## **GENERAL INFORMATION**

HOTEL NAME		LONG BEACH ALANYA							
CLASSIFICATION		5 Stars Hotel							
ADDRESS	Türkler Mah. Akdeniz Bulvarı No: 26 Ala	anva – ANTALYA – TURKİYE							
TELEPHONE	+90 242 534 10 10 ( pbx )								
FAX	+90 242 534 10 23	ACCOUNTING DEP. FAX	+90 242 534 10 24						
			150 242 554 10 24						
	Hayat Sağlık Hizmetleri Yat. İşl. Turz. Ta	1 -							
TAX ADMINISTRATION	Doğanbey	TAX NO	460 001 0837						
WEB PAGE	www.longbeach.com.tr	E-MAIL	info@longbeach.com.tr						
SALES & MARKETING	sales@longbeach.com.tr	RESERVATION	reservation@longbeach.com.tr reservation3@longbeach.com.tr						
ACCOUNTING	muhasebe@longbeach.com.tr	FRONT OFFICE	fo@longbeach.com.tr						
IOS APPLICATION	https://play.google.com/store/apps/de	etails?id=com.artin.longbeach							
ANDROID APPLICATION	https://apps.apple.com/tr/app/long-be	each-hotels/id1620401063?l=tr							
FOUNDATION DATE	2006								
	2017: Hayat Restaurant, A'la Carte Rest	aurants, SPA Center and Fitnes	s Center located in the Main Building						
RENOVATIONS	were renovated. <u>2019</u> : Piers and wave breakers were built, <u>2020</u> : Rooms, Lobby Area inc. Panorama &								
	Piano Lobby bars, Patisserie in Main Bu	ilding and Pavillions (Gazebo) o	on the beach were renovated.						
NEW FACILITIES	2014: Annex Building was built - 247 ro Relax Pool, Vanilla Patisserie, Harmony A'la Carte Restaurant, Meeting Halls & Pool (Salt Water), Turkish Cuisine Resta Tropical Island Aquatower. 2016: Villas Area and Villa Rooms were increased to 10, Pirate Aqua Tower, Au 2023: Longie Ship Aquapark was built, A Cuisine Restaurant.	Restaurant, Harmony Spa Cent Foyer, Shopping Area, Tunnel, Jurant, Stage Snack & Bar, Beac built, Lapiano Restaurant was dventure Park with Ropes were	ter, Indoor Pool, Sense Snack & Bar, Infinity Pool (Salt Water ), Children's h area, Mini Club, Harmony Pier, opened, number of elevators built. <u>2019:</u> Surf Pool,						
CERTIFIED DOCUMENTS	ISO 9001:2015 ve ISO 22000:2015								
ACREAGE	93.000 m <sup>2</sup>								
TOTAL NUMBER OF ROOMS	1.020	TOTAL NUMBER OF BEDS	2.500						
NUMBER OF ACCESIBLE ROOMS	11	TOTAL NUMBER OF BEDS	22						
INFORMATION	Indoor and outdoor areas suitable for w	vheelchair use.	-						
BEACH	600 m – Sand and pebble.								
NUMBER OF ELEVATORS	16								
TYPES OF TRANSPORTATION	Taxi, Minibus and Bus.								
PARKING AREA	Outdoor for 100 vehicle, indoor for 25 v	vehicles.							
CREDIT CARD	Visa, Mastercard.								
PETS	Not allowed.								
INTERNET ACCESS	Wi-Fi connection in all rooms and gener	ral area.							
CHECK IN / OUT TIME	Check-in time is 14:00 and Check-out tin	me is 12:00.							
VOLTAGE	220 V								
SHOPING CENTER	5 km – Avsallar, 5 km - Konaklı								
AIRPORT	Antalya – 90 km, Gazipaşa - 60 km.								
HOSPITAL	Alanya – 20 km.								
HISTORICAL PLACES	Alanya Castle – 25 km, Aspendos – 75 k	m, Sapadere Canyon – 60 km.							
CABLE CAR	Alanya – 22 km, Tahtalı – 150 km	-							
HORSE FARM	35 km.								
SEA PARK ALANYA	200 m.								

