



Hotel Riu Palace Mexico

Mexico - Playa del Carmen

Avda. Xaman-Ha, Manzana 3, Lote 4, Condominio Playacar - 77710 Playa del Carmen Quintana Roo

Phone. (+52) 98 48 77 42 00

E-mail: reception.palacemexico@riu.com

24h All inclusive



Highlights

Main and theme restaurants Room service 24 hours a day 4 swimming pools "Renova Spa"

Location/General information

Located on the Yucatan peninsula, 3 km / 1.9 miles from Playa del Carmen Within the Playacar resort, along with the Riu Palace Riviera Maya, Riu Yucatan, Riu Playacar and the Riu Tequila hotels 2-storey building

Surrounded by $20,000 \ \text{m}^2 \ / \ 24,000 \ \text{sq}$ yds of lush gardens Located on beach

Free sun loungers on beach

55 km / 34 miles from Cancun Int'l. Airport

Credit cards accepted: Visa, MasterCard, Amex ATM available in hotel to withdraw Mexican Pesos It is not possible to exchange US Dollars in the hotel

The Hotel offers

Room service 24 hours a day "Don Julian" restaurant with terrace "La Dolce Vita" Italian restaurant

"Krystal" Fusion restaurant

"La Bodega" Mexican restaurant

"Miyagi" Japanese restaurant

"Guacamole" beach restaurant / steakhouse

"Bar Cubano" lobby bar

"Capuchino" pâtisserie & ice cream parlor

"Los Mariachis" lounge bar with terrace

Lounge 24

"El Palmeral" swim-up** and poolside bar

"Pepe's Food" Grill

3 swimming pools (333/233/100 sq.m.)

1 swimming pool (191 sq.m.), with swim-up bar**

Children's swimming pool, 16 sq.m.

Free sun loungers, towels and parasols by pool area

Sun terrace

"RiuLand" kids' club and small children's playground

"Renova Spa" with steam bath, 2 whirlpool baths and gym (free); body treatments, hairdresser and massages at additional charge

Use of the gym, whirlpool baths and steam bath is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym

Chapel

Use of computers with Internet access (free of charge)

Free WiFi throughout hotel

Under Mexican legislation it is not permitted to smoke in the bedrooms or public areas of the hotel. Smoking is only permitted in the areas specifically designated for this purpose.

Rooms

434 guest rooms

All guest rooms have:

Turndown service

Bathroom with hydromassage bathtub and shower cabin, double washbasin

Bathroom toiletries

Special make-up mirror

Hairdryer

110 V

Telephone

Free Wifi

Central air conditioning

Ceiling fan

Minibar

Liquor dispenser

Coffee maker

Satellite TV (flat screen)

Electronic in-room safe

Iron and ironing board

Balcony or terrace

Junior suites with:

Integrated lounge area with sofa (split level)

2 beds (125 x 200 cm) or 1 king-size bed (200 x 200 cm)

Suites with:

Living room area

1 king-size bed (200 x 200 cm)

Bathrobe

Whirlpool bath suites with:

Living room area

1 king-size bed (200 x 200 cm)

^{**} Access to the swim-up bar is restricted to guests over 18 years old.

Bathrobe

Whirlpool bath on upper terrace

Gastronomy

All Inclusive 24 hours

All meals and snacks

Breakfast:

Full American breakfast buffet, live cooking stations, fruit, juices and Cava Continental breakfast / snacks

Lunch:

Hot and cold buffet and live cooking stations

Pizzas, pasta, salads and assorted desserts

Grill in the beach area

Dinner:

Buffets and live cooking stations

Special evenings: themed buffet (three times a week)

Optional à la carte dining:

"Krystal" Fusion restaurant

"Miyagi" Japanese restaurant

Steakhouse

Italian restaurant

"La Bodega" Mexican restaurant (buffet starters and dessert)

For dinner in the buffet restaurants and the à la carte restaurants gentlemen may not wear sleeveless T-shirts. In the à la carte restaurants gentlemen must wear long trousers

Snacks 24 hours a day

For additional lunches and snacks, choice from a selection of restaurants at all the Riu hotels in Playacar

Beverages:

Unlimited local and imported beverages 24 hours a day

Drinks service at pool

Access to all bars at the Riu hotels in Playacar

Regularly restocked minibar and liquor dispenser

Room service 24 hours a day

Sports/Entertainment

All Inclusive features

Sports and activities:

2 floodlit hard surface tennis courts, beach volleyball court

Group fitness activities in the RiuFit area (daily)

1 introductory scuba diving lesson in pool

Small catamaran, kayaking, pedaloes, body board and snorkelling equipment

Steam bath, whirlpool bath and gym

Entertainment:

Daytime entertainment programme for adults (daily)

Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12 at "RiuLand" (daily)

Live music, shows or Riu evening programme (daily)

At the Riu Tequila hotel:

"Riu Get Together Party", theme parties for guests of all Riu hotels in Playa del Carmen, once a week

"Pacha" discotheque (free entry and drinks), open every night

Sports and facilities nearby (additional charge):

Various water sports available

Tennis lessons

18-hole golf course

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

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Room service 24 hours a day

In-room safe

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All accommodation, taxes and tips included

All hotel guests are required to wear an "All Inclusive" wristband for identification purposes