















Grand Palladium Costa Mujeres Resort & Spa

CATEGORY	5*
ADDRESS	Vialidad Paseo Mujeres, 77400 Cancun, Qroo, México
TELEPHONE	+529988685200
E-MAIL	Info.costamujeres@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2018
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive Premium.

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade***	Express Check-Out	Currency exchange
Courtesy shower	Customer Service	Babysitter***
Fax Service*	Copy services*	Custody Service
Newspapers	Valet parking	Wake-up call
Porter	Bellboys	

SERVICES

 Free Wi-Fi	 PC internet connection*	 Room Service 24h*
 Dine around**	 Car rental*	 Fire alarm
 Pool towel	 Internal transport**	 Medical service*
 Laundry service*	 24-hour security	 Parking
 Info Tours	 Shuttle service***	

Observations: *Extra charge **On request

HOTEL FACILITIES

Num. rooms: 660	Lobbies: 1	Lifts:
Swimming pools: 4	Buildings: 6	Beach Club: 1
Show cooking Restaurants: 2	A la carte Rest.: 8	Miniclub /Babyclub /TeenClub
Bars: 20	Sporting facilities	
Outdoor Jacuzzi	Catholic Church	Zentropia Palladium Spa & Wellness
Sporting facilities•	Boutique•	Gym
Family Selection	Gift Shop•	Hairdresser•
Jewelry•	Sports facilities	

Observations: *Extra charge

ACCESS

Airport km: 29
Taxi min: 35
Approx price €: -

DISABLED

Accessible rooms: 8
Level access: Yes
Pool Access: Yes

BEACH

Beach Access: Direct
Lifeguard: Yes
Sand color: White

B. CENTER

Banquet: 12
Total Area: 1500
Max Capacity: 900



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants					
Isla Blanca	Breakfast: 07:00am-11:00am Lunch : 01:00pm-03:30pm Dinner : 06:00pm-10:30pm	-	-	-	Grand Palladium
Poseidón Beach Club	11:00am-04:00pm	-	-	-	Grand Palladium
A la carte Restaurants					
Portofino (Italian Cuisine)	Dinner : 05:30pm-10:30pm	-	✓	-	Village
El Dorado (Steak House)	Dinner : 05:30pm-10:30pm	-	✓	-	Village
Chang Thai (Thai Cuisine)	Dinner : 05:30pm-10:30pm	-	✓	-	Village
Sumptuori (Japanese Cuisine)	Dinner : 05:30pm-10:30pm	-	✓	-	Village
Boghali (Indian Cuisine)	Dinner : 05:30pm-10:30pm	-	✓	-	Village
Dinner Show	Dinner : 08:00pm-11:00pm	✓	✓	-	Village
La Adelita (Mexican Kitchen)	Dinner : 05:30pm-10:30pm	-	✓	-	Village
Show cooking & A la Carta Restaurants					
The Nest	Breakfast: 07:00am-11:00am Dinner : 06:00pm-10:30pm	-	-	-	Family Selection Lobby
Lobby bars					
Costa Mujeres	10:00am-00:00am	-	-	-	Grand Palladium
Bars in Restaurants					
Bar (Portofino)	05:30pm-10:30pm	-	-	-	
Bar (La Adelita)	05:30pm-10:30pm	-	-	-	
Bar (Sumptuori)	05:30pm-10:30pm	-	-	-	
Bar (El Dorado)	05:30pm-10:30pm	-	-	-	
Bar (Chic)	08:00pm-11:00pm	-	-	-	Village
Bar (Chang Thai)	05:30pm-10:30pm	-	-	-	Village
Bar (Boghali)	05:30pm-10:30pm	-	-	-	Village
Bars					
Aqua	05:00pm-00:00am	-	-	-	Village
Pool bars					
Bar	10:00am-08:00pm	-	-	-	Village
Niu	10:00am-06:00pm	-	-	-	
Swim Up Bar					
Splash	10:00am-08:00pm	-	-	-	Grand Palladium
Beach Bars					
Beach Bar	10:00am-06:00pm	-	-	-	Grand Palladium Beach
Coffee shop					
Piacere	10:00am-00:00am	-	-	-	Village
Other bars					
Elements	10:00am-06:00pm	-	-	-	Zentropia Spa & Wellness
Bar Teatre	07:30pm-11:00pm	-	-	-	Village
Rafa Nadal Tennis Centre Bar	07:00am-10:00pm	-	-	-	Rafa Nadal Tennis Centre
Sports Bar					
Xtra Time Sports Bar	00:00am-00:00am	-	-	-	Village
Sky Lounge Bar					
Eclipse Sky Bar	05:00pm-00:00am	-	-	-	Village
Pool Club					
Es Niu	Lunch : 00:00pm-04:30pm	-	-	-	Family Selection Pool

