

Frequently Asked Questions (FAQ)

- **Why is this project necessary?**

The Maldives, like many island nations, faces ongoing challenges with natural soil and beach erosion due to increased changing ocean currents and seasonal weather patterns. To protect our shoreline and maintain guest access to pristine beaches, Alila Kothaifaru Maldives has initiated a coastal protection and sand replenishment project.

- **Has the project been officially approved?**

Yes. This initiative has been reviewed and approved by the Ministry of Environment, Climate Change and Technology of the Maldives. This ensures all works are conducted responsibly and in accordance with national environmental standards.

- **When is the project taking place?**

The project period runs from 20th October to 31st October 2025, with phased works only on one side of the island, focused on the Beach Pool Villas shoreline (South/West side of the island).

- **What are the working hours and expected guest impact?**

- Work hours are scheduled from 9:00 a.m. to 7:00 p.m. daily.
- Quiet hours are observed in the early mornings and evenings.
- Guests may notice temporary changes in water visibility near the sand pump area.
- All dining venues, spa services, and excursions remain fully operational.

- **How is Alila Kothaifaru minimizing guest impact?**

- Proactive villa reassignments or complimentary upgrades are arranged where applicable.
- The Sunset Beach and lagoon areas on the unaffected sides of the island remain open for swimming and snorkeling.
- A dedicated on-site team is available to assist with guest communication and support.

- Are all villas still open for booking?

Yes. We continue to accept bookings across all villa categories. Guests with stays overlapping the project window are informed transparently at the time of booking.

- What if my clients prefer to amend or cancel their stay?

Our team will assist with:

- Flexible rebooking within 12 months at no additional charge.
- Complimentary upgrades where applicable.
- Full refunds for cancellations due to the project window.

- Is this type of work common in the Maldives?

Yes. Beach erosion and coastal reinforcement are common environmental management challenges across the Maldives. Many resorts undertake similar preservation efforts to protect their natural shorelines and ensure long-term sustainability.

- How will guests be informed?

Guests will be contacted directly before arrival, with clear information and reassurance about the mitigation measures and ongoing resort operations. Our team remains available on-site to assist throughout their stay.