

05th February 2026

Dear Valued Partners,

Important Update: Phase 3 Enhancements at Taj Bentota Resort & Spa

As part of the resort's ongoing commitment to elevating the guest experience, planned Phase 3 enhancement works will be carried out from 15 May to 15 September 2026. These upgrades are designed to deliver a refreshed, contemporary product for the upcoming season, while ensuring guest comfort remains a priority throughout.

Renovation Scope & Timeline

- Renovation Period: 15 May – 15 September 2026
- Renovation Areas: Block A and Block D
- Inventory Temporarily Out of Circulation: 56 rooms

Guest Rooms (Room Categories on Stop Sale)

During this period, the following room categories will be unavailable for sale:

- Deluxe Garden Rooms | Deluxe Sea View Rooms | Garden Terrace Rooms

Floors on Stop Sale

- Block A: Ground, 1st, 2nd and 3rd floors
- Block D: Mezzanine floor and 4th floor

Nature of Works & Working Hours

- The work will involve complete room renovations, including floor tiling, fittings, and furniture installation.
- Working Hours: Daily (all days of the week), 9:00 AM – 5:00 PM
- Note: Power tools will be used during the above time window.

Guest Comfort & Mitigation Measures: To minimise any impact on the guest journey, the following measures will be implemented:

- Screening and visual barricades around all work zones
- Enhanced steps to minimise noise and dust as far as practicable
- Guest accommodation is allocated to a separate wing: the newly renovated Block C

Resort Facilities & Services: All key guest facilities will remain fully operational, including:

The Palms (newly renovated signature all-day dining restaurant) | Pool Bar | Gym | Kids' Club | Other standard resort facilities and services

Partner & Guest Communication

To ensure transparency and a seamless guest experience, kind support is requested to inform all existing and future bookings of the above update at the time of reservation. The team will also support any specific room/allocation requests, where possible, to ensure guests enjoy the best available experience during their stay.

For any inquiries or further assistance, please feel free to reach out to me or our General Manager, Mr. Sibi Matthew, at: +94 70 7588333 | sibi.matthew@tajhotels.com .

We sincerely appreciate your cooperation and support as we work towards elevating the Taj Bentota experience.

Best regards,

Chandima Wickremasinghe
Director of Sales & Marketing

Visual Depiction: Designated area **wing A** as highlighted below.



Visual Depiction: Designated area **wing D** as highlighted below.

