

All-inclusive luxury has been redefined with an incredible resort in the most coveted location of Cancun. Inspired by the beauty and culture of the destination, a naturally elegant and airy ambiance blends contemporary décor with Mayan influences. Swim-up suites, authentic cuisine and sprawling infinity pools are just a few of the many delights awaiting guests at the oceanfront Hyatt Ziva Cancun.

AN ALL-INCLUSIVE EXPERIENCE *by* HYATT



WHAT TO KNOW

- All-inclusive for all ages
- 547 rooms and suites with balconies
- 25 minutes from Cancun International Airport
- Turquoise adults-only experience
- 18 restaurants, bars and lounges
- 3 infinity pools including an adults-only rooftop infinity pool
- Surrounded on three sides by the Caribbean Sea
- 25 swim-up suites
- No resort fees

LOCATION

Ideally situated in Cancun's most desirable location, Hyatt Ziva Cancun stands on the edge of a picturesque peninsula, the only resort in the region surrounded on three sides by the sparkling Caribbean Sea. The beachfront resort is adjacent to the city's vibrant entertainment district and just 25 minutes from Cancun International Airport.



THE WOW FACTOR







- 547 luxurious accommodations with modern amenities, minibars and private balconies, and even swim-up suites
- Extensive dining options including à la carte restaurants, gourmet buffets, bars, lounges, food carts and 24-hour in-room dining
- Unlimited cocktails, spirits, beer, wine and soft drinks served throughout the resort plus brewmaster, tequila and wine sommeliers to guide tastings
- 3 infinity pools, including *Turquoise* adults-only pool plus 3 oversized hot tubs
- Fully-equipped fitness center with ocean views open 24/7
- Unique daily and nightly activities, including themed parties, yoga classes and pool games for all ages
- *KidZ Club* with age-appropriate activities and water park for ages 4-11
- Resort taxes, gratuities and Wi-Fi Internet access included



SPECIAL TOUCHES




- Private balconies with stunning views
- Plush king-size or two queen beds
- Evening turndown service
- Rainfall showers and spa tubs in select suites
- Minibars stocked daily with water, beer, soft drinks and snacks
- 24-hour in-suite dining with chef's specialties
- Lavish toiletries and bathrobes
- LCD satellite TV
- Complimentary Wi-Fi Internet access


DINING OPTIONS, BARS & LOUNGES

LA BASTILLE   *Classic and romantic, this elegant yet relaxed adults-only restaurant serves timeless French cuisine.*



EL MERCADO     |   *With indoor and outdoor seating, this international buffet offers an endless variety of gourmet dishes to please any palate.*


THE MOONGATE   *From dim sum to stir-fry and teppanyaki, an array of Asian delights awaits you.*



TRADEWINDS    |   *A casual grill by day and a classic steakhouse by night, this oceanfront eatery offers fantastic views indoors and out.*


LORENZO'S   |   *Featuring Italian staples such as wood-fired pizza, this restaurant serves trattoria-style favorites for lunch and becomes an elegant ristorante for dinner.*


HABANEROS   |  *Delicious tacos, fresh ceviches for lunch and Mexican plates are served for dinner right on the beach, accompanied by amazing ocean views.*



CHEVY'S   *This classic American diner is the perfect place to grab a burger and a shake.*



CHEF'S TABLE   *This intimate restaurant offers a six-course tasting menu paired with signature cocktails, handcrafted beers and exquisite wines for a one-of-a-kind dining experience. Perfect for small groups. (Additional cost. Reservations required).*

TRES CERVEZAS   *This sports bar features its own microbrewery and brewmaster. With handcrafted beer and wings, there's no better spot to catch a game.*




PASTELES  *Sweet treats take center stage at this colorful dessert parlor serving up ice cream, pastries, cotton candy and more.*



CASA DEL CAFÉ  *Espressos, cappuccinos and other delicious beverages are complemented by scrumptious pastries and snacks at this cozy café.*



HEALTHY JUANA'S SMOOTHIES   *Try one of our healthful blends—calorie count included—or create a custom concoction just the way you like it, made from the freshest seasonal fruits, veggies, milks and seeds.*

SÁASIL   *Relax within this breezy, contemporary lounge inspired by the region's Mayan heritage, or sit outdoors and take in the stunning ocean views.*

JUANA MARGARITA   *Get a taste of Mexico by sampling a selection of local tequilas and mezcales.*