### **ROOM TYPES**

ROOM TYPES		STANDARD ROOMS	SUPERIOR STANDART ROOMS	ACCESSIBLE ROOMS	FAMILY DUBLEX R FAMILY ROOM FAMILY ROOM WITH BUNKBED LAND VIEW	FAMILY ROOMS SEA VIEW	DUBLEX FAMILY SUIT ROOMS	FAMILY SUIT ROOMS	SWIM UP ROOM	DUPLEX SWIM UP ROOM	CHALET	VILLA GROUND FLOOR	VILLA UPPPER FLOOR	SUIT
TOTAL NUMBER OF ROOMS	1020	558	180	11	68	55	30	12	10	10	24	24	24	14
Sea View Rooms	420	244	86	-	-	55	15	6	-	-	-	-	-	14
Land View Rooms	600	314	94	11	68	-	15	6	10	10	24	24	24	-
Min Max. Capacity		2/ 2+1/ 3	2+2/ 3+1	2+1/ 3	4 / 3+2/ 2+3 / 4+1	4 / 3+2/ 2+3 / 4+1	5+2 / 6+1	4+1	2/ 2+1	3+1/ 4	3+2/ 2+3/ 4+1	4+1	4+1/ 6+1	2+1 / 4+1
m²		28 – 33 m²	33 m²	30 m² - 33 m²	35 - 45 m² 50 - 55 m²	35 - 45 m² 50 – 55 m²	75 m²	60-85 m²	30 m²	49 m²	43 m <sup>2</sup>	40 m² 56 m²	40 m² 56 m²	53-58 m² - 110 m²
Room with 2 bedroon	ns	-	-	-	٧	v	٧	٧	-	-	v	v	٧	٧
Room with 2 bathroo	ms	-	-	-	-	-	٧	-	-	-	-	v	٧	٧
Shower		V	v	v	٧	v	٧	٧	٧	v	v	v	٧	٧
Bathtub		٧	V	-	٧	v	٧	٧	-	-	-	-	-	٧
Jakuzi – Bathtub – Sho	ower	-	-	-	-	-	-	-	-	-	-	-	-	٧
Sauna		-	-	-	-	-	-	-	-	-	-	-	-	٧
Sofa		v	V	-	٧	V	٧	٧	٧	-	v	v	v	٧
LED TV		٧	V	v	-	-	-	-	٧	V	-	v	-	-
2 LED TV		-	-	-	٧	V	-	٧	-	-	v	v	-	V
3 LED TV		-	-	-	-	-	٧	-	-	-	-	-	٧	-
Split AC		-	-	-	-	-	-	-	-	-	v	-	-	-
VRV AC		v	V	V	V	V	٧	v	٧	V	-	V	V	V

Luggages, Fire Alarm System, Make Up Desk & Chair, Sofa, Curtain, Mirror, Picture, Lambader (Floor Lamp).

•	v	✓ (With a Card)		
			•	V
V	•	•	•	•
•	•	•	٧	٠
٧	V	٧	•	٧
•	•	•	٧	•
	√ ● ✓ ●			

On consequent days, the minibar is refilled only with water and mineral water. The tea and coffee set is renewed once daily.

## **FOOD & BEVERAGE SERVICE**

		TYPE OF SERVICE &		CAPACITY					
FOOD SERVICES	SERVICE HOURS	LOCATION	INDOOR	SEMI- INDOOR	OUTDOOR				
Breakfast	07:00 - 10:00	Hayat Restaurant I - Open Buffet	1.000	500	•				
Dicakiast	07:00 - 10:00	Harmony Restaurant I - Open Buffet	297	221	•				
Late Breakfast	10:00 - 11:00	Hayat Restaurant II- Open Buffet	200	250	•				
	10:00 - 11:00	Harmony Restaurant I - Open Buffet	297	221	٠				
Lunch	12:30 - 14:30	Hayat Restaurant I - Open Buffet	1.000	500	•				
	18:30 - 21:15	Hayat Restaurant I - Open Buffet	1.000	500	300				
Dinner	18:30 - 21:15	Harmony Restaurant I - Open Buffet	297	221	•				
Villa Breakfast *	07:30 - 11:00	Villa Restaurant	144	•	98				
Villa Cake & Fruit Time *	15:30 - 17:00	Villa Restaurant	144	•	98				
Villa Dinner *	19:00 - 21:15	Villa Restaurant	144	•	98				
Gözleme (Traditional Turkish Flat Bread) - Ayran	11:00 - 16:00	Gözleme Area	•	•	v				
Patisserie	11:00 - 18:00	Madeleine Patisserie	100	•	50				
raussene	11:00 - 18:00	Vanilie Patisserie	100	•	•				
		Mare Snack & Bar	•	•	224				
Snacks		Lapiano Snack	•	172	٠				
	12:00 - 17:00	Tropicana Snack & Bar	•	•	100				
		Stage Snack & Bar	•	•	152				
		Sense Snack & Bar	•	•	50				
French Fries - Hot Dog - Hamburger	12:00 - 17:00	Beer Garden	•	•	50				
lce Cream	14:30 - 16:30	Madeleine Patisserie (with serving), Mare Snack, Fantasia Pool Bar, Villa Bar, Sense Pool Bar, Stage Snack Bar (on the stick)	•	•	V				
Waffle - Churros	16:00 - 17:00	Aqua Amphi Bar Sense Snack Bar	•	•	224				
Lokma (Turkish Desert) - Kumpir	14:00 - 15:00	Mare Snack Bar	•	•	٧				
Night Snack	23:00 - 01:00	Lapiano Snack Bar	100	•	•				
Continental Breakfast	01:00 - 07:00	Lapiano Snack Bar	100	•	•				

