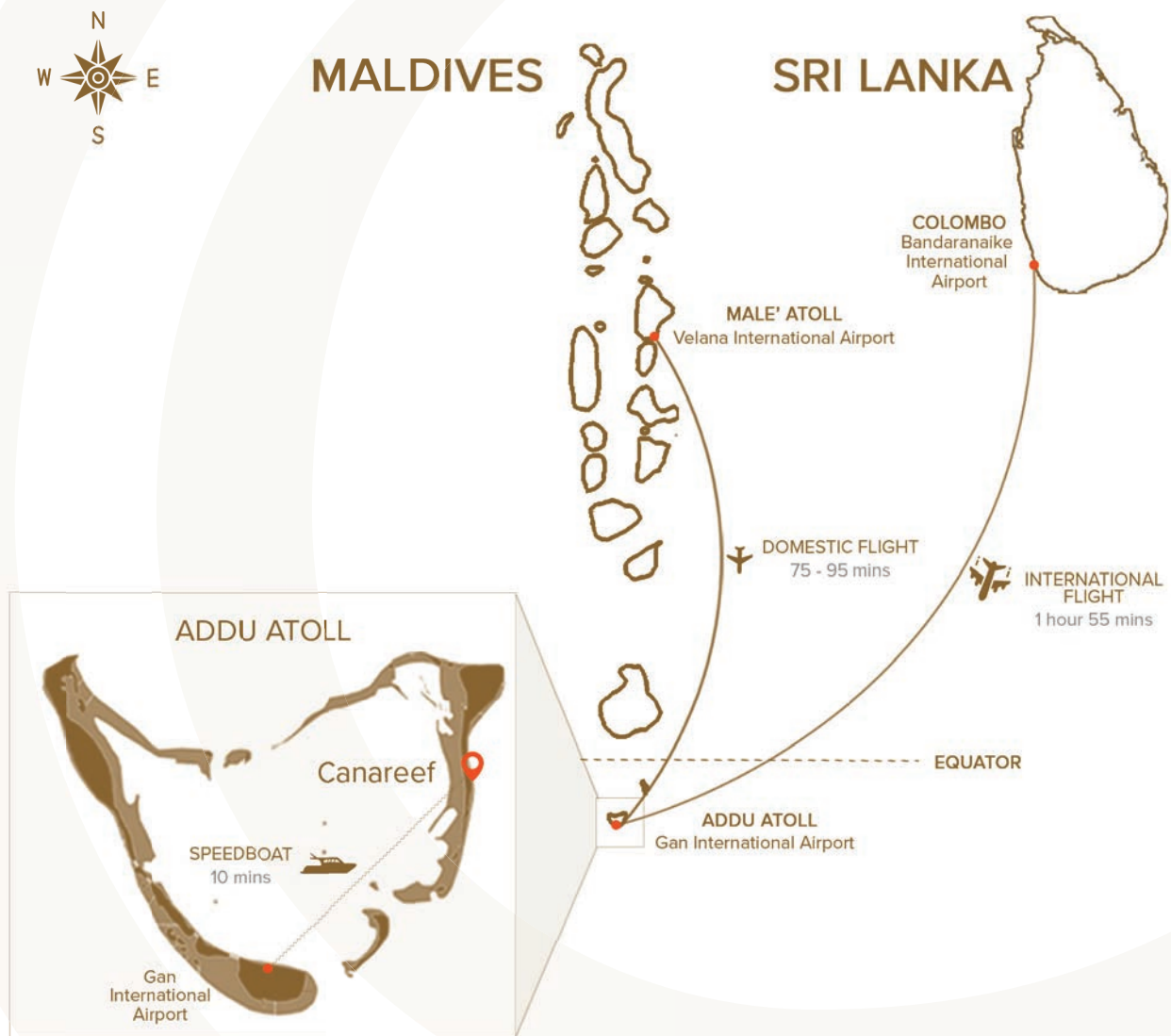




# Transfers

# AIRPORT TRANSFERS

Nestled in the southernmost atoll of the Maldives, Addu – recently designated as a UNESCO Biosphere Reserve – Canareef Resort Maldives is accessible by a scenic domestic flight across the equator from Malé International Airport to Gan Airport, or via direct flights to Gan International Airport with select airlines, followed by a short 10-minute speedboat ride



## EQUATOR CROSSING

Guests traveling to Canareef Resort via domestic flight will cross the equator, marking a significant milestone in their journey. To commemorate this special moment, the Resort will present an Equator Crossing Certificate upon arrival at the Resort.



