

ALL INCLUSIVE GUIDELINES

Ahlan Wa Sahlan and a warm welcome to Royal M
Hotel & Resort Al Aqah Beach. On behalf of our hotel
team, we would like to wish you a very warm welcome
and a pleasant stay at our hotel.

For your convenience, we prepared this guide containing the key information about the hotel and ultra all-inclusive package manual.

We wish you a memorable holiday experience

GUEST SERVICE NUMBERS

Reception Ext: 6603,6604,6605,6606,6608

Telephone Operator Ext: 6666 6667 royalmhotels.com

IMPORTANT

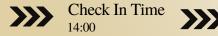
- All Inclusive meal plan starts with lunch on the arrival day from 2:00 PM and ends after breakfast on the departure day at 12:00.
- All Inclusive Hours: 10:00 AM to 22:30.
- Bracelets: It is necessary to wear your bracelet during your stay and make it visible to our service team in bars and restaurants.
- Beverages Service: Available in Palomino Restaurant (while dining) and bars: Lobby Lounge (Tea and Coffee) and Cove Bar.
- All drinks are served by the glass.
- Any drink or food items offered to a non- resident or visitors, will be charged as per the prices stated in the menus.
- The -All-Inclusive Package does not include takeaway orders from restaurants.
- 20% Discount will be applicable to our wine list.
- Mini Bar: Replenished daily with 2 bottles of water.
- •Alcoholic Drinks will not be served to guests under 21 years of age.
- Suitable Clothing must be worn in public areas.
- Dietary Requests: In the case of special dietary needs, please inform us at check- in in order to provide you with a special dietary menu during your stay.
- Child policy: Children between 0-5.99 years old (up to 2 children per room) can enjoy the stay with their parents on complimentary basis in existing bedding.

Not Included

- Items excluded from the Ultra-All-Inclusive program in restaurants, bars and minibar.
- Tobacco Products.
- Telephone Calls.
- Treatments at the Spa, Salons, and Moroccan Bath.
- Excursions.
- Special evenings, events, and dinners subject to supplement charges.

SAFETY GUIDELINES

- A flag warning system is set to advise on snorkeling conditions.
- A red flag warning prohibits snorkeling activities.
- In the case of discovering a fire emergency, please raise the alarm from the nearest emergency point.
- Fire Evacuation plan is displayed on your room entrance door.
- Children should be supervised by an adult in all areas of the hotel, at all times. Children should be accompanied in the water by an adult and appropriate swimwear.
- For your convenience, safety deposit box has been placed in your room, and can be programmed with your personal passcode.
- Hotel is not responsible for any lost item inside the room or hotel premises.
- In case of lost property, please contact the reception desk for the lost & found department.
- Items are kept in the lost and found for a period of 90 days.
- Any items left in, or next to the garbage bins will be discarded.





DINING

(Daily meal schedule)

Breakfast

7:00 AM to 11:00 AM

International Buffet at Palomino

Lunch

12:30 PM to 15:30 PM

International Buffet at Palomino

Dinner

19:00 PM to 22:30 PM

International Buffet at Palomino

Please note: Restaurants Wabi-Sabi (Asian), Da Nonna (Italian) and Nautilus (Seafood) require prior table bookings of 24 hours and are subject to seat availability.

DRINKS

Available in restaurant (while dining) & Bars:

- Lobby Lounge (Tea and Coffee only)
- Palomino Restaurant
- The Cove Bar (pool bar)

Hot & Non-Alcoholic Beverages

Tea, coffee, soft drinks, juices, water.

Alcoholic Beverages 12:00 PM to 22:30

Selection of beverages: beers, wines, cocktails and liquors.

*Please note: Alcoholic Beverages ordered after 22:30 are subject to additional charge

CHILDREN MEALS

Kids menus are available in our restaurants.

KIDS CLUB

Daily from 10:00-12:30 / 14:30-18:00

Children from 4 till 12 years old

POOL & BEACH

Infinity Pool, Kids Pool & Beach

From 7:00 AM to sunset.

Please note: Lifeguard service is not available at the beach after sunset and swimming after this time is prohibited.

PACKAGE DETAILS

TOWEL CARDS:

Towel card is chargeable against 150 AED in case of missing or lost, please return the card or the towel to reception upon check out.

