dinner) only.



DOMESTIC FLIGHT SCHEDULE

Maldivian

Effective from 29th March 2026 to 31st October 2026

Arrival (MLE to GAN)

Flight Number	Departure from MLE	Arrival to GAN	Frequency	Remarks
Q2 102	12:05	13:40	DAILY	DIRECT
Q2 106	16:45	18:20	DAILY	DIRECT
Q2 112	23:30	01:05	MON, WED, FRI & SAT	DIRECT
Q2 112	23:30	01:55	TUE, THU & SAT	ONE STOP

Departure (GAN to MLE)

Flight Number	Departure from GAN	Arrival to MLE	Frequency	Remarks
Q2 113	04:45	07:10	DAILY	ONE STOP
Q2 103	14:20	15:55	DAILY	DIRECT
Q2 107	19:00	20:35	DAILY	DIRECT

Please note that flight schedule is subject to change based on airline & airport operations, weather and other factors that are beyond the property's control



INTERNATIONAL FLIGHT SCHEDULE TO GAN

Sri Lankan Airlines

Effective from 30th July 2025 Onwards

Arrival (CMB to GAN)

Flight Number	Departure from Colombo	Arrival to Gan	Frequency
UL 119	12:15	13:40	TUE & SAT

Departure (GAN to CMB)

Flight Number	Departure from Gan	Arrival to Colombo	Frequency
UL 120	14:40	17:00	TUE & SAT

Please note that flight schedule is subject to change based on airline & airport operations, weather and other factors that are beyond the property's control