



Dear Guest

Welcome to White Valley Palace Hotel! We are delighted to have you with us. To ensure your stay is as comfortable and enjoyable as possible, please take note of the following important information about our all-inclusive system

Location

Located at Sahl Hashish Road, facing the beautiful scenery water of the Redsea & surrounded with green landscape

Hotel Facility

Shopping Centre Billiards Beach Volley Ball, Swimming Pool, Aqua Park Lobby Bar, Billiards Bar, Discotheque, Bars, Main Restaurant, Arabesque A-la Cart , Animation Program, Kids Club. **WIFI** is available The Lobby & Brgola only

Rooms Features

All rooms have a balcony or terrace, equipped with satellite TV individual adjustable air condition, telephone, mini bar and safe box.; bathrooms feature bathtub, hair dryer.

Beach towels

Towels are available daily from **8:00 AM** till **Sunset** at our towel centers. Each guest is entitled to one towel per day; additional towel changes incur a fee.
A towel card issued at check-in must be returned at check-out. Lost Room or towel cards will result in a **\$10** replacement fee.

Bracelet

Please take a good care to your bracelet as we concede it the only pass to all our facilities, Please exchanges free of charge any torn or damaged bracelets from the reception.
Please return your bracelet back to the front office on your departure day maximum by **12:00** to avoid any additional charge.

Check-in

Check-in time for all the guests is **14:00**.
Early check-in is subject to availability and additional fees
From **07:00** to **14:00** with additional fees **40\$**
Before **10:00** with additional fees of one night cost.

Check-out

Check-out time for all the guests is **12:00**.
Late check-out requests should be made **24 hours** in advance and will incur a fee based on extended hours
From **12:00** to **18:00** with additional fees of **60\$**
till **16:00** **40\$**
After **18:00** with additional fees **100\$**

Extra payment

Please do not pay cash in any outlets, all checks for extras must be signed on your room account and paid at the reception one day Before to check out by credit card or cash

Valuable Items

The Management is not responsible for loss of any articles which have not been kept in the safe.

Your All-inclusive Plan

Your all-inclusive offer is valid from 10:00 till 24:00

Coffee & Tea

Coffee & tea station is available in your room and replenished daily

Mini Bar

Filled on the arrival day and replenished every day with water

Restaurants

The Eatery Main restaurant located in the main building, offers a selection of live cookery & international hot and cold buffet. Open Daily

Breakfast	7:00	till	09:30
Lunch:	13:00	till	15:00
Dinner:	19:00	till	21:30
Late Dinner	24:00	Up on Request	

Arabesque A culinary voyage through Egypt, discover the secrets of Egyptian Cuisine and enjoy true traditional food in an oriental atmosphere The Taste of Egypt

Opening Time 7:00 till 9:30

Beach Bar

Opening Time 10:00pm till Sunset

Snacks	11:00	till	16:00
Waffle, Pastry & Ice Cream	16:00	till	17:00

Bars Bistro Lobby Bar

Open 24 hours with Extra Charge

Billiard Lounge located at The Palace second Floor

Opening Time	10:00	till	24:00
Early Breakfast	06:00	till	7:00 up-on Request
Late Breakfast	10:00	till	11:00
Tea & Cookise	17:00	till	18:00
Fruit Panch	19:00	till	22:00

Le Pergola Beach Bar

Opening Time 10:00 till SunSet

Sun Set Pool Bar

Opening Time 10:00 till 17:00

Opening Time 19:00 till 23:00

Snacks 11:00 till 17:00

Mini Disco: from 20:30 till 21:00

Show Time: from 21:00 till 21:45

Rasputin Disco Club

The disco club, located next to the beach, invites guests to the daily program:

Discotheque (adults) from 22:00 till 02:00

Rasputin Bar serving local alcoholic beverages, cocktails and soft drinks till 24:00

Sports

Beach volley, Aerobic, Bocci -Diving Center , Water Park, Kids Garden ,Water Slides, Racket play ground , Darts and Billiard

Aqua Park

Complimentary access and transfers to the aquapark are included.

Aqua Park Time from 10:00 till 12:00

From 15:00 till 17:00

Shattel Bus every 15 Minute

Extras

The following items are not included in your all-inclusive plan: House doctor, outside telephone calls, fax, laundry, diving center, massage center, horse & camel riding, night use for tennis court, Billiard, fresh juices, room service, imported alcoholic, any beverage by bottles, and Special Parties.