## VELANA (MALE') INTERNATIONAL AIRPORT

### Domestic Flight + Speedboat Transfers

For those arriving to Male' International Airport, enjoy the scenic domestic flight over the tiny islands and atolls of the Maldives, to Gan Airport of Addu Atoll followed by a swift 10-minute speedboat ride from Gan Airport to Canareef Resort Maldives.

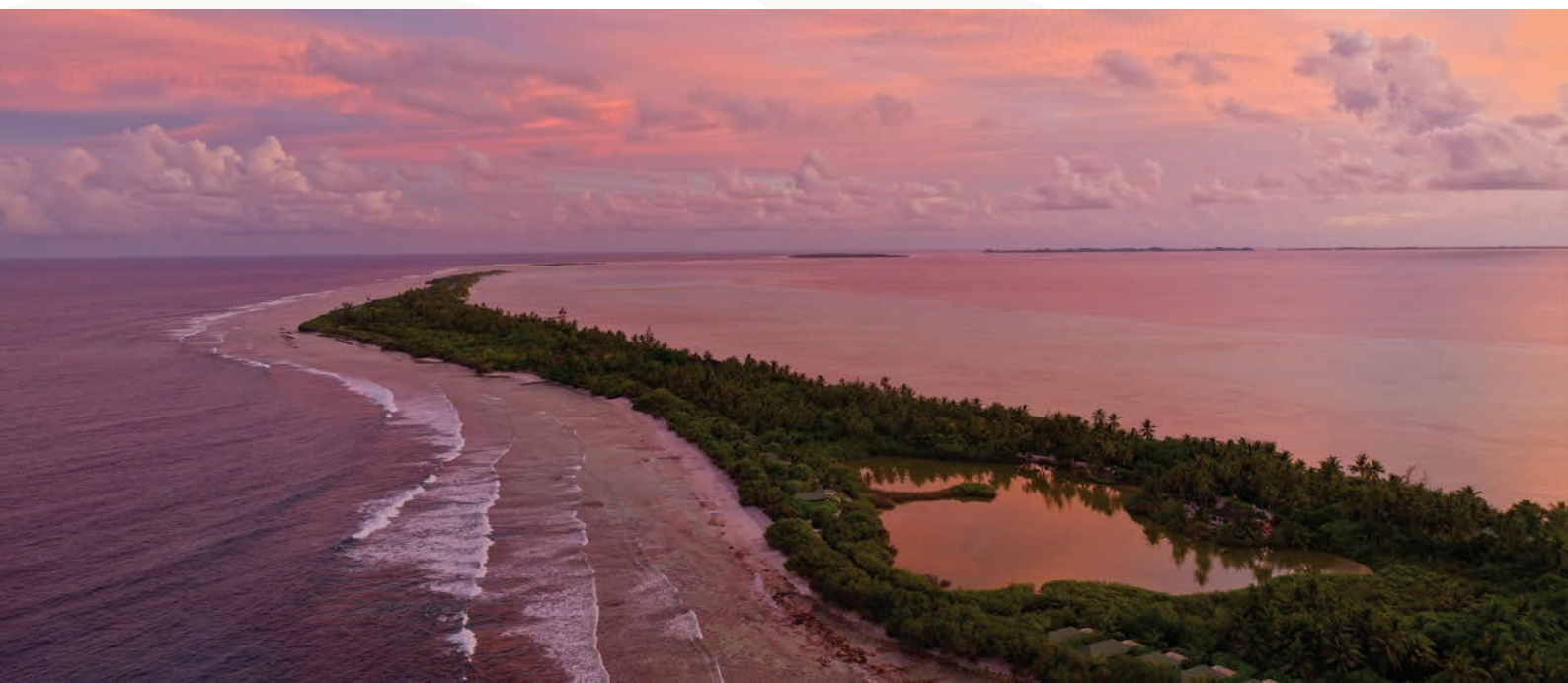


## GAN INTERNATIONAL AIRPORT

### Speed boat Transfers

If arriving to Gan International Airport, transfer to Canareef is via a short 10-min speed boat ride from Gan Airport to Canareef Resort Maldives.