10:00 - 00:00 16:00 - 02:00 10:00 - 00:00 10:00 - 18:00 10:00 - 19:00 21:00 - 23:00 10:00 - 18:00	Ultra All Inclusive         Ultra All Inclusive         Ultra All Inclusive         Soft Drinks - Beer         Ultra All Inclusive
10:00 - 00:00 10:00 - 18:00 10:00 - 19:00 21:00 - 23:00	Ultra All Inclusive Soft Drinks - Beer
10:00 - 18:00 10:00 - 19:00 21:00 - 23:00	Soft Drinks - Beer
10:00 - 19:00 21:00 - 23:00	
21:00 - 23:00	Ultra All Inclusive
10.00 - 18.00	
10.00 - 18.00	Soft Drinks - Beer - Hot Drinks
10:00 - 18:00	Fresh Fruit Juices
10:00 - 00:00	Ultra All Inclusive
10:00 - 00:00	Ultra All Inclusive
10:00 - 18:00	Soft Drinks - Beer - Wine
10:00 - 23:15	Local Alcoholic & Nonalcoholic Beverages
10:00 - 17:00	Local Alcoholic & Nonalcoholic Beverages
23:30 - 02:30	Ultra All Inclusive
10:00 - 23:00	Special Coffee and Ice Cream
16:00 - 00:00	Ultra All Inclusive
10:00 - 00:00	Ultra All Inclusive
10:00 - 17:00	Ultra All Inclusive
10:00 - 18:00	Ultra All Inclusive
	10:00 - 00:00 10:00 - 00:00 10:00 - 18:00 10:00 - 23:15 10:00 - 17:00 23:30 - 02:30 10:00 - 23:00 10:00 - 00:00 10:00 - 00:00 10:00 - 17:00

\* Beverages Included in the Concept: Certain types of Premium Imported & Local Alcoholic and Non-Alcoholic Beverages.

\* There are no bottled beverages served in the hotel.

\* All kinds of fresh fruit juices are extra charge.

\* The Villa Bar can be used only by the guest staying at Villa Suite, Family Chalet and Swim Up room types.

A'LA CARTE	CONCEPT		CAPACITY			
RESTAURANTS	CONCEPT	SERVICE HOURS	INDOOR	OUTDOOR		
Lapiano Restaurant	Italian Cuisine		100	•		
Delphin Restaurant	Fish Restaurant		•	114		
El Sombrero Restaurant	Mexican Cuisine	19:00 - 21:00	•	96		
Asian Cuisine Restaurant	Far East Cuisine		44	•		
Turkish Cuisine Restaurant	Turkish Cuisine		•	120		
* All A'la Carte Restaurants are subject to an addition	al service fee.			•		
* Children up to 13 years old can dine from Children N	Menu free of charge.					
* If children under 12 years choose the regular manu	an additional convice fee will be applie	, d				

\* If children under 13 years choose the regular menu, an additional service fee will be applied.

\* Reservation is requeired to dine A'la Carte Restaurants (booked at the Guest Relations).

\* Operational hours are subject to change by management based on time of the season or the weather conditions.