SPA & WELLNESS

(As per hotel schedule. Please be informed: Sauna, Steam Room and Jacuzzi can be used once per day for one hour with prior reservation):

Access to:

- Gym
- Sauna & Steam Room
- Jacuzzi
- Experience Shower
- Ice Fountain
- Plunge Pool Bath
- Salon (additional cost)
- SPA treatments (additional cost)

DIVING CENTER (Resort Area)

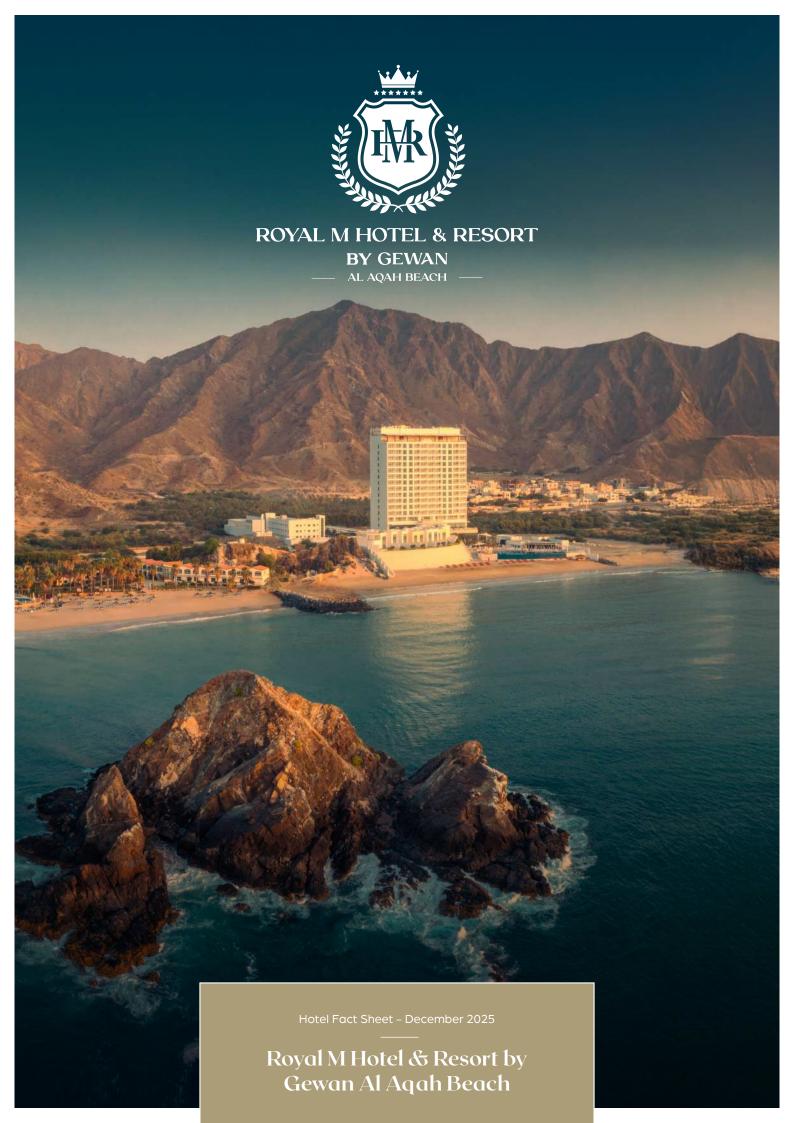
 A wide range of water sports activities and diving experiences are awaiting you

ENTERTAINMNET

 Get ready to dive into a world of sparkling sunshine, refreshing dips and vibrant entertainment. We are adding a splash of animation to your poolside experience, with lively activities and music that will get your heart pumping and your toes tapping.

PLACES TO VISIT

- Snoopy Island
- Hajar Mountains
- Al Bidyah Mosque
- Fujairah Fort
- Fujairah City



Experience Luxury Beyond Compare

Nestled within the pristine shores of Fujairah's premier holiday destination, Al Aqah Beach, lies Royal M Hotel & Resort by Gewan, a luxurious 15-storey, 5-star Beach Hotel & Resort. The hotel offers a truly unique experience of leisure, entertainment, and relaxation with its picturesque location and unmatched hospitality.