*Dress code for gentlemen, shirts or T-shirts with sleeves and long pants or formal bermuda are required in all a la carte restaurants. Los horarios y fechas de apertura de los restaurantes pueden variar en función de la temporada.

Observations: ** Exclusive for clients of Zentropia Palladium Spa & Wellness

* Chic Cabaret & Restaurant with reservation fee of 35 USD per person, plus 100 USD per person for the entrance ticket.

** Exclusive for clients of Family Selection

 **ROOMS**

TOTAL:660

	Junior Suite Garden / Lagoon View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Beachfront	Junior Suite Beachfront Ocean View	Junior Suite Beachfront Panoramic Ocean View	Junior Suite Swim Up Beachfront	Loft Suite Jacuzzi Terrace	Family Suite Junior Suite Beachfront	Family Suite Junior Suite Beachfront Panoramic Ocean View	Family Suite Loft Suite Jacuzzi Terrace	Family Suite Loft Suite Jacuzzi Terrace Ocean View	Family Suite Loft Suite Jacuzzi Terrace Panoramic Ocean View
Number of rooms	184	265	15	62	14	12	8	24	40	6	11	13	6
m ²	66	66	66	66	66	66	67	100	66	66	100	100	100
2 Beds Queen Size	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Separate shower	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Jacuzzi on the terrace	-	-	-	-	-	-	-	✓	-	-	✓	✓	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	-	✓	-	-	✓	✓	✓
Sofa Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Separate living room	-	-	-	-	-	-	-	✓	-	-	✓	✓	✓
Combined bedroom and living room	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-	-	-
Terrace with furniture	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 50"	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Steam iron	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bar counter	-	-	-	-	-	-	-	✓	-	-	✓	✓	✓
Nespresso coffee maker	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Amenities "Family Selection"	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	✓	-	-	✓	-	-	-	-	✓	-	-	-	-
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Aromatherapy*	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wine climatiser	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Private check in service	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Butler service	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Concierge service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Centralized air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Crib**	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct access to swimming pool	-	-	-	-	-	-	✓	-	-	-	-	-	-
Two floors	-	-	-	-	-	-	-	✓	-	-	✓	✓	✓
Room service 24h*	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-	-
24-hour room service	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ironing Service (max. 2 pieces per person)	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓

TOTAL:660

	Junior Suite Garden / Lagoon View	Junior Suite Poolside	Junior Suite Poolside Ocean View	Junior Suite Beachfront	Junior Suite Beachfront Ocean View	Junior Suite Beachfront Panoramic Ocean View	Junior Suite Swim Up Beachfront	Loft Suite Jacuzzi Terrace	Family Suite Junior Suite Beachfront	Family Suite Junior Suite Beachfront Panoramic Ocean View	Family Suite Loft Suite Jacuzzi Terrace	Family Suite Loft Suite Jacuzzi Terrace Ocean View	Family Suite Loft Suite Jacuzzi Terrace Panoramic Ocean View
Whirlpool preparation***	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Nightly amenity	-	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Sea view	-	-	✓	-	✓	✓	-	-	-	-	-	✓	✓
Garden view	✓	✓	-	✓	-	-	-	✓	✓	-	-	-	-
Pool view	-	✓	-	✓	-	-	✓	-	✓	-	✓	-	-
located a few steps from the beach	-	-	-	✓	✓	-	✓	-	✓	✓	✓	✓	✓
located by the lake	-	✓	-	-	-	-	-	✓	-	-	-	-	-
located near the pool	-	✓	✓	-	-	-	-	-	-	-	-	-	-
Free parking	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	✓	✓	-	-	-	-	-	✓	-	-	-	-	-

