

All-inclusive concept winter 2024-25 (The all-inclusive concept is valid until 00:00 a.m.)

FOOD SERVICES	TIME	LOCATION	CONTENTS
Breakfast	07:00-10:00	Sensitive Restaurant	Open buffet
Late Breakfast	10:00-10:30	Sensitive Restaurant	Open buffet
Patisserie	11:00-18:00	Lobby / Patisserie	Cakes and cookies
Lunch	12:30-14:00	Sensitive Restaurant	Open buffet
Dinner	19:00-21:00	Sensitive Restaurant	Open buffet
Night Soup and Mini Breakfast	00:00-02:00	Sensitive Restaurant	Open buffet
BEVERAGE SERVICES	TIME	LOCATION	CONTENTS
Lobby Bar	08:00-00:00	Lobby / Blue Bar	Local alcoholic and soft drinks / free of charge
Disco Bar	22:30-00:00	Disco / Chaos	Local alcoholic and soft drinks / free of charge
Babysitting	24 hours	Guest relations	If you would like to use this service, please contact Guest Relations.
SPA	09:00-19:00	Ocean Spa Center	Turkish bath, sauna, steam bath, skin care etc.
Animation Mini Disco	20:45-21:15	Lobby	Minidisco for Kid's
Animation Show	21:30-22:30	Lobby	Sketch, live music, dance and shows.
Mini Club	10:00- 12:30 14:30- 17:30	Mini Club	For children ages 4-12 years.
Shopping	09:00-23:00	Ground floor	Stores where you can make different purchases.
Doctor/Nurse	09:00-18:00	doctor office	In the lobby area and for a fee (in emergencies please contact reception).
Free services	Table tennis, Turkish bath, sauna, fitness room, minibar (water, mineral water, tea-coffee set), room safe, WiFi.		
Paid Services	Billiards, games room and internet cafe, massage, scrub, bodycare, laundry, telephone, fax, photocopy, all bottled drinks, imported alcoholic drinks, freshly squeezed fruit juices, room service (24 hours), hairdresser. Birthday cake, table/room decoration.		
OTHER INFORMATION			
In our facility, which operates on the all-inclusive system, all our guests wear anti-allergic wristbands on the day of check-in. By law, our guests under the age of 18 are not permitted to consume alcohol in our facility. For this reason, our guests under 18 wear bracelets in different colors. We ask that you wear your wristband when entering and exiting the hotel and in restaurants and bars within the complex. Please hand in your armbands at reception when checking out.			
Check-in takes place from 2:00 p.m. Check out time is 12:00. Late check-out costs EUR 10 per hour. A fee will be charged for lost room cards and towel cards. The card fee is 5 euros.			
For luggage, wake-up and repair services, lost property and car rental, please contact reception.			
To have your laundry washed/ironed/dry-cleaned, fill out the laundry form in the wardrobe. Place it on your bed with your laundry and inform reception. Your clothes will be delivered within 24 hours. It costs extra (prices are in euros).			
Heating and cooling are connected to the central system and are activated depending on the weather.			
Our management reserves the right to change the times and locations of all services depending on the season.			
Beach and pool towels are available in our spa center. This service is against the towel cards you received from reception (beach towels are changed once a day).			
We ask that you do not come to the restaurant in shorts, slippers or undershirts. We reserve the right to issue a warning if this occurs.			
Please do not take the white towels out of the room. It is captured when detected outside the room.			