



Uplift Project 2025 Q&A

What inspired the decision to uplift Raffles Seychelles at this time?

At Raffles Seychelles, we are steadfast in our commitment to delivering exceptional guest experiences. This uplift project reflects our dedication to evolving with the expectations of today's discerning travelers while preserving the timeless charm and elegance that define our resort. By enhancing key areas, we aim to reaffirm our position as a premier luxury retreat where modern comfort harmoniously coexists with the natural beauty of Seychelles.

Can you share the overall vision and goals for the uplift project?

Our vision is to elevate the Raffles Seychelles experience by enhancing both the aesthetic and functional aspects of the resort. This project is designed to refresh the ambiance while celebrating the island's natural beauty and serenity. Every improvement is thoughtfully crafted to deepen the connection between our guests and the stunning surroundings of Praslin.

How long will the project take?

The project will start in the second half of February 2025 and will last until December 2025.

What are the working hours for the uplift project?

The works will take place daily from 08:00 to 17:00.

How will noise disturbances be managed during the project?

As the majority of the project involves uplift in furnishings, we do not anticipate a great deal nor continuous disturbance from noise, however as a proactive measure accommodations and activities will be allocated away from the project site to ensure minimal disturbance.

What specific areas of the resort are being uplifted, and how will these changes enhance the guest experience?

We are transforming key spaces, including the arrival experience, dining venues, public areas, retail concourse, and the games room.

- **Arrival Experience:** Guests will be welcomed with a striking bronze sculpture, *"From the Ocean Depths to the Earth's Embrace: Turtles of Two Worlds,"* by local artist Jean Joseph Norah. A traditional conch shell greeting and handcrafted woven kapatya hats, honoring Seychelles' cultural heritage, will set the tone for an authentic and enchanting journey.

- **Dining Concepts:**
 - **Curieuse Pan-Asian & Sushi:** An immersive experience inspired by Southeast Asian flavors with a curated beverage menu highlighting Japanese whisky, sake, and botanical cocktails.
 - **Losean Restaurant:** A vibrant showcase of Creole cuisine, blending Seychelles' soulful traditions with refined techniques in an open kitchen setting.
 - **Pool Restaurant & Bar:** A chic and laid-back venue offering healthy dishes and tropical cocktails crafted with Seychellois Takamaka rum.
 - **Danzil Lounge & Bar:** Colonial sophistication with champagne cocktails, a curated Macallan whisky experience, and live piano music.
 - **Swim-Up Pool Bar:** A unique addition allowing guests to swim directly to the bar or enjoy cocktails while seated on submerged stools.

To ensure uninterrupted dining, temporary pop-up venues will maintain the seamless luxury experience our guests expect.

Venues will be renovated one after the other, so not all of them will be closed at the same time.

Will there be any new facilities or services introduced as part of the uplift?

Yes, alongside refreshed dining venues, new additions include a swim-up pool bar, retail areas, an art studio, and a revamped games room. Guests can also enjoy tailored culinary and beverage experiences that celebrate Seychelles' heritage while offering global sophistication, enhanced wellness treatments, and elevated service touches.

Will there be any closures or restricted access to the pool area during the construction of the swim-up pool?

We are fortunate to have two sections to the main pool, an upper and lower area. The upper one will be available with no restrictions throughout the addition of the swim up bar. There will be some, however limited restriction to the lower section for a 3-week period while the bar is added.

Which venues will be renovated first?

The swim-up pool will be built first, followed by the renovation of the Curieuse restaurant. The remaining outlets will be renovated one after another.

Will guests need to make reservations for the pop-up outlets?

Yes, due to limited seating capacity, it is recommended that guests make reservations for the pop-up outlets upon arrival at the hotel.

How are you balancing the preservation of the resort's unique identity with the need for modernization?

Raffles Seychelles remains a sanctuary where timeless elegance meets nature. Our approach carefully blends contemporary design with the resort's distinctive identity, honoring Seychelles' cultural heritage and preserving its pristine environment. Every update ensures that while modern comforts are embraced, the soul of the resort remains untouched.

What challenges have you faced during the uplift process, and how have you addressed them?

Our priority has been to maintain tranquility and service excellence. To minimize disruption, renovations are conducted in phases, focusing on interior updates rather than heavy construction. Eco-friendly practices have also been integrated to uphold our environmental commitments.

How long is the uplift expected to take, and when can guests look forward to experiencing the refreshed resort?

The project will be undertaken in 3 phases; phase one is from February 15, 2025 – May 15, 2025. Phase two is from May 15, 2025 – August 15, 2025 & phase three is from August 15, 2025 – November 30, 2025.

The uplift is slated for completion by Q4 2025, unveiling just in time for the high season. Guests can anticipate refreshed spaces and enhanced experiences while enjoying the exceptional service that defines Raffles Seychelles throughout the process.

Are there any sustainability or eco-friendly initiatives incorporated into the uplift?

Sustainability is central to this project. We are incorporating eco-friendly materials, energy-efficient systems, and improved waste and water management practices. These efforts underscore our commitment to protecting the island’s natural beauty for generations to come.

How does this uplift align with Raffles Seychelles' long-term strategy and brand values?

This project embodies Raffles’ legacy of timeless elegance, cultural authenticity, and personalized service. By seamlessly blending modern design with the rich heritage of Seychelles, we continue to offer guests transformative journeys that celebrate both luxury and nature.

What are you most excited for guests to experience after the uplift is completed?

We’re excited to welcome guests to an elevated sanctuary where every detail—from reimagined dining venues to an enhanced arrival experience—fosters a deeper connection to paradise. Whether indulging in curated culinary journeys, unwinding in serene wellness spaces, or savoring Raffles’ unmatched service, each moment will be unforgettable.

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