

October 5th, 2021

Dear Valued Partner,

We send you a cordial greeting from Barceló Maya Grand Resort, in order to reiterate our commitment and responsibility to reduce any risk to clients and employees, we would like to update you the latest measures that have been implemented at the resort due to the contingency caused by the SARS-COV2 virus (COVID-19) and its consequent conditions.

As governments' safety measure, travelers must present negative tests to enter back to their country. In order to make our guests' stay and trip home more pleasant, Barcelo Maya Grand Resort provides the following benefits:

- **On site antigen testing available.**
- **Discounted antigen testing pricing for our guests.**
- **Preferential rates for extended stays due to a positive test result.**

For **discounted on site antigen testing Service**, our guests must get tested at the designated location from 8:00 AM to 4:00 PM. For more info, go with our Guest Service or Premium Level staff.

Cost	General Specifications
Antigen Test \$18 USD + VAT	<ul style="list-style-type: none">• Quick test. The sample collection takes place in the hotel facilities.• Results in 1 hour via email.• Delivery of printed results or via email from 12 to 24 hrs. after the sample collection.

In the event that guests test positive for COVID- 19, **Barceló Maya Grand Resort** offers the following **preferential rate** for travel up to December 15th, 2021 (any hotel and room category):

Occupancy	Rate
Adult*	\$65 USD per person per night

* double room

Barceló Hotel Group focus on following the instructions of the authorities to protect the health of guests and employees, the standards included within the **We Care About You** program exceed the regulations and sanitary recommendations of all the countries in which we operate. In this way, to all the security and protection measures that the company already had integrated into its usual protocols, reinforced standards and protocols are constantly updated.

Kind Regards,



Stefania Ballotta
Sales & Marketing Director