Sri Lankan Airlines currently operates direct flights from Colombo to Gan International Airport.



## ARRIVAL TO CANAREEF

Upon arrival to Male' International Airport, guests will be met by our Airport Representative at the arrival terminal holding a placard with our Resort Name.

Our Airport Representative will escort guests to the Domestic Terminal and assist with check-in.

Once checked-in, guests will be invited to relax at the Moonimaa Lounge while waiting for the Domestic Flight. Guests can enjoy free Wi-Fi and light refreshments with compliments of the Resort.

Upon arrival at Gan Airport, our Airport Representative will meet the guests and guide them to the Speed Boat.



## LOUNGE SERVICE

On arrival, all our guests are invited to relax in the Moonimaa Lounge at the Domestic Terminal of Male' airport while waiting for their domestic flight boarding. Guests can enjoy complimentary Wi-Fi, TV, shower facility and light refreshments served throughout the day as well as complimentary buffet meals available during meal hours.

On departure, Moonimaa Lounge access is also available for those with over 4 hours of transit time between their domestic and international departure flights.



## A MALDIVIAN WELCOME

All our guests will receive a signature Canareef welcome on arrival including handmade palm leaf garlands with boduberu escort to reception, followed by face towels and a refreshing welcome drink.



# TRANSFER INFORMATION

## TRANSFER OPTIONS

### 1) Domestic Flight + Speedboat Transfers (Male' – Gan – Resort – Gan – Male')

- a) Route: Male' International Airport > Gan International Airport > Canareef Resort Maldives.
- b) **Duration:**
  - i) Domestic flight: Approximately 75–95 minutes. (from Male Int Airport to Gan Int Airport)
  - ii) Speedboat ride: 10 minutes.
  - iii) Non-direct flights may take longer.
- c) **Key Features:**
  - i) A scenic domestic flight offering breathtaking views of the Maldivian islands and atolls.
  - ii) A swift and comfortable speedboat ride completes your journey to the resort.
- d) **Booking Requirements:**
  - i) All transfer details must be provided to the resort at the time of booking and no later than 2 weeks prior to arrival.
  - ii) Amendments to transfer details must be submitted at least 10 days before arrival to ensure same-day transfers.

### 2) Speedboat Transfers (Gan – Resort – Gan)

- a) **Route:** Gan International Airport > Canareef Resort Maldives.
- b) **Duration:** 10-minute speedboat ride.
- c) **Key Features**
  - i) Direct and convenient for guests arriving at Gan International Airport.
  - ii) **Sri Lankan Airlines operates direct flights from Colombo to Gan International Airport.**

## ARRIVAL PROCESS

### 1) Upon arrival at Male' International Airport:

- a) **Meet & Greet:** Our airport representative will greet you at the arrival terminal with a placard displaying the resort's name.
- b) **Assistance:** You will be escorted to the Domestic Terminal and assisted with check-in.
- c) **Lounge Access:** Relax at the Moonimaa Lounge (VIP lounge) while waiting for your domestic flight. Enjoy:
  - i) Complimentary Wi-Fi.
  - ii) Light refreshments and buffet meals during meal hours.
  - iii) Shower facilities for your convenience.

### 2) Domestic Flight: Board your scenic domestic flight to Gan International Airport.

### 3) Speedboat Transfer: Upon arrival at Gan Airport, our representative will guide you to the speedboat for a quick 10-minute ride to the resort.

## MOONIMAA LOUNGE SERVICE

### 1) Availability:

- a) On arrival: Up to 4 hours before domestic flight departure.
- b) On departure: Only available if there is more than 4 hours of transit time between domestic and international flights.

### 2) Facilities:

- a) Complimentary Wi-Fi, TV, shower facilities, and light refreshments.
- b) Buffet meals during meal hours.

### 3) Additional Hours: Extra hours can be booked at USD 10 per person per hour (adults and children). Free for infants (below 2 years).

## EQUATOR CROSSING

- 1) Guests traveling to Canareef Resort via domestic flight will cross the equator, marking a significant milestone in their journey. To commemorate this special moment, the Resort will present an Equator Crossing Certificate upon arrival at the Resort.

