


SERENITY QUEEN HOTEL FACTSHEET				
	Season	2026	Address	Nergiz Sokak No: 1 D: 1
	Category	5*	City	07491 Konaklı / Alanya Antalya
	Year of Construction	2023	Phone	0090 (242) 511 84 84
	Total Area	20.000 M²	E-mail	info@serenityhotels.com
	Concept	Ultra All inclusive	Total Room	233
	Concept Date	17.03.2026-15.11.2026	Total Bed	664
	Web Site	www.serenityhotels.com	Elevator	6
TRANSFER DISTANCES				
Antalya Airport				114 km
Gazipasa Airport				54 km
Antalya City Centre				104 km
Alanya City Centre				13 km
Konaklı City Centre				2 km
Transfer Types				ViP Transfer, Bus, Taxi
Beach-Pier				Sand & Pebble, Pier
WELCOME COCKTAIL				
Champagne				
Detox Drinks				
Strawberry Fondue Treat				
LANGUAGES				
Turkish	German	English	Russian	
CARDS				
Visa	MasterCard	Eurocard	American Express	
ROOM DETAILS				
Room Type	Area	Details	Max. Capacity	
Promo Room (Without Balcony) (5 Rooms)	22 m²	A: 3 Single Beds B: 1 Double Bed + 1 Single Bed, TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with insect Screen.	3 Adults	
Deluxe Room with Sea View (30 Rooms)	26 m² - 30 m²	A: 2 Single Beds or 1 Double Bed B: 1 Double Bed + 1 Single Bed, TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with insect Screen.	3 Adults + 1 Child	
Deluxe Room with Garden View (169 Rooms)	24 m² - 28 m²	A: 2 Single Beds or 1 Double Bed B: 1 Double Bed + 1 Single Bed,TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with insect Screen.	3 Adults	
Deluxe Room with Garden View and Terrace (16 Rooms)	28 m² - 32 m²	A: 2 Single Beds or 1 Double Bed B: 1 Double Bed + 1 Single Bed, TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with insect Screen.	4 Adults + 1 Child	
Junior Suite Room (20 Rooms)	32 m² - 34 m²	1 double bed Separated by a connecting door from the living room. TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with insect Screen.	2 Adults + 1 Child	
Promo Room (Without Balcony) (5 Units)	22 m²	A: 3 Single Beds B: 1 Double Bed + 1 Single Bed, TV (satellite channels), Central Air Conditioning, Shower-WC, Armchair, Complimentary Bathroom Amenities, Hair Dryer, Telephone in Room and Bathroom, Minibar (Water, Soda, Cola, Fanta, Sprite, Fruit Juice, ice Tea, Bottled Beer (33 cl), Peanuts, Crackers), Capsule Coffee Set (3 capsules replenished daily), Tea & Coffee Set, Slippers, Adult Bathrobe, Child Bathrobe, Women's Hygiene Set, Dental Care Set, Men's Hygiene Set, Children's Bath Kit, Digital Safe, Scale, Hygienic Parquet Flooring, Balcony Door with insect Screen.	3 Adults	
FOOD SERVICE				
RESTAURANTS	AKTIVITY	SERVICE TYPE	CCAPACITY	OPENING HOURS
MAJESTY ANA RESTAURANT	Breakfast	Open Buffet	220 Pax (indoor) – 120 Pax (Outdoor)	07:00-10:00
	Late Breakfast	Open Buffet	220 Pax (indoor) – 120 Pax (Outdoor)	10:00-11:00
	Lunch	Open Buffet	220 Pax (indoor) – 120 Pax (Outdoor)	12:30-14:00
	Child Buffet Lunch	Open Buffet	20 Pax (indoor)	12:30-14:00
	Dinner	Open Buffet	220 Pax (indoor) – 120 Pax (Outdoor)	19:00-21:00
	Child Buffet Dinner	Open Buffet	20 Pax (indoor)	19:00-21:00
	Night Buffet	Open Buffet	220 Pax (indoor) – 120 Pax (Outdoor)	23:00-04:00
Peppers Snack Restaurant	Food & Beverage Service	A la Carte Service	180 Pax (Outdoor)	12:00-17:00
Street Food Area	Take Away Street Food	Self Servis		12:00-17:00
Gözleme House	Food Service	Self Servis		12:00-16:00
Ice Cream	Open Ice Cream Service	Self Servis		12:00-16:00
La Vattel Patisserie	Pastry & Soft Drinks Service	Self Servis		11:00-21:00
Sea Gate A' La Carte Restaurant	Dinner	international A la Carte	40 Pax Outdoor	18:30 - 21:00

BEVERAGE CONCEPT				
Local and Some import Alcoholic Drinks, Soft Drinks (All Bars)			Tea & Cofee Species	
BARS				
	DETAILS		WORKING HOURS	UAI
Queen Lobi Bar	Soft Drinks and Local and Some import alcoholic Drinks		08:00 - 23:00	X
Cosmopolitan Pub Bar	Soft Drinks and Local and Some import alcoholic Drinks		16:00 - 08:00	X
Majesty Pool Bar	Soft Drinks and Local and Some import alcoholic Drinks		10:00 - 18:00	X
Serenity Pool Bar (+16)	Soft Drinks and Local and Some import alcoholic Drinks		10:00 - 17:00	X
Bomonti Bar & Pub	Soft Drinks and Local and Some import alcoholic Drinks		10:00 - 24:00	X
Blue Port Bar	Soft Drinks and Local and Some import alcoholic Drinks		10:00 - 19:00	X
Detoks Point Bar	Detox Drink Service		12:00 - 16 :00	X
Starbucks	Starbucks Beverage Species		10:00 - 16:00	X
