

CASA COOK WHITE | ALL INCLUSIVE FORMULA

Dear Guest

Welcome to your seaside escape at Casa Cook White, where the calming rhythm of the tides meets world-class hospitality. We are delighted to have you join us for a stay defined by sun-drenched days and refreshing ocean breezes. Whether you are here to unwind on our pristine beaches, indulge in local coastal cuisine, or explore the natural beauty of our shoreline, our team is dedicated to ensuring your stay is as seamless as it is memorable. Your sanctuary by the sea awaits—sit back, relax, and let the horizon inspire you.

To ensure your stay with us is enjoyable and well navigated, listed below are all related hotel information to guide you through your journey with us.

Facilities available from 07:00 till 22:00.

ALL INCLUSIVE MEALS AND SNACKS:

The main restaurant is located in B1 floor and offers mediterranean and international cuisines during all meals (no reservation needed) at the following times:

BREAKFAST BUFFET 07:00 – 11:00

LUNCH BUFFET 13:00 – 15:00

DINNER BUFFET 18:30 – 22:00

EXTRA CHARGED:

Fresh Juices, Turkish Coffees, Irish Coffees, and Espressos.

Room Service fine dining

ALL INCLUSIVE BARS:

Includes a wide selection of national beverages, alcoholic & soft drinks, juices, draft beer, cocktails, coffee, tea, and house wine by the glass.

2nd POOL BAR 10:00 – 18:00 serves snacks and beverages

BEACH BAR 10:00 – 18:00 serves beverages only

Drinks at the Main Restaurant & Bars are served per glass; Only one-way glasses can be used (Refilling bottles from dispensers are chargeable)

According to all-inclusive package, alcoholic drinks will not be served to children under 18 years old.

EXTRA CHARGED:

International Alcoholic, premium alcoholic, Turkish coffee, Irish coffee & fresh juices.

EXTRA CHARGED FACILITIES:

Spa: Sauna, Steam, and Massage.

Room service

Laundry: Price list and laundry bag are inside the room

Minibar

Telephone: For international calls, please contact Call Center located in the main building. Please be aware that the call trial is charged to your account automatically after 30 seconds, either if there is an answer or not as it will be charged as one minute.

OTHER REGULATIONS:

Internet access: Wi-Fi service is available in all hotel areas free of charge.

Safe deposit boxes: Available in all rooms free of charge. The hotel holds no responsibility for any valuables left unattended or outside the safe box. Please leave your Safe box open before your departure.

Check out time: Is at 12:00 please return your room keys, towel cards, and bracelets at 12:00 and empty your safe box before leaving your room. Late checkout is chargeable.

please contact reception desk (Ext 1) to pick up your luggage from the room.

Non-Residents: Visitors allowed only with permission from the reception against extra charge.

GENERAL REMARKS:

- The All-Inclusive package is designed for personal consumption only – it is not transferrable to a third party.
- All beverages are served one glass per person for consumption inside the outlets only. Please refrain from taking any glass or chinaware around the pool and beach areas, to prevent any health and safety risks.
- It's not allowed taking food plates or to refill bottles with juices or water out of the main restaurant.
- Limousine service: limousine desk is available at the lobby (against extra charge).
- Shopping Outlets: Various shops located in B1 and B2 floors.
- Dress Code:

Indoor Restaurants: swimwear is not allowed in the main restaurant during meals, should be topped by a t-shirt for men and or a dress for women, in addition to smart casual wear during dinner.

Hotel Indoors: swimwear is not allowed, should be topped by a t-shirt for men and or a dress for women.

- Pool access rooms and partial sea view rooms are available against extra charge upon request.
- Air Condition: Controlled from inside the room, please make sure that the room key card is inserted into the power saver switch next to the room door.
- Electricity & Voltage: The voltage at the hotel is 220v, please make sure that the room key card is inserted into the power saver switch next to the room door.
- TV Satellite: Enjoy various TV channels.
- Advice: Please do not drink tap water.
- The gym is Free of Charge and operating from 09:00 to 21:00.
- All guests are required to wear the bracelet received at check-in at all times during the hotel stay and in a visible manner. Bracelet should be handed back to reception upon departure. In case of loss, damage, or no return of bracelet, it will be against the charge of \$30.00
- Swimming pools operation hours from 09:00 till 18:00. Children should be supervised by their parents at all times. Swimming after 18.00 is forbidden due to daily chemical treatment.
- Warning: please don't swim in the sea while it's a red flag or black flag.
- Appropriate swimming apparel upon entry into the pool and beach areas is a must, it's not allowed being topless at the Pool or the Beach Area!
- In case of loss, damage, or no return of beach towel card or towel will be charged \$30.00
- For safety reasons, it is strictly prohibited to use a "Shisha" (water pipe) in the hotel! in case you have one, it must be handed over to Security for safe keeping till departure time.
- Guests who have food allergies or are sensitive to specific types of food, must inform guest relations upon arrival.
- Smoking area: Smoking is prohibited in all indoor guest areas, and only allowed at the outdoor pool terrace and in guest room terraces and balconies.
- For further information or assistance please do not hesitate to call Reception (Ext.1) or the guest relation team (Ext. 204).