### **MEETING FACILITIES**

NAME OF THE MEETING ROOM	FLOOR	AREA	HEIGHT	LENGHT	WIDTH	CAP	ACITY BASED ON	LAYOUTS		
make of the MEETING ROOM m <sup>2</sup> m m m THEATRE CLASS BANQUET										
CEREMONY HALL         -2         1100 m²         4,4 m         30 m         40 m         994         633         820										
* Capacities mentioned above are to be considered as maximum capacity depending on the layout.										
* Further informaiton on prices and concept is provided by Sales & Marketing Department.										
* Free Wi-Fi is available in all meeting halls and foyers.										
<ul> <li>* Standard Equipment provided: Different types of Microphones, Rostrum, Projector and Projection Screen. Further information on equipment is provided by Sales</li> <li>&amp; Marketing Department. Tables size based on the table type: Round Table - 180 cm diameter, Narrow Banquet Table - 50 x 180 cm.</li> </ul>										

## **POOLS & AQUAPARKS**

POOLS & AQUAPARKS	INDOOR	OUTDOOR	HEATING	FRESH WATER	NUMBER OF SLIDES	DEPTH cm	AREA m <sup>2</sup>	CAPACITY m <sup>3</sup>	SWIMMING POOL	SERVICE HOURS
INDOOR POOL ®	•	V	V	٧	•	140	250	331	V	09:00 - 17:00
Jakuzi	•	V	•	V	•	40-90	19	18	•	09:00 - 17:00
Kids Pool	•	V	٠	V	•	30	53	8	V	09:00 - 17:00
ACTIVITY POOL		_		_	_	140	650	010		00.00 17.00
( Sea Water )	v	•	•	•	•	140	650	910	v	09:00 - 17:00
WATERFALL POOL *	٧	•	٧	V	•	140	280	374	V	10:00 - 17:30
THE MAIN POOL	v	•	•	V	•	140	1.324	2.220	v	09:00 - 17:00
Octobus (Kids Aquapark)	v	•	•	V	5	40	71	28	v	10:00 - 17:00
LAKE HOUSE POOL ***	V	•	•	V	•	140	874	1.220	V	09:00 - 17:00
RIVER HOUSE POOL ***	٧	•	٠	V	•	140	824	1.136	V	09:00 - 17:00
Kids Pool	v	•	•	V	•	30	88	16	v	09:00 - 17:00
MAIN AQUAPARK *	v	•	v	v	10	127	394	473	•	10:00 - 13:00
	v	•	v	v	10	127	394	473	•	14:00 - 17:30
Zebra & Magic Hall	v	•	•	v	2	120	125	150	•	10:00 - 13:00
Falling Pool	v	•	•	v	2	120	125	150	•	14:00 - 17:30
Space Hall Falling Pool	v	•	•	v	1	180	27	48	•	10:00 - 13:00
Space Hall Falling FOOI	v	•	•	v	1	180	27	40	•	14:00 - 17:30
PIRATE AQUAPARK **	v	•	v	v	4	30-80	414	171	•	10:00 - 13:00
(For Kids)	v	•	v	v	4	30-80	414	1/1	•	14:00 - 17:30
PIRATE AQUA TOWER **	v	•	v	v	7	80	358	237	•	
Pirate Aqua	v	•	٠	v	3	80	276	221	•	10:00 - 13:00 14:00 - 17:30
Aqua Tower	V	•	•	v	4	40	41	16,4	•	1
SURF POOL	v	•	•	v	•	5	70	3,5	•	09:00 - 12:00
SORF POOL	V	•	•	v	•	5	70	3,5	•	13:00 - 17:00
HARMONY INDOOR POOL *	•	V	V	V	•	140	127	178	V	09:00 - 17:00
Kids Pool *	•	V	V	V	•	30	7	3	•	09:00 - 17:00
SWIM UP ROOM POOLS	V	•	•	V	•	140	477	668	V	09:00 - 17:00
WATERFALL POOL	V	•	v	V	•	140	342	479	V	09:00 - 17:00
LONGIE SHIP	V	•	v	V	4	80	330	260	•	09:00 - 17:00
SENSE POOL	V	•	•	٧	•	140	174	244	V	09:00 - 17:00
RELAX POOL	٧	•	٠	٧	•	140	206	288	v	09:00 - 17:00
INFINITY POOL		_	~	-		140	204.2	111	.1	00.00 17.00
(Sea Water )	v	•	•	•	•	140	284,3	414	v	09:00 - 17:00
Kids Pool	v	•	•	•	•	30	17,3	7	•	09:00 - 17:00
(Sea Water )	•		-		-	55	1,,5	,	-	
TROPICAL ISLAND –	v	•	•	v	8	30	882	314	•	10:00 - 13:00
AQUA TOWER	-				-					14:00 - 17:30

 $^{\ensuremath{\circledast}}$  Heated from 18.03 till 15.04 and from 15.10 till 10.11

\* Heated in March, April, October and November.