Observations: *Extra charge

POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
Main Pool	Family	08:00am-08:00pm	2068.47	150	Gp Costa Mujeres
Pool 2	Family	08:00am-08:00pm	382,62	150	G P Costa Mujeres
Splash Pool	Children	09:00am-06:00pm	348,2	40	G P Costa Mujeres
Family Selection	Family	08:00am-08:00pm	458,66	150	G P Costa Mujeres

Observations: Family Selection * exclusive for FS

KIDSCLUB

	Baby Club	Kids Club	Teens Club
Age		4-12	
Schedule	0:0-0:0	09:00am-05:00pm	0:0-0:0
Location	G P Costa Mujeres	G P Costa Mujeres	Village

ENTERTAINMENT

Activities	Sport	Facilities
Aerobic	Various Games	Football
Yoga	Pilates	Tennis
Zumba	Crafts	Catamaran
Children's Entertainment	Night shows	Paddle
Diurnal animation	Billiards	Kajak
Live Music		Pedal boats
		Multi-purpose courts Area Concerts
		Snorkeling
		Deep-sea fishing*
		Diving*
		Waterpolo
		Aqua-Basket
		Aqua-Volley
		Aqua-Gym

Observations: *Extra charge **On request ***Extra charge & On request.

ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities	Services Spa	Fitness
Water slides	Beauty	Gym
Dry and moist sauna	Massages	Dressing room
"Eco meditative" cold bath	Facial treatments	
Hot Jacuzzi 1	Body treatments	
Sensations shower	Lockers	
	Ice cabin	

Observations: Extra charge

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RESTAURANTES - RESTAURANTS

- 1 Capricho +B*
- 2 La Bohème +*
- 3 El Gaucho +*
- 4 Tapa +*
- 5 Chic Cabaret & Restaurant +*
- 6 Helios beach club +B*
- 7 The Nest +*
- 8 La Adelta +
- 9 El Dorado +
- 10 Chang Thai +
- 11 Sempitani +
- 12 Portofino +
- 13 Bhogali +
- 14 Poseidon beach club +A
- 15 Isla Blanca A