The breathtaking sea view and majestic Hajar mountains in the background make for a stunning backdrop that sets the tone for a memorable vacation. The resort offers an array of private chalets, each designed to provide guests with the ultimate in comfort and luxury. From plush bedding to modern amenities and state-of-the-art technology, every detail has been thoughtfully considered to provide guests with an unforgettable experience.

Royal M by Gewan is perfect for families and couples alike, offering a range of activities that cater to all age groups. Relax by the private beach, take a dip in the infinity pool, or let the little ones play at the kids' zone while you indulge in a rejuvenating spa treatment or work up a sweat at the state-of-the-art fitness center.









Royal M at Glance

HOTEL FEATURES

- 218 Hotel Rooms & Suites
- 15 Private Chalets
- Private Beach
- Infinity Swimming Pool, Kids Pool
- Watersports, Diving Centre
- Daily Animation Program
- 8 World-Class Restaurants & Bars
- 3 Meeting Rooms & Ballroom
- Luxury Spa
- Fitness Center
- Fitness Classes Room
- Kids Club
- Complimentary Wi-Fi

Rooms & Suites

Contemporary, Ocean Waves Inspired Design

Step into a world of opulence and sophistication with our exquisite Rooms & Suites. With 218 upscale rooms and suites, as well as 15 private chalets, every inch of our space exudes elegance and refinement. Whether you're here for business or pleasure, our accommodations offer the perfect blend of style and substance, providing an unforgettable experience that will leave you feeling refreshed and rejuvenated.



Superior Room Mountain View 56sqm

with an enchanting view of the mountains, where you can unwind on a plush king or twin-sized bed.

Whether you're embarking on a day full of adventures or simply seeking solace in the tranquility of the surroundings, our mountain view rooms provide the perfect escape from the hustle and bustle of daily life.

Superior Room Sea View 65sam

Escape to our Superior Rooms with an uninterrupted view of the sea, where you can indulge in a restful slumber on a king or twin-sized bed.

Our custom duvets and luxurious linens provide the utmost comfort, ensuring that your sleep is as sweet as it is sound. To add to your indulgence, we offer the finest branded amenities that will make your stay nothing less than extraordinary.



Executive Suite Sea View 81sqm

Discover the ultimate in luxury and sophistication with our 81sqm suites that boast contemporary elegance and artful design. From the moment you step inside, you'll be swept away by the stunning view of the infinity pool and ocean that will take your breath away.

plush bedring and luxurious linens. The living room is the perfect place to relax and unwind, with comfortable seating and a fully equipped kitchenette, allowing you to enjoy the convenience and comfort.

Royal Suite 150sqm

Experience the ultimate in luxury with our exquisite two-bedroom suite. Our Master Bedroom is fit for royalty, with a plush king-sized bed, while the separate twin room is perfect for guests or children.

Measuring an impressive 150sqm, our two-bedroom suite features a spacious living room, a separate dining area, and a private balcony with breathtaking views of the surroundings. Luxuriously appointed and

filled with natural light, our suite is designed to provide the ultimate in comfort and sophistication.







Private Villa 200sqm

Indulge in the very epitome of luxuriant living with our exclusive private villas. These opulent 200sqm villas are designed to provide the ultimate in comfort, privacy, and sophistication.

Our private villas are the epitome of luxury and sophistication, designed to offer the utmost in comfort and privacy. With the latest modern amenities and conveniences, each villa is equipped with a fully equipped kitchenette, a private pool, and all the indulgences you could desire.

Restaurants & Bars



The Luxurious Dining Destination

Embark on a gastronomic journey that will tantalize your taste buds and transport you to exotic destinations. Savor the freshest seafood dishes or indulge in an extensive international buffet experience. For an unforgettable evening, venture to our signature restaurants where you can savor the best of Asian cuisine or treat yourself to a wide range of exquisite Italian dishes.



Palomino - All Day Dining

Palomino, our modern all-day-dining concept, is the perfect destination for the ultimate culinary adventure. With a range of international cuisines, Palomino promises an unforgettable dining experience in a luxurious buffet setting.