\*\* Heated in March, April, May, October and November. Only one of the Pirate Aquaparks is heated.

\*\*\* The Lake House & River House pools are available only for guests staying at Villa Suite, Family Chalet and Swim Up room types.

PS: Period of pools heating and service hours are subject to change by the Management based on season time or/and weather conditions. The Hotel Management reserves the right to make changes without prior notice.

### **ACTIVITIES & SERVICES**

### DAY TIME ANIMATION

Basketball, Beach Volleyball, Water Gymnastics, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step Aerobics, Darts, Various Tournaments, Competitions, Pool Games.

#### **EVENING TIME ANIMATION**

Live Music, Karaoke, Sketch shows, Theme Evenings, Disco, Special Shows and Performances, Shows with Guests on certain days of the week.

### FREE OF CHARGE ACTIVITIES & SERVICES

Wi-Fi connection throughout the entire facility area, 2 Tennis Courts (1 tartan and 1 artificial grass), Amusement Park (Lunapark) with set service hours and unlimited use (Cups, Bumper Cars, Swings, Ferris Wheel, Train, Gondola, Carousel), Table Tennis, Beach Volleyball, Sauna, Turkish Bath, Fitness Center, Chess, Backgammon, Okey game, Darts, Card Games which can be borrowed from Animation Info Desk.

All Animation Activities, use of Aquapark and Pools, Beach side, Some Imported Drinks (Alcoholic – Non-Alcoholic), Turkish Coffee.

Long Beach Honeymoon Package, Open Buffet (inc. Breakfast, Late Breakfast, Lunch, Dinner, Snack Bars,) In-Room Safebox.

### **EXTRA CHARGE ACTIVITIES & SERVICES**

Lighting of Tennis Courts, Tennis equipment, 7D Cinema, Billiards, Water Sports, Diving School, Rope Adventure Park. SPA Services such as Massage, Scrub, Beauty Salon, Foam Massage, Hairdresser, Pavillions (Gazebo), Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, Shopping Area, Car Rental, Freshly Squeezed Fruit Juices, Babysitting, Baby Strollers, Coin Operated Game Machines. Bottled Drinks, Some Import and Premium drinks, Room service, Airport transfers. Reservation fee charged for A la Carte Restaurants (details at Guest Relations)

### SPA SERVICES

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Aging Programms, Anti-Cellulite Programms. Aroma Detox, Beauty Salon with Relaxation Treatments, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Algae Treatments, Some SPA Programs, Scrub & Foam Massage, Herbal Baths, Chocolate Treatments.

#### FOR BABIES

Baby Cot, Bathtub, High Chair are available on request, subject to availability. Bottle Warmer is available at the restaurant free of charge. Baby Stroller can be provided for a fee, subject to availability.

#### FOR CHILDREN BETWEEN 4 & 12 YEARS OLD

Mini Club is open everyday between 10:00-12:00 and 14:30- 17:00. Free Painting activities, Various Games, Children's Buffet in the Main Restaurant, Playground, Mini Disco for 4 -12 age group. Baby sitting services are available upon request for a fee.

### FREE OF CHARGE HONEYMOON CONCEPT

Special Bedsheet Set prepared for the room, Room Decoration with Set Up Materials, Bathrobe & Slippers, Fruit Plate & Wine in the Room. Breakfast is served to the room free of charge on a chosen day and 1 free dinner in A'la Carte Restaurant of choice (booked at Guest Relation).

### **IMPORTANT NOTES**

- It is mandatory for all the guests of our facility to wear the WRISTBANDS provided at the chech-in during the whole period of their holidays.
- Bars, Beach side, Aquaparks, Amusement Parks and A'la Carte Restaurants operate depending on the weather conditions at the beginning and the end of season.
- LUNAPARK is located at the beach side of the hotel, provides unlimited and free of charge service at designated service hours.
- Food and beverages are self-service in all areas except for A'la Carte Restaurants.
- All services and details specified in this Fact Sheet may vary and be altered in accordance with the time of season and weather conditions.