



## UPLIFT PROJECT 2025 UPDATES

*Update – October 29<sup>th</sup> 2025*



Dear Valued Partner,

As we continue with our exciting enhancement journey at Raffles Seychelles, we understand that you and your clients may have questions regarding the timeline and impact of the works. We'd like to take this opportunity to reassure you of our continued progress and that the utmost care is being taken to ensure guest comfort and satisfaction throughout.

### A Renewed Vision of Timeless Island Luxury

The resort uplift marks an exciting new chapter in our journey of refinement and renewal. Designed to enhance the guest experience while preserving the soul of our island sanctuary, the transformation celebrates craftsmanship, culture, and connection.

Guests will soon be welcomed into a **reimagined arrival experience**, where a striking sculptural centerpiece, handcrafted artisanal details, and the traditional conch shell greeting will set the tone for a stay defined by authenticity and elegance.

The **culinary landscape** of Raffles Seychelles will also be elevated, with refreshed venues, refined design, and menus that capture the essence of the Seychelles while embracing world-class gastronomy. **Losean Restaurant, Curieuse Restaurant & Sushi Room, Pool Restaurant & Bar, and Danzil Lounge & Bar** will each emerge with a renewed sense of sophistication, atmosphere, and flavor, complemented by enhanced lighting, contemporary furnishings, and a focus on immersive dining.

Beyond dining, the uplift will introduce **new and revitalized spaces** for leisure and creativity, including an art gallery, games room, and reimagined retail boutique. Each element has been carefully envisioned to provide guests with deeper moments of relaxation, inspiration, and joy.

While enhancements are ongoing, every effort is being made to ensure guest comfort and minimize disturbance. The **main swimming pool remains fully open** throughout the project, and adjustments to the lower decks have been carefully planned to maintain a serene atmosphere. Noise will be managed during specific daytime hours only, ensuring that the tranquility of the resort is preserved. The uplift reflects our unwavering commitment to continuous improvement and timeless hospitality, ensuring that Raffles Seychelles remains one of the most exclusive and

enchanting destinations in the Indian Ocean. Please note that all timelines are subject to minor adjustments depending on external conditions and project coordination.

## **PROJECT STATUS – QUESTIONS & UPDATES**

### **ARRIVALS & RECEPTION AREA**

Status: Ongoing (Reception temporarily relocated to Raffles Spa). All major construction has been completed, with only light finishing work remaining.

Completion: 28 February 2026

### **RETAIL & ART GALLERY**

Status: Ongoing, only the placement of loose furniture remains to be completed.

Opening Date: 1 December 2025

### **CONCIERGE AREA**

Status: Ongoing, only the placement of loose furniture remains to be completed.

Opening Date: 1 December 2025

### **TAKAMAKA PAVILION RECREATION AREA**

Status: Ongoing, only the placement of loose furniture remains to be completed.

Completion Date: 1 December 2025

### **POOL WORKS**

Status: No active works planned\*\*

Notes: Both upper and lower pools remain fully open for guest use. No works are planned at the pool.

### **SWIM-UP BAR**

Status: Cancelled

Notes: The swim-up bar installation will not proceed. No disruption to any swimming pool areas.

### **CURIEUSE RESTAURANT & THE SUSHI ROOM**

Status: Ongoing

- Curieuse Restaurant: Completion by 28 February 2026. A short phase of minor disruptive works is planned for the end of November, lasting approximately 4–5 days. Exact dates will be confirmed shortly.
- Sushi Room: Completion by 28 February 2026

### **POOL RESTAURANT & BAR**

Status: Ongoing

Expected Reopening: 28 February 2026

Notes: Lunch continues at Losean Restaurant until completion. In-villa dining and a limited beach menu remain available. A brief phase of minor disruptive works is planned for mid-November, lasting approximately 2–3 days. Exact dates will be confirmed soon.

### **LOSEAN RESTAURANT**

Status: Open until 28 February 2026

Upcoming Works: 1 March – 1 May 2026

Lunch Service: Continues until Pool Restaurant & Bar reopens.

### **DANZIL LOUNGE & BAR**

Status: Open until 28 February 2026

Renovation Period: 1 March – 1 May 2026

## **CURRENT ON-PROPERTY IMPACT & GUEST EXPERIENCE**

### **Areas Currently Affected:**

Pool Restaurant & Bar, Sushi Room, Curieuse Restaurant, Reception & Arrival Area, Retail & Art Gallery, Concierge.

Updated Completion Timelines:

- Pool Restaurant & Bar: 28 February 2026
- Sushi Room: 28 February 2026
- Curieuse Restaurant: 28 February 2026
- Reception & Arrival Area: 28 February 2026

### **Noise & Visual Management:**

All uplift work takes place daily between 07:30 and 17:30, with moderate noise limited to 10:30 – 17:30. Visual disruption is minimized through elegant hoardings designed to maintain the resort's tranquil ambiance.

### **Guest Experience Measures:**

Alternative dining experiences are available through pop-up restaurants and a relocated sushi venue offering panoramic ocean views. Menus remain consistent with Raffles' culinary standards.

### **Lunch Options:**

Guests may enjoy lunch at Losean Restaurant, in-villa dining, or a light beach menu.

## **FESTIVE SEASON OPERATIONS**

**Project Schedule:** All uplift works will pause completely during the festive period 21 December 2025 – 10 January 2026.

**Area Closures:** Curieuse, Sushi Room, and Pool Restaurant & Bar will remain closed during this time.

**Entertainment Program:** The full festive program will run as scheduled with no impact on planned activities or guest experiences.

## **FOR FURTHER UPDATES**

Project timelines are closely monitored and may be refined as work progresses to ensure the highest standards of guest experience.

Please share communication with business partners and guests.

While every effort is made to adhere to the scheduled timeline, certain elements may be subject to change or extension based on weather conditions, material shipment, or coordination with local contractors. Should this occur, updates will be shared promptly to ensure transparent communication with travel partners and guests.

The Raffles Seychelles team remains fully committed to upholding guest comfort and service excellence throughout the uplift, ensuring that even during this transition, the resort continues to embody the serenity, elegance, and gracious hospitality synonymous with the Raffles name.

We deeply value your continued support and understanding. Our enhancements are designed to elevate the guest experience while preserving the tranquility and privacy that Raffles Seychelles is known for.

Should you or your clients have further questions or need tailored guidance on upcoming stays, please do not hesitate to reach out to us directly.