Lobby Lounge

Savor the comforting warmth of your favorite hot beverage while lounging in the sophisticated ambiance of our Lobby Lounge. Our selection of high-quality teas and coffees is complemented by an assortment of pastries and snacks, making it the perfect spot for a casual meeting or a relaxing break.



Da Nonna - Italian Restaurant

Savor a delightful array of exquisite Italian delicacies, crafted with love and passion, at Da Nonna. From the irresistible homemade pastas to the mouth-watering pizzas, each dish is a symphony of flavors that will tantalize your taste buds and leave you craving for more

Nautilus - Seafood Restaurant

Experience the ultimate seafood dining, where our chefs meticulously prepare a variety of seafood dishes that will tantalize your taste buds. From classics to innovative creations, our menu features delicacies that will leave you craving for more.



Ozone - Rooftop Bar

Step into Ozone, our sophisticated rooftop bar, where you can unwind and savor your favorite libation in an pulent ambiance, accentuated by a stunning marble bar and an outdoor terrace that offers breathtaking views of the sea.

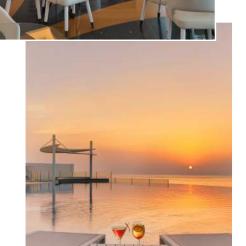


Wabi-Sabi - Asian Restaurant

Discover the best of Asian cuisine and indulge in an exquisite culinary journey at Wabi–Sabi, where every dish is an exquisite work of art crafted with the finest ingredients and a touch of Asian flair.



Round up your mates for an evening of thrills and spills at the Score bar. Watch your favorite sport games and enjoy amazing offers that will accompany you while you follow the fortunes of your sports heroes.



The Cove - Pool Bar

Take a seat at the pool bar for a relaxing experience or grab a drink and go having fun with friends while chatting, swimming in the pool.

Leisure Facilities

Private Beach

Our hotel's private beach is a secluded paradise that offers a serene escape from the everyday hustle and bustle. With pristine sands and crystal-clear waters, it's the perfect spot for a refreshing swim, a leisurely walk, or simply lounging in the sun. Enjoy unparalleled privacy and seclusion as you soal up the tranquility and indulgence of our exclusive beach.



Swimming Pools

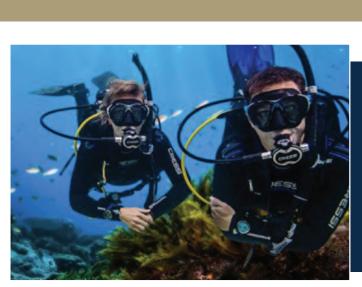
Indulge in the ultimate leisurely experience by taking a dip in our pristine infinity pool while basking in the warm embrace of the Arabian sun. Immerse yourself in the serene surroundings and soak up the lavish ambiance that surrounds you.

For the little ones, our opulent facility also boasts a dedicated children's pool, ensuring that the entire family can revel in the splendor of our exquisite aquatic sanctuary.

Serenity Spa

your entire experience, evolving healthy practices to inspire an elevated lifestyle. The spa's superior services explore the world of possibilities, from indigenous healing to unparalleled practices but always represent a balanced element within the whole.

- Body Treatments
- Face Treatments
- Defleyology
- Massage Treatments



Diving Center

Whether you are a seasoned diver or a beginner, Aquanauts is equipped to provide you with an unforgettable underwater experience.

Certified instructors from Aquanauts will guide you through every step of the way, ensuring your safety and comfort as you explore the depths of the ocean.

Come and discover the stunning marine life that surrounds our hotel and make memories that will last a lifetime at Aquanauts.





