



The Grand Hyatt Dubai Waterpark is ready to make a splash!

Dear Valued Partners,

From November 1st, 2025 the Grand Hyatt Dubai WaterPark will officially opens its doors!

So mark your calendar and join us as we dive into a new era of urban resort luxury. We cannot wait to welcome your guests to this exciting new addition to Grand Hyatt Dubai!

Guest bookings on 2025/26 FIT contract will receive a complimentary, unlimited access to Grand Hyatt Dubai Waterpark during their stay based on the room occupancy.

Please add the below to the hotel description in your systems accordingly:

Opening on 01st November 2025, spanning 20,000 square meters, the Grand Hyatt Dubai Waterpark boasts 15 exhilarating rides and attractions guaranteed to delight the whole family. From thrilling waterslides to a lazy river, and the region's first Triple Flow Rider, there is something for every adventure seeker and sun-soaker.

And that's not all! For those seeking a touch of exclusivity and relaxation, a magnificent wave pool with pristine sand brings the beach to the heart of the city, where guests can indulge in the allure of private cabanas and enjoy an exclusive service.

Note: Please update all room type names with the mention: "Waterpark Access" as per 2025/2026 FIT contract.

**GRAND
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DUBAI



TERMS & CONDITIONS

- If the Grand Hyatt Dubai Waterpark opens before November 1st, 2025, access will be subject to additional charges for in-house guests.
- All guest bookings with a TO/DMC on the FIT contract 2025-2026 are eligible to complimentary unlimited access to the waterpark during their stay. Applicable for all the guests as per the maximum room occupancy.
- **Waterpark access must be mentioned on the LPO and/or in Room Name** in order to be availed. This clause supersedes any other inclusion or condition unless specified otherwise.
- While we strive to provide full access to all facilities, please note that the Waterpark may open in phases. Certain attractions, slides, pools and other facilities of the park may not be available immediately upon launch.
- Waterpark operating hours are subject to change and may vary depending on weather conditions or operational requirements.
- Proper swimwear is required at all times. Guests are expected to behave responsibly & comply with Waterpark rules & lifeguard instructions for safety.
- Specific rides or attractions may be temporarily closed for maintenance, safety checks, or weather-related reasons without prior notice. No compensation or refunds will be provided for such closures.
- Certain attractions may have age, height, or health restrictions. These are in place to ensure guest safety and must be strictly observed.
- Cabanas and certain premium experiences are available at an additional cost and subject to availability. Advance reservation is recommended.
- Retail items are subject to an additional charge.
- The hotel accepts no liability for injuries resulting from failure to follow Waterpark safety rules or staff guidance.
- All terms and conditions are subject to change without prior notice based on operational and safety requirements.

Sincerely,
Grand Hyatt Dubai