PUNTA VISTA    *Admire the panoramic views from the rooftop as you sip a signature cocktail by the adults-only pool.*

DIPS & SIPS  |  *Enjoy a drink poolside or within the pool at the swim-up bar and take in views of brilliant blue waters stretching from the infinity pool to the ocean.*

CLUB LOUNGE  |  *Whether lounging indoors or seated outside, savor a delicious snack with a fine wine or premium cocktail as you overlook the infinity pool at the Club Level.*

BAR DEL MAR  |  *Sip a refreshing drink while relaxing poolside.*

FOOD CARTS *Roaming the pool and beach areas throughout the day, traveling food carts offer delights such as tacos, burgers, fresh fruit and sweet crepes.*

KEY

 Bar & Lounge |  Open for Breakfast |  Open for Lunch |  Open for Dinner

 Open 24 Hours |  Swim Attire |  Dry Casual Attire |  Casual-Formal Attire

 Turquoise |  Club Level |  Concierge Services

THINGS TO DO

- State-of-the-art fitness center with ocean views, open 24/7
- KidZ Club* with water park and game room for ages 4-11
- @Moods Lounge and Club, the resort's exclusive teen-only spot to chill out and socialize
- Dolphin experience allowing guests to swim and interact with dolphins (\$)
- Outdoor sports including tennis, beach volleyball and aerobics
- Non-motorized watersports including Stand Up Paddleboarding (SUP), Paddle Yoga and snorkeling
- Interactive poolside entertainment
- Private pier for daytime viewing or snorkeling or candlelit dinners at night (\$)
- Live music and culturally-inspired shows performed in outdoor amphitheater
- Oceanfront fire pits ideal for relaxing day or night

ZEN SPA

Highlights:

- 14 treatment rooms, bridal suite and 5 beach palapas (\$)
- Full-service beauty salon (\$)
- Hydrotherapy circuit facing the sea, steam bath and sauna (\$)

WEDDINGS & SPECIAL MOMENTS

Perfect venues for special occasions:

- Big Day Preview – 2-night stay for two for only \$500
- Free weddings for two
- Free wedding for the couple plus up to 10 guests
- Specially designed packages or customized options for weddings of virtually any size
- Knowledgeable team of wedding professionals to attend to every detail
- Expertise to handle Christian, Jewish, Hindu, Islamic, Asian, non-denominational and LGBT ceremonies

MEETINGS & INCENTIVES

- 15,995 sq. ft. (1,500 sq. m.) of flexible meeting and event space with seven breakout rooms
- Ballroom with capacity for 500 guests in theater setup or divisible into five separate function rooms
- Rooftop terrace event space with capacity for up to 450 guests (reception style)
- Cutting-edge technology and translation services (\$)
- Professional onsite meeting and event specialists