ROYAL M HOTEL & RESORT BY GEWAN

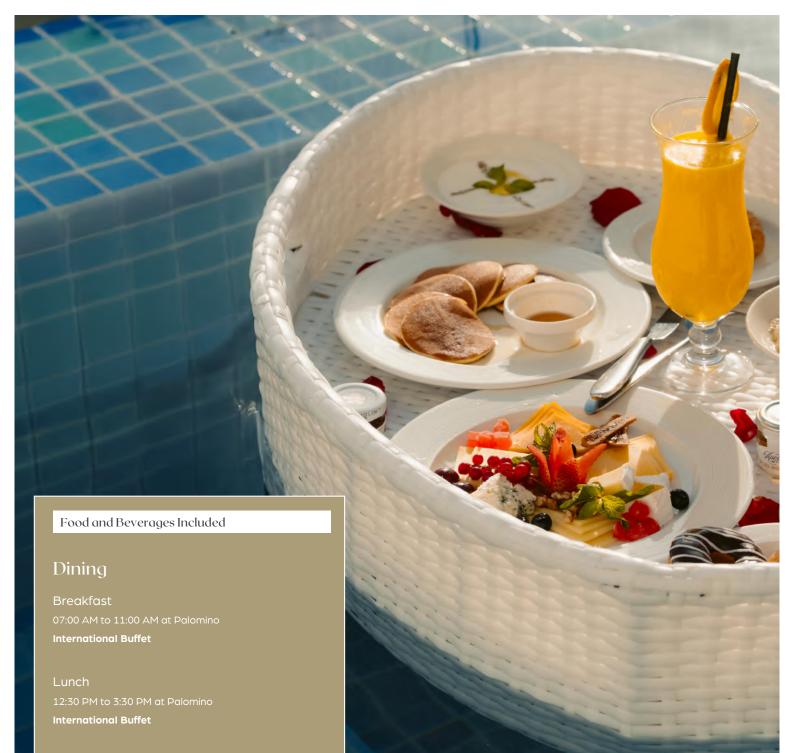
— AL AQAH BEACH —



All Inclusive Package

WORRY-FREE EXPERIENCE

Our All-Inclusive packages are specially tailored to take your experience to a completely new level — one that is both exceptional and worry-free.



Dinner 6:30 PM to 10:30 PM at Palomino International Buffet

Drinks

10:00 AM to 10:30 PM

Beverages will be served in the Cove bar (Pool bar) lobby lounge and in restaurants during meals

Hot & Non-Alcoholic Beverages

Tea, coffee, soft drinks, juices, water.

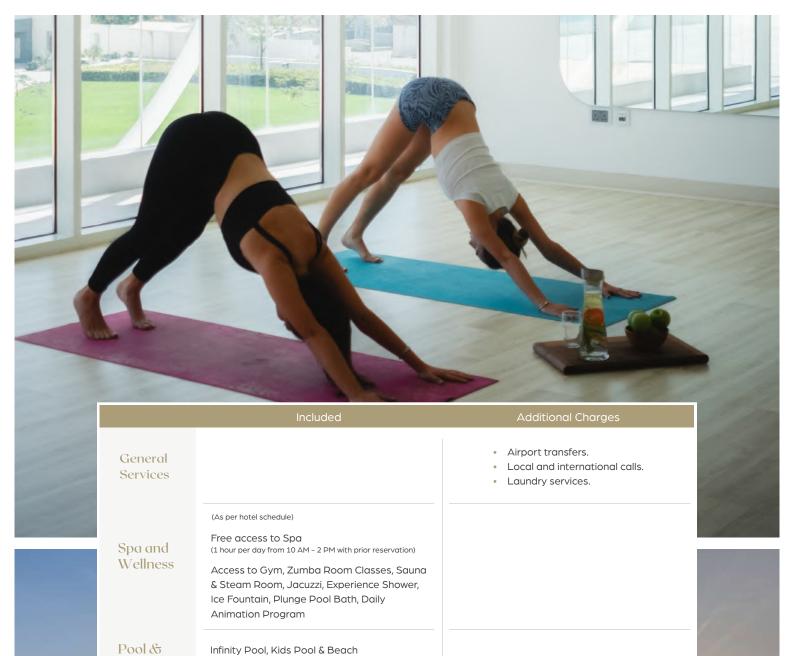
Alcoholic Beverages at Pool Bar – 12 PM to 10:30 PM

A wide selection of beverages: Beers, wines, bubbles (in ala carte only), cocktails and liquors served by the glass

Additional Charges

In room dinning AVAILABLE 24 HOURS

- Orders after 10:30 PM will be chargeable.
- A selection of dishes, liquors, wines, champagnes, beer and tobaccos (including shisha).
- Special evenings, events and dinners are subject to supplement charges.
- Take away orders from the restaurants.
- Excursions





