

Dearest Valued Guests and Partners,

As the holy month of Ramadan begins on March 1, 2025, we kindly ask all our guests and partners to observe the following guidelines in respect of this sacred time.

Ramadan is an important month in the Islamic calendar, observed by Muslims worldwide through fasting, prayer, and reflection. During this period, Muslims do not eat, drink, or smoke from dawn to dusk. As per local laws, non-fasting and non-Muslim guests are requested to avoid eating, drinking, smoking, or chewing gum in public areas during fasting hours.

To accommodate our guests while respecting Ramadan traditions, our food and beverage services will operate as follows:

Food & Beverage Service Timings:

- Al Maha Restaurant
 - Breakfast: 06:30 AM 10:30 AM.
 - Lunch: 12:30 PM 03:00 PM (Extending the service of Food & soft beverages).
 - Dinner: 06:30 PM 10:30 PM (Extending the service of Food & soft beverages).
- Mayfair Café
 - Open from 07:00 PM 10:00 PM (Extending the service of Food & soft beverages).
- Room Service
 - Available 24/7, serving food, soft drinks, and alcoholic beverages.
- Iftar Service
 - Available at Al Maha Restaurant from 06:30 PM 10:30 PM.
- Suhoor Service (for Fasting guests)
 - Available through Room Service (For a smooth experience, we recommend pre-ordering by calling Room Service at ext. 1616 or Reception at ext. 0).
- Whispers Bar
 - Open from 07:00 PM 12:00 AM, serving alcoholic beverages for in-house non-Muslim guests only.
- Palm Grove Beach Kitchen Restaurant:
 - Open from 12:00 noon 3:00 pm & 6:00 pm 11:30 pm, serving food & non-alcoholic beverages.
- Smoking is allowed only in the designated area (Al Maha Terrace) during fasting hours.

We kindly ask our guests to dress modestly and avoid wearing swimwear or shorts in the hotel lobby. The same guidelines apply when visiting public areas such as shopping malls, markets, and transport services.

At Hilton, we strive to make every guest's stay comfortable and memorable. If there's anything we can assist you with, please don't hesitate to reach out.

Respectfully yours,

Management & Staff Hilton Salalah Resort