ROOM & SUITE CATEGORIES

- 5 ROOMS** **KING OR DOUBLE** 483 sq. ft. (45 sq. m.) These luxurious rooms boast a furnished walkout terrace and lovely views of the gardens. King rooms are equipped with queen size sofa bed.
- 52 ROOMS** **RESORT VIEW KING OR DOUBLE** 483 sq. ft. (45 sq. m.) Elegant and spacious, these rooms feature splendid views of the resort from the comfortably furnished private balcony. King rooms are equipped with queen size sofa bed.
- 84 ROOMS** **OCEAN VIEW KING OR DOUBLE** 483 sq. ft. (45 sq. m.) Magnificent ocean views from the private balcony are a highlight of these lavish accommodations. King rooms are equipped with queen size sofa bed.
- 122 ROOMS** **OCEANFRONT KING OR DOUBLE** 483 sq. ft. (45 sq. m.) These oceanfront rooms offer the added luxury of private balcony with panoramic ocean views. King rooms are equipped with queen size sofa bed.
- 67 ROOMS** **CLUB OCEANFRONT KING OR DOUBLE** 463 sq. ft. (43 sq. m.) These rooms feature a private balcony and promise stunning oceanfront vistas plus exclusive amenities. King suites include queen sofa bed.
- 18 ROOMS** **DOLPHIN VIEW MASTER KING OR DOUBLE** 598 sq. ft. (56 sq. m.) Spacious and comfortable, these master rooms feature a private balcony and scenic views overlooking the dolphin pool. King rooms are equipped with queen size sofa bed.
- 17 SUITES** **SWIM-UP KING OR DOUBLE** 483 sq. ft. (45 sq. m.) These exclusive swim-up suites include a semi-private pool right off the balcony and wonderful views of the ocean.
- 88 SUITES** **TURQUOIZE OCEANFRONT MASTER KING OR DOUBLE** 695 sq. ft. (65 sq. m.) With dazzling ocean views, these spacious master rooms are for adults only and feature a hot tub on a private balcony.
- 64 SUITES** **TURQUOIZE SKY OCEANFRONT MASTER KING OR DOUBLE** 695 sq. ft. (65 sq. m.) High in the sky, these large master rooms are for adults only and offer unforgettable seascapes from the private balcony and hot tub.
- 8 SUITES** **TURQUOIZE SKY SWIM-UP OCEANFRONT MASTER KING OR DOUBLE** 695 sq. ft. (65 sq. m.) These luxurious master rooms are for adults only and include balconies with a private hot tub and access to a semi-private sparkling infinity pool overlooking the sea.
- 4 SUITES** **OCEANFRONT PYRAMID SUITES** 1,316 sq. ft. (122 sq. m.) Exceptionally spacious, these two-story suites offer two private balconies and fantastic ocean views.
- 13 SUITES** **CLUB OCEANFRONT CORNER SUITES** 1,087 sq. ft. (101 sq. m.) Spacious and luxurious, these corner suites boast a private balcony with hot tub and ocean vistas, one full bathroom plus one powder room and a queen sofa bed.
- 2 SUITES** **CLUB OCEANFRONT MASTER SUITES*** 1,524 sq. ft. (142 sq. m.) Grand suites featuring club amenities, a queen sofa bed and a sky-high view of the sea from a private hot tub on the balcony.
- 2 SUITES** **CLUB TWO-BEDROOM OCEANFRONT SUITES*** 2,115 sq. ft. (197 sq. m.) With one king and two queen beds, these large two-bedroom suites offer ample space and luxury including exclusive privileges, a private balcony with a hot tub and stunning oceanfront views.
- 1 SUITE** **PRESIDENTIAL SUITE*** 4,381 sq. ft. (407 sq. m.) This extravagant suite encompasses the entire top floor of the resort, offering the most spectacular views and amenities. One bedroom features a king bed and the second features two queen beds.

*Includes butler service.

TURQUOIZE Exclusive adults-only experience within an all-ages resort offering private adults-only access including:

- Private luxury airport transfers with minimum 6-night stay and previous reservation*
- Adults-only beachfront suites featuring balconies with private hot tubs
- VIP check-in/out and reception area
- Butler and concierge services
- 8 swim-up master suites that include a semi-private pool off the balcony
- Exclusive access to rooftop infinity pool with ocean views and *Punta Vista* bar
- Private elevator with direct access to Zen Spa and complimentary hydrotherapy circuit (by appointment only)

CLUB LEVEL An upgraded experience offering additional luxuries such as:

- Private check-in and check-out in exclusive area with concierge services
- Butler services for Club Ocean Front Master, Club Two-Bedroom Oceanfront & Presidential Suites
- Minibars stocked daily with water, beer, soft drinks
- and upgraded snacks
- Exclusive Club Level lounge featuring premium drinks, appetizers, continental breakfast, table games and Wi-Fi
- Best views from the suites in the exclusive Club Level
- Complimentary domestic and international phone calls to the USA and Canada via Hyatt Ziva Cancun App for Club Ocean Front Master, Club Two-Bedroom Oceanfront & Presidential Suites

HYATT ZIVA CANCUN

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For guests' safety and proper social distancing, some outlets may be temporarily closed or operating at modified capacities and/or limited hours. Additional charges may apply for spa products and services. Certain restrictions apply to Big Day Preview and free weddings. *Turquoise private airport transfers are only for direct bookings at hyatt.com or resortsbyhyatt.com, not applicable to social and meeting groups. See website for full details. Hyatt Zilara™ and Hyatt Ziva™ trademarks and related marks are trademarks of Hyatt Corporation. ©2021 Hyatt Corporation. ©2021 Playa Hotels & Resorts is the owner and/or operator of Hyatt Zilara™ and Hyatt Ziva™ resorts in Dominican Republic, Jamaica and Mexico. All rights reserved.