## **DOMESTIC FLIGHTS FROM VELANA INTERNATIONAL AIRPORT TO GAN INTERNATIONAL AIRPORT**

### **IMPORTANT INFORMATION**

#### **1) Baggage Allowance:**

- a) Checked luggage: 20 kg per passenger.
- b) Hand luggage: 1 piece not exceeding 5 kg (maximum dimensions: 20 x 12 x 7 inches) (Note: smaller than international cabin luggage allowances). Please be advised that any hand luggage exceeding these size limitations must be checked in as part of the checked baggage. In such cases, it will not be considered hand luggage and will count toward the 20 kg checked baggage allowance. If the total checked baggage exceeds 20 kg per passenger, excess baggage charges will apply and must be settled accordingly.
- c) Infants: No baggage allowance.
- d) Excess baggage: USD 4.53 per kg plus applicable taxes, payable directly to the domestic flight provider.

#### **2) Booking Requirements:**

- a) Full international flight details must be provided 2 weeks prior to arrival to ensure the best connections.
- b) Final details and amendments must be submitted 10 days before arrival to ensure same-day transfers.
- c) Full names as they appear on passports, along with passport copies (if possible), and flight details are required.
- d) If the date of the international flight is different from the date of check-in and check-out from the resort, it should be clearly communicated and reconfirmed along with the original booking request. Last-minute changes will incur additional charges.

#### **3) Last-Minute Changes:**

- a) Rebooking/cancellations within 96 hours of travel: USD 120 per person.
- b) Name changes during check-in: USD 50 per person. This fee will be invoiced separately to the agent. It is the agent's responsibility to ensure that the names provided at the time of the original reservation match exactly with the names on the clients' passports.

#### **4) Check-in:**

- a) Check-in counters open 2 hours before departure and close 1 hour prior.
- b) Minimum connection time at Velana International Airport: 2 hours between domestic and international flights.
- c) At Velana International Airport, Immigration and luggage clearance usually takes about 30 minutes. However, it could take one hour during peak times with multiple flight arrivals. Therefore, it is recommended to allow one hour for this process.

#### **5) Late Arrivals at Male' International Airport**

- a) After 14:25 hrs: Connection to the afternoon flight cannot be guaranteed. Guests may need to wait for the night flight (6+ hours) or book a day-use room or Male' city tour at an additional cost.
- b) After 22:00 hrs: Same-day transfer to the resort cannot be guaranteed. Overnight accommodation in Male' or Hulhumale can be arranged at the guest's expense.
- c) The Resort is not responsible for any compensation for long waiting, nor for arranging day-use accommodation or the Male' city tour, though assistance can be provided to the agent or client. If clients do not wish to travel on the late-night flight, it is recommended to book overnight accommodation at an extra cost and arrange the first flight the following day. The agent must clearly communicate these details to the client, ensuring they are fully aware of the situation and recommending international flights with better domestic transfer connections.

#### **6) Early Departures from Male' International Airport**

- a) Before 09:00 hrs: Guests will be transferred on the last evening flight of the previous day. Accommodation in Male' can be booked at an additional cost.

## GENERAL TERMS AND CONDITIONS

- 1) **Exclusive Transfers:** All transfers to and from Canareef Resort Maldives will be exclusively arranged by the Resort unless otherwise specified.
- 2) **Transfer Requirements:** Domestic flights and Speedboat transfers are required for guests arriving at Male' airport on international flights or from other atolls.
- 3) **Third-Party Service Provider:** Domestic flights are operated by a third-party, Island Aviation Service (IAS).
- 4) **Flight Rate Adjustments:** Domestic flight rates may increase due to fuel surcharges or new government taxes.
- 5) **Automatic Booking of Transfers:** Domestic transfers (arrival and departure) will be automatically booked at the time of accommodation booking unless otherwise stated.
- 6) **Transfer Delays:** Transfers may not always be available at the scheduled time, and the Resort is not liable for compensation for delays. Waiting times at Male' airport cannot be confirmed in advance.
- 7) **Transfer Scheduling:** All arrivals and departures are subject to the domestic flight schedule and weather conditions. The Resort nor the Airline are obligated to change schedules or offer compensation for delays.
- 8) **Liability for Missed Flights:** Neither the Resort nor the transfer provider is liable for missed or delayed international/domestic flights caused by adverse weather conditions, force majeure, or acts of God.
- 9) **Possible Flight Stops:** Domestic flights may have en-route stops. The carrier will aim to maximize direct flights whenever possible.
- 10) **Cancellation/No-Show Policy:**
  - a) Cancellation Due to External Factors: If transfers are canceled due to reasons such as extreme weather, strikes, or other unforeseen circumstances, the guest will receive a refund or reschedule for the transfer.
  - b) Guests unable to arrive at the Resort due to canceled, delayed, or missed transfers (due to circumstances like weather, strikes, or other factors) are still subject to the Resort's cancellation/noshow policies.
  - c) The Agent is responsible for informing guests that such delays are not considered force majeure events.
  - d) The Resort is not liable for additional expenses incurred due to such delays or cancellations and will not refund no-show charges.
  - e) The Resort will assist with alternative accommodation, though it will not be of the same standard or meal plan as originally booked. The alternative accommodation will be based on availability and Half Board (Breakfast and Dinner) only.