MINIBAR				
Water, Soda, Cola, Fanta, Sprite, ice Tea, 2 Cans of Fruit Juice, 2 Beers (33 cl), Peanuts, Crackers, Chocolate				
ENTERTAINMENT - SPORT				
Daytime Animation, Morning Sports, Evening Shows Rhapsody Event Area, Live Music, Table Tennis, Dart, Archery, Miniature Football, Beach Volleyball, Fitness				
POOLS- AQUAPARKS				
	CAPACITY	DEPTH	HEATING	WORKING HOURS
Majesty Pool	698 m²	140 cm		08:00 - 19:00
Serenity Pool (+16)	344 m²	120 cm		10:00 - 01:00
Mia Aqua Pool	172 m²	32 cm	yes (Depending on weather conditions)	08:00 - 19:00
Hera indoor Pool	45 m²	140 cm	yes (Depending on weather conditions)	08:00 - 19:00
Relax Pool (+16)	149 m²	134		08:00 - 19:00
Majesty Aqua Pool	159 m²	120 cm	yes (Depending on weather conditions)	08:00 - 19:00
3-Slide Adult Aquapark				10:00-12:00 / 14:00-16:00
3-Slide Children's Aquapark				10:00-12:00 / 14:00-16:00
Age	MIA MINI CLUB			WORKING HOURS
4 –11	Open and Closed Area Kids' Club, Outdoor Playground, Children's Amphitheater Area, Games, Mini Cinema, Game Room, PlayStation Room, Lego Room, Educational Workshops.			10:00 - 23:00
MEETING HALLS				
	Area	Banquet	Class	Theatre
Serenity Conference Hall	147 m²	65	65	105
Serenity Meeting Room	52 m²	35	20	40
HERA SPA & WELLNESS (09:00 - 19:00)				
Turkish Bath	Steam Room	Relaxing Area	Sauna	indoor Pool
HONEYMOON CONCEPT				
Room Decoration				
Fruit Basket and Champagne in the Room				
Sweets in the Room				
One-time Breakfast Service in the Room				
15% Discount on Spa and Wellness in the Room				
Early Check-in and Late Check-Out (subject to availability)				
One-time A la Carte Reservation				
FREE SERVICES INCLUDED IN THE CONCEPT			PAID SERVICE	
A la Carte Restaurant (1 free visit for stays of 7 nights or more, reservation required)			Photographic Services	
Wi-Fi Throughout the Hotel			Health Services (Doctor Service, Ambulance)	
Air Conditioning Hot/Cold (Central)			Telephone & Fax	
Minibar (Refilled Daily)			Laundry Service	
Selected Premium Beverages			All Shop	
Cold & Hot Soft Drinks			Babysitting Service	
Turkish Bath, Sauna, Steam Room			Massage , Scrub and Foam Treatment	
Fittnes			Wheelchair (With prior reservation to Doctor's Office)	
Beach Towel - Umbrella - Sunbed			Hair Salon	
Table Tennis			Room Service (Within the Menu)	
Digital safe in the rooms			Late Check-out (Subject to availability)	
Baby stroller (with deposit)			Shisha	
Baby Cot			Organization and Celebration for Special Occasions	
Tea & Coffee Station			Car Rental	
Microwave, Bottle Warmer			Drinks outside the concept	
High Chair				
Room Cleaning (Daily)				
Professional Hair Dryer				
Bed Linen - Tower Chance (Every 2 Days)				
Fruit Plate & Wine (Anniversary, Birthday)				
RULES AND REGULATIONS				
The Ultra All inclusive concept starts with lunch at 14:00 on the day of arrival and ends with late breakfast at 12:00 on the day of departure. After 12:00 noon, use of the facilities is subject to a charge				
According to local laws, alcoholic beverages are not served to guests under the age of 18.				
The hotel management reserves the right to refuse alcohol service to guests who may cause harm to themselves or others after consuming a certain amount of alcohol."				
Animation programs and all other activities may vary or be canceled depending on weather conditions, guest profile, season, and physical factors.				
Children must be accompanied by their parents when using the pool, activities, and public areas."				
According to local laws, smoking is prohibited in indoor areas (rooms, lobby, restaurant, etc.). Violations are subject to fines determined by local authorities.				
Our facility regularly conducts pest control and fumigation works in accordance with international quality standards.				
The services provided may be subject to change due to weather conditions				
Pets are not allowed in our facility.				
Our hotel has a disabled pool lift for the use of our special guests.				
Our hotel is designed to provide barrier-free accommodation for our 'SPECIAL' guests				
The loss of the room key card and beach towel card will be charged				
The hotel is not responsible for valuables not stored in the safe				
Hera indoor Pool, Mia Aqua Pool, and Majesty Aqua Pool are heated in April and October				
The fixed voltage of our hotel is 220V.				