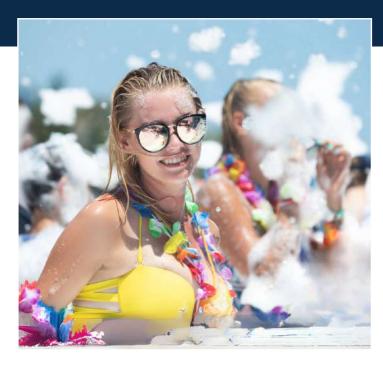
Beach

8:00 AM to sunset

Daily Animation Program

Endless Fun and Excitement

Get ready for endless fun and excitement with our incredible animation team! From morning exercise sessions to beach volleyball, kids' activities to live music shows, our team has something for everyone.





Time	Day and Activities	Venue
9:45	Animation radio Info (Daily)	Pool
10:00	Club Dancing (Daily)	Pool
10:30	Stretching (Mo, We, Fr, Su), Pilates (Tu, Th, Sa)	Park
11:00	Darts Tournament (Mo, We, Fr, Sa), Table Tennis (Tu, Th, Su)	Park
11:30	Aqua NoodLes (Mo,Th, Su), Aqua Dumbell (Tu, Fri),	Pool
	Aqua Fit (We, Sa)	
12:30	Animation Club Dance & Radio Info (Daily)	Pool
15:45	Animation Radio Info (Daily)	Pool
16:00	Club Dancing (Daily)	Pool
16:15	Volleyball Tournament (Mo, Tu, We, Th, Fr, Su)	Beach
16:15	Foam Party (Sa)	Pool
16:30	Bocca Game (Mo, Th)	Beach
16:30	Step Fitness (Tu, Fr)	Beach
16:30	Water Polo (We, Su)	Pool
16:30	Volleyball Tournament (Sa)	Beach

Endless Fun and Excitement

Daily Animation Program

Get ready for endless fun and excitement with our incredible animation team! From morning exercise sessions to beach volleyball, kids' activities to live music shows, our team has something for everyone.

Time	Day and Activities	Venue
17:00	Belly Dance Lesson (Mo, Tu, Th. Sa), Latino Dance Lesson (We)	Pool
	Zumba Dance Lesson (Fr, Su)	
17:30	Yoga (Daily)	Park
18:00	Animation CLub Dance & Radio Info (Daily)	Pool
21:30	Quiz Night (Mo), Night Competition (Tu), Latino night with belly	Ballroom
	dance (We), Karaoke Night (Th), Belly Dance (Sa)	
21:30	White Party with Belly Dance (Fri), Karaoke Night (Su)	Ozone Bar
22:45	Belly Dance (Mo, Tu, Th, Sa), DJ Performance & Disco Time (Fr),	Ozone Bar
	Tanura (Su)	
23:00	Dj Performance & Disco Time (Mo - Sa), Belly Dance (Su)	Ozone Bar

Kid's Entertainment

Time	Day and Activities	Venue
10:30	Sport Exercise (Mo, Fr), Darts (Tu, Sa), Football (We), Finding Treasure (Th)	Kids Club
10:30	Taking Kids to the Pool (Su)	Kids Pool
11:15	Kids Movie (Mo), Arts (Tu), Face Painting (We, Sa), Drawing (Th),	Kids Club
	Kids Workshop (Fr), Puzzle Time (Su)	
15:30	Build Castle (Mo), Kids Movie (Tu, Fr), Sport Activity (We), Face Painiting	Kids Club
	(Th), Cooking Class (Sa), Kids Game (Su)	
16:30	Sport Exercise (Mo), Pool Game (Tu), Craft from Papers (We), Puzzle Time	Kids Club
	(Th), Kids Got Talent (Fr), Kids Movie (Sa), Yoga (Su)	
20:00	Bracelet Making (Mo, Th, Su), Face Painting (Tu, Sa), Kids Game (We, Fr)	Ballroom
20:30	Mini Disco (Daily)	Ballroom
21:30	Kids Movie (Mo, Tu, We, Th, Sa, Su), Mini Disco (Fr)	Ballroom



Budweiser	White Wine	Tropical Breeze
Becks	Rose Wine	Virgin Colada
Löwenbräu	Red Wine	

Cocktails		

RUM	PUNCH

Rum, Pineapple Juice, Grenadine Syrupt

PINA COLADA

Rum, Pineapple Juice, Coconut Cream

SEX ON THE BEACH

Vodka, Orange Juice, Cranberry Juice

LONG ISLAND ICE TEA

Vodka, tequila, rum, gin, triple Sec, lemon juice, cola

GIN FIZZ

Gin, Lime Juice, Simple Syrup

TEQUILA SUNRISE

Tequila, Orange juice, Grenadine syrup

RED SANGRIA

Red Wine, brandy, sliced fruits, orange

juice, apple Juice, 7up

CUBA LIBRE

Rum, Cola, Squeeze of lime

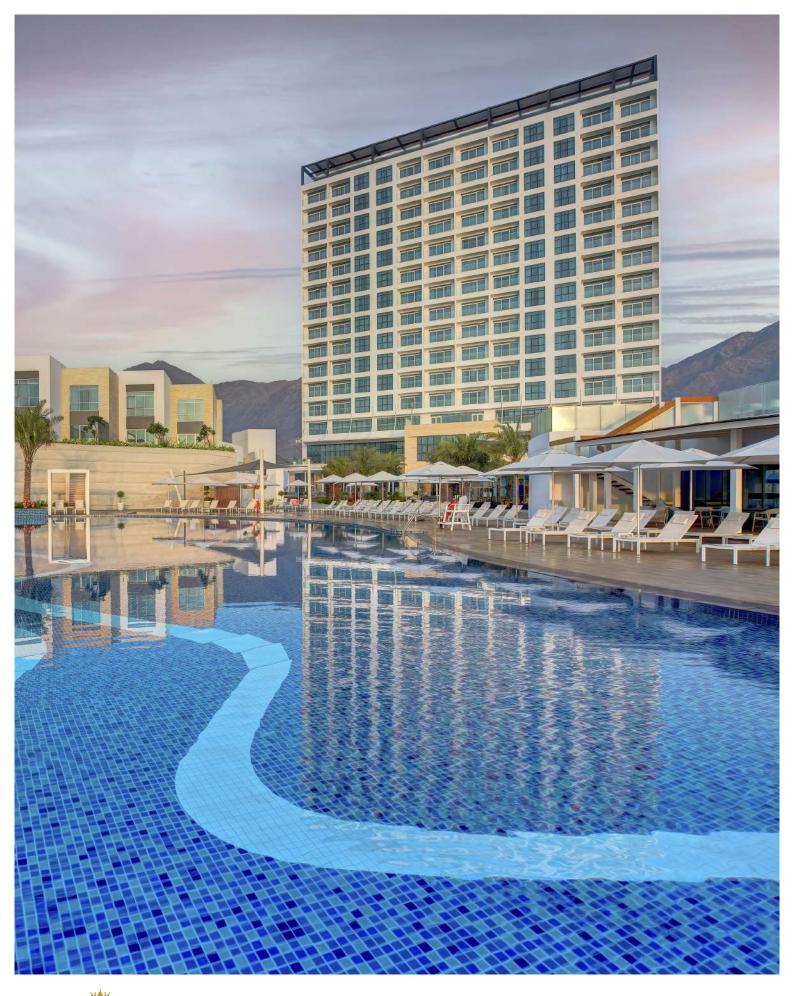
Spirits
Vodka
Rum
Gin
Tequila
Whisky
Brandy

Terms & Conditions

- All Inclusive meal plan starts with lunch on the arrival day from 2:00 PM and ends after breakfast on the departure day at 12:00 noon.
- All drinks are served by glass.
- No compensation of any kind will be offered for non-consumed items.
- All drink and food items are for personal consumption only and is not to be shared with guests who haven't opted for the All Inclusive package.
- Any drink or food items offered to a non-resident or visitor, will be charged as per the
 prices stated in the menus.

Infant and Children Policy

- Fnfant 0-1,99 y/o Free of Charge (including baby cot)
- First child 2–11,99 y/o Sharing room with parents free of charge
- Second child 2-11,99 y/o
 Sharing room with parents 50%





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