BARS - BARS

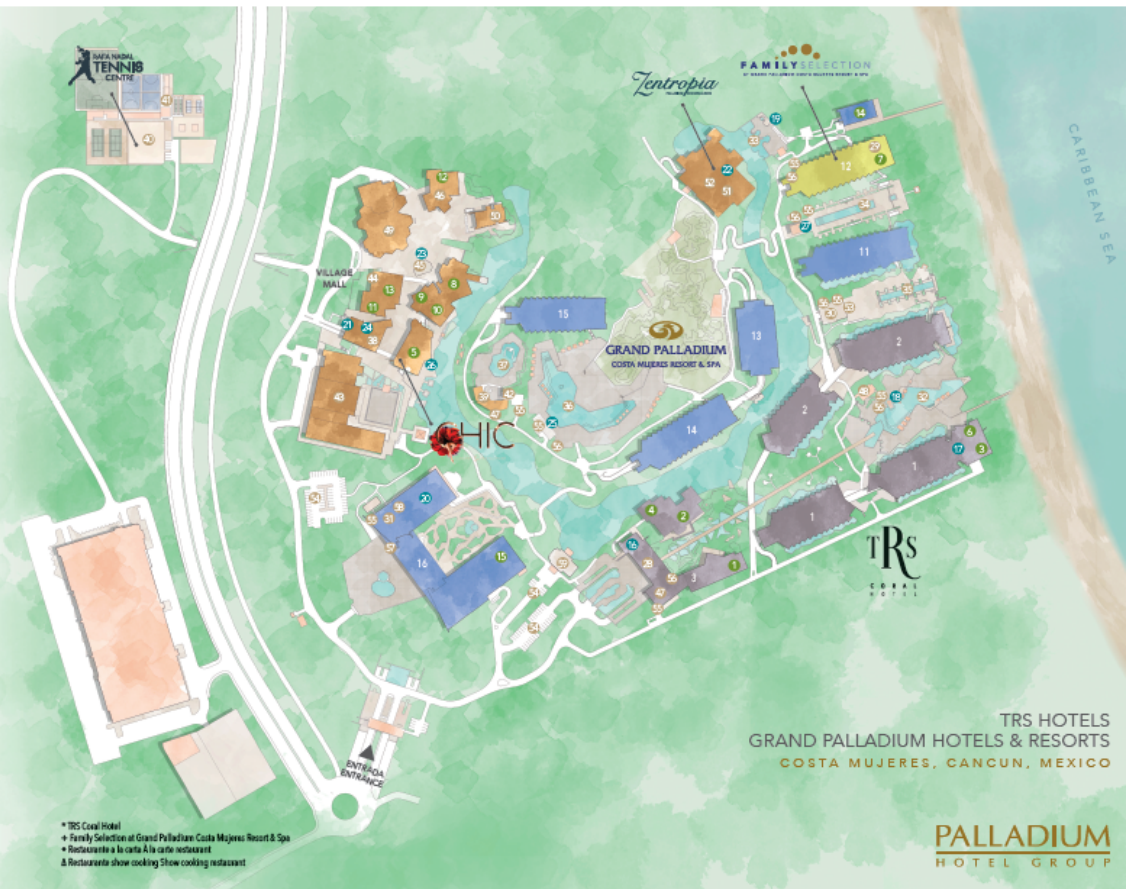
- 16 Aurora lobby bar *
- 17 Gravity sly bar *
- 18 Jo pool bar *
- 19 Es Nita pool bar +
- 20 GP Costa Mujeres lobby bar
- 21 Viva Viva Sports Bar
- 22 Habits healthy bar
- 23 Eclipse sly bar
- 24 Piaceno coffee shop
- 25 Splash! pool bar
- 26 Agua bar
- 27 Fitz pool bar

SERVICIOS - SERVICES

- 28 Recepción TRS Coral Hotel - TRS Coral Hotel front desk *
- 29 Family Lounge +
- 30 PFC Member's Lounge
- 31 Recepción Costa Mujeres - Costa Mujeres front desk
- 32 Piscina TRS Coral Hotel TRS Coral Hotel pool *
- 33 Piscina Family Selection - Family Selection pool +
- 34 Piscina de playa - Beach pool
- 35 Piscina PFC - PFC pool
- 36 Piscina Costa Mujeres - Costa Mujeres pool
- 37 Piscina infantil - Kids pool
- 38 Black & White Junior Club
- 39 Baby & Mini Club
- 40 Centro de tenis Rafa Nadal - Rafa Nadal Tennis Centre
- 41 Centro deportivo - Sports center
- 42 Centro de actividades - Activities center
- 43 Centro de convenciones - Convention center
- 44 Village Mall
- 45 Joyería - Jewelry store
- 46 Tienda de fotos - Photo shop
- 47 Tienda de regalos - Gift shop
- 48 Tienda de conveniencia - Convenience shop
- 49 Teatro - Theater
- 50 Capilla - Chapel
- 51 Zentropia Palladium Spa & Wellness
- 52 Gimnasio - Gymnasium
- 53 Sala de ventas PFC - PFC sales office
- 54 Estacionamiento - Parking
- 55 Servicios - Lavatories
- 56 Casetas de toallas - Towel huts
- 57 Cigero automático - ATM
- 58 Servicio médico - Medical service
- 59 Recepción PFC - PFC front desk

* TRS Coral Hotel
 + Family Selection at Grand Palladium Costa Mujeres Resort & Spa
 + Restaurante a la carta à la carte restaurant
 & Restaurante show cooking Show cooking restaurant

■ TRS CORAL HOTEL ■ GRAND PALLADIUM COSTA MUJERES RESORT & SPA ■ FAMILY SELECTION ■ ÁREA COMÚN - COMMON AREA



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