# DOMESTIC FLIGHT SCHEDULE

## Maldivian

Effective from 1st June 2025 to 25th October 2025

### Arrival (MLE to GAN)

| Flight Number | Departure from MLE | Arrival to GAN | Frequency |
|---------------|--------------------|----------------|-----------|
| Q2 102        | 12:05              | 13:40          | Daily     |
| Q2 106        | 16:45              | 18:20          | Daily     |
| Q2 112        | 23:30              | 01:05          | Daily     |

### Departure (GAN to MLE)

| Flight Number | Departure from GAN | Arrival to MLE | Frequency |
|---------------|--------------------|----------------|-----------|
| Q2 113        | 04:45              | 07:10          | Daily     |
| Q2 103        | 14:20              | 15:55          | Daily     |
| Q2 107        | 19:00              | 20:35          | Daily     |

Please note that flight schedule is subject to change based on airline & airport operations, weather and other factors that are beyond the property's control

# DOMESTIC FLIGHT SCHEDULE

## Maldivian

Effective from 26th October 2025 to 14th January 2026

### Arrival (MLE to GAN)

| Flight Number | Departure from MLE | Arrival to GAN | Frequency |
|---------------|--------------------|----------------|-----------|
| Q2 102        | 12:05              | 13:40          | Daily     |
| Q2 106        | 16:45              | 18:20          | Daily     |
| Q2 112        | 23:30              | 01:05          | Daily     |

### Departure (GAN to MLE)

| Flight Number | Departure from GAN | Arrival to MLE | Frequency |
|---------------|--------------------|----------------|-----------|
| Q2 113        | 04:35              | 07:10          | Daily     |
| Q2 103        | 14:20              | 15:55          | Daily     |
| Q2 107        | 19:00              | 20:35          | Daily     |

Effective from 15th January 2026 to 28th March 2026

### Arrival (MLE to GAN)

| Flight Number | Departure from MLE | Arrival to GAN | Frequency    |
|---------------|--------------------|----------------|--------------|
| Q2 102        | 12:05              | 13:40          | Daily        |
| Q2 106        | 16:45              | 18:20          | Daily        |
| Q2 108        | 18:55              | 20:30          | THU/SAT/ SUN |
| Q2 112        | 23:30              | 01:05          | Daily        |

### Departure (GAN to MLE)

| Flight Number | Departure from GAN | Arrival to MLE | Frequency    |
|---------------|--------------------|----------------|--------------|
| Q2 113        | 04:35              | 07:10          | Daily        |
| Q2 103        | 14:20              | 15:55          | Daily        |
| Q2 108        | 18:55              | 20:30          | THU/SAT/ SUN |
| Q2 107        | 19:00              | 20:35          | Daily        |

Please note that flight schedule is subject to change based on airline & airport operations, weather and other factors that are beyond the property's control



# INTERNATIONAL FLIGHT SCHEDULE TO GAN

## Sri Lankan Airlines

Effective from 30th July 2025 Onwards

### Arrival (CMB to GAN)

| Flight Number | Departure from Colombo | Arrival to Gan | Frequency |
|---------------|------------------------|----------------|-----------|
| UL 119        | 12:15                  | 13:40          | TUE & SAT |

### Departure (GAN to CMB)

| Flight Number | Departure from Gan | Arrival to Colombo | Frequency |
|---------------|--------------------|--------------------|-----------|
| UL 120        | 14:40              | 17:00              | TUE & SAT |

Please note that flight schedule is subject to change based on airline & airport operations, weather and other factors